1	IN THE UNITED STATES DISTRICT COURT		
2	FOR THE DISTRICT	OF OREGON	
3			
4	LORI WAKEFIELD,)	
5	Plaintiff,	3:15-cv-01857-SI	
6	vs.) April 3, 2019	
7	VISALUS, INC.,) Portland, Oregon	
8	Defendant.)	
9			
10			
11	(Pretrial Conference Hearing)		
12	TRANSCRIPT OF PROCEEDINGS		
13	BEFORE THE HONORABLE MICHAEL H. SIMON		
14	UNITED STATES DISTRICT COURT JUDGE		
15			
16			
17			
18			
19			
20			
21			
22			
23			
24			
25			

1	A DDEADANGEG		
1	APPEARANCES		
2		Simon C. Franzini	
3		Julien A. Adams Jonas B. Jacobson	
4	:	Dovel & Luner, LLP 201 Santa Monica Boulevard, Suite 600	
5		Santa Monica, CA 90401	
6			
7		John Maston O'Neal Quarles & Brady LLP	
8	·	Two North Central Avenue Phoenix, AZ 85004	
9			
10		Zachary S. Foster Quarles & Brady LLP	
11		101 E. Kennedy Boulevard, Suite 3400 Tampa, FL 33602	
12		rampa, ru 33002	
13		Nicholas H. Pyle	
14		Miller Nash Graham & Dunn LLP 111 SW Fifth Avenue, Suite 3400	
15		Portland, OR 97204	
16			
17			
18			
19			
20			
21			
22		nnis W. Apodaca, RDR, FCRR, CRR	
23	United States District Courthouse 1000 SW Third Avenue, Room 301		
24	Portland, OR 97204 (503) 326-8182		
25			

1 (April 3, 2019) 2 PROCEEDINGS 3 (Open court:) 4 THE CLERK: Your Honor, this is the time set for a 5 pretrial conference in civil case 15-1857-SI, Wakefield versus 6 ViSalus, Inc. 7 Could I have counsel in court, beginning with the plaintiff, identify yourself for the record. You can do it 8 9 from the desk if you wish. MR. FRANZINI: Simon Franzini from Dovel & Luner on 10 behalf of plaintiff. 11 12 MR. ADAMS: Good afternoon. Julien Adams for the 13 plaintiff. 14 THE COURT: Good afternoon. 15 MR. JACOBSON: Jonas Jacobson for the plaintiff. THE COURT: Good afternoon. 16 17 MR. O'NEAL: Good afternoon. John Maston O'Neal on behalf of the defendant. 18 MR. FOSTER: Zachary Foster on behalf of the 19 20 defendant. 21 MR. PYLE: Nicholas Pyle on behalf of the defendant. 22 THE COURT: Good afternoon. All right. We are here 23 on a pretrial conference. Trial is scheduled to begin next 24 Wednesday morning, April 10th. What I would like to do,

because I think this might be the most efficient way to

25

2.2

proceed, would be, first, to take an inventory of really what's left in the case; talk about what the jury needs to decide versus what I need to decide. From there, I think it would be most efficient to talk about some of the motions in limine followed by some of the proposed exhibits from each side, followed by the objections to the designations and cross-designations from the deposition transcripts. At some appropriate time I will talk about how I run the trial, but I think that makes the most sense to me.

So as I understand things, the plaintiff has withdrawn her individual Do Not Call Registry claim, which was otherwise known as claim 1; am I correct?

MR. FRANZINI: That's right, Your Honor.

THE COURT: So really what's all that is left in this case, and we may re-label some of these things to make it easier for the jury to follow, but really what's all that is left is an individual claim brought by the plaintiff under Section 227 for receiving one or more telemarketing calls using an artificial or prerecorded voice to her landline. And the question the jury will have to decide is: Was that landline a residential landline? Also, if so, how many artificial or prerecorded voice calls to that residential landline did plaintiff receive?

Then we also have analogous class claims so that the jury will be asked to decide whether or not the defendant

placed telemarketing calls using artificial or prerecorded voice messages to either a residential landline or a cellular telephone line of a class member; and if so, how many such calls were made? Put aside the issue of willfulness for a few moments.

But putting aside willfulness, do I have it basically right, that that is what the jury needs to decide for plaintiff?

MR. FRANZINI: Setting aside willfulness, Your Honor, I think that's right, with the one caveat that Ms. Wakefield is part of the class. So I would say it is really one question: Did ViSalus place telemarketing calls featuring an artificial and prerecorded voice to Ms. Wakefield or to the class? And then two, how many to Ms. Wakefield? Three, how many to the class?

THE COURT: Although I think it will probably be easier for the jury to process if we say -- I'll explain to them it is a class and what a class means, and Ms. Wakefield is part of a class. So we are going to start: Were any of these types of calls made to Ms. Wakefield; and if so, how many?

The reason I want to do it that way, because if she is the only class rep, if no such calls were made to her, then that's over. We don't go any further. That's how I view things, as she is the class rep.

If, however, the jury then says: Yes, one or more

calls were made to her, and here are the number of calls made to her. Then ask the jury: All right. How many such other calls were made to the other members of the class -- or were there any other such calls made to other members of the class? If so, yes. And if so, how many?

Will that work?

MR. FRANZINI: Your Honor, I would like the opportunity -- I guess the one thing I'm not sure about, it could be that we could prove class-wide liability without Ms. Wakefield's claim. So I think Your Honor has suggested that if we don't prove Ms. Wakefield's individual claim, that's the end of the story. I'm not sure that's true.

THE COURT: Can you give me a case, and if not now, then really soon, like by the end of day tomorrow, whether or not a class can recover when the class representative has not proven a claim?

MR. FRANZINI: We would appreciate the opportunity to brief that, if we can, by tomorrow.

THE COURT: Of course. Excellent. That's my tentative thinking right now.

Does the defendant have anything to say on that thinking?

MR. FOSTER: I do, Your Honor. I wanted to clarify one issue. About six months ago, the parties submitted briefs on proposed jury instructions. As you'll recall, Your Honor

hinted what one of those instructions was on, what needed to be proven --

THE COURT: How do you decide what is a residential line versus a nonresidential line --

MR. FOSTER: And in your order you indicated, or at least our reading of it was, you indicated that whether a call was to a residential landline or a cell phone was not going to be decided at trial for the class members. Instead, it was going to be decided after the fact through some post-trial submissions.

THE COURT: I don't recall that. All right. I will go back and take a look at that.

MR. FOSTER: Your Honor, the only reason I ask that, obviously we agree that -- it's our position that everything -- all the elements of the case need to be proven at the trial for every single class member. If not, they cannot recover.

But it was plaintiff's position six months ago that
"No, no, no. We don't need to prove the residential landline/
cell phone issue. We can do that in a post claims
administration process." From what I recall, and my reading of
the order, you agreed with that. So we were prepared for a
trial where the residential landline and cell phone issue
wasn't going to be decided.

In fact, the plaintiff, in their briefing, assured us that we had the opportunity in the post-trial process to

attack, I guess, affidavits, and we think affidavits would be insufficient, but some sort of proof from the class members.

So I guess my first question would be to clarify, how is this case going to proceed? Is this an issue where the class members -- Your Honor, I could find the reference to your order.

THE COURT: Please do.

MR. FOSTER: 143 maybe.

THE COURT: Docket 143? I don't have that here with me. I will have to go back and get it.

What is plaintiff's recollection on this issue?

MR. FRANZINI: Your Honor, there was some briefing about whether elements of the class claims needed to be proven at trial or not. I don't know that that issue was resolved by Your Honor's order, but our plan and what we have been saying all along in all of our pretrial submissions, in our trial brief, and in our exhibit objections and everything is exactly what we plan to do, which is to present class-wide evidence that ViSalus made calls to either a mobile or a residential landline. That's reflected in our jury instructions and our trial brief and so forth. I don't think there is a live issue about that at this point.

MR. FOSTER: From our position, Your Honor, that's a complete reversal in the plaintiff's position in their briefing. It is Docket 149.

THE COURT: All right. Let me go pull 149. 1 to have it in front of me. I will come back. 2 3 (Recess.) 4 (Open court; proceedings resumed:) 5 THE COURT: All right. I have Docket 149, my order 6 dated August 24th, 2018, in front of me. So what specifically are you referring to? 7 8 MR. FOSTER: Your Honor, if you could turn your attention to page 8, the second paragraph. Well, it is 9 10 essentially that entire --11 THE COURT: All right. Give me a moment, please. 12 Page 8? 13 MR. FOSTER: Yes. It is part of your entire decision 14 on the nature of class proof. That second paragraph, the last sentence stated, "If an absent class member turns out not to be 15 16 eligible because that person did not use his or her phone for 17 residential purposes, or for some other reason that releases defendant from liability under the TCPA, the result would be 18 that the defendant owes less in total damages." 19 20 You're talking about here that we need to do this, in 21 the sentence before, "Because the damages are \$500 statutory 22 damages per claimant" --23 THE COURT: Hold it. When you are speaking with a court reporter present, and you are reading, please read 24

25

slowly.

MR. FOSTER: Fair enough. 1 2 "Because the damages are \$500 statutory damages per 3 claimant, with possible trebling by the Court, a post-trial 4 determination of whether a class member is eliqible to submit a 5 claim"; i.e., whether they used their landline for residential 6 purposes. 7 THE COURT: I didn't say "i.e." You're adding things 8 to my sentence. 9 MR. FOSTER: Yes, Your Honor --10 THE COURT: All right. Let me read it to myself. 11 MR. FOSTER: Sure. 12 (Pause in proceedings.) 13 THE COURT: I read everything. What's your argument? 14 MR. FOSTER: My argument, Your Honor, is that we expected to go to trial without the residential landline and 15 16 cell phone being an issue of fact at trial to be decided by the 17 jury in this trial next Wednesday. THE COURT: One moment. 18 All right. Do you have handy defendant's proposed 19 20 amended verdict form? 21 MR. FOSTER: I do. 22 THE COURT: That's Docket 215, right? 23 MR. FOSTER: Yes. 24 THE COURT: All right. Mr. Franzini, you may sit 25 down.

MR. FRANZINI: Thank you, Your Honor.

THE COURT: All right. Let's take a look at the defendant's proposed amended verdict form, which looked pretty good to me, by the way.

MR. FOSTER: Thank you, Your Honor.

THE COURT: Looking at Count 2, the 227B question on behalf of class members. Defendant proposes as

Question No. 10, "Did Ms. Wakefield prove by a preponderance of the evidence that ViSalus placed at least one call to each class member's residential landline or cellular telephone line and placed" -- it says "play," but I know it is "placed" -- "an artificial or prerecorded telemarketing message during each of those calls? Yes or no?"

And that's what I've described.

Then we go to your question 11. "If the answer to that is yes, answer 11. If the answer is no, skip 11." Let's assume the answer is yes. "Indicate the number of calls that ViSalus placed to the class members' landlines or cellular telephone lines during which ViSalus placed an artificial or prerecorded telemarketing message."

Then there is a blank, and they fill in the number. That's all I have been saying.

How is that different than what I just said a few minutes ago?

MR. FOSTER: Your Honor, we are preserving our record

for appeal, again, based on your order what we believed we would be trying and based off of plaintiff's briefing where they said specifically in a footnote, "What is explained in the body, this step is unnecessary, given that the class members can provide simple sworn statements that their phone numbers are residential."

THE COURT: I'm not understanding your response to my question. You proposed a verdict form that, in my opinion, is totally consistent with my earlier order, the order of 149.

That's how I envisioned it. Frankly, I'm already well along the way in drafting a verdict form that will look precisely as your proposed verdict form reads.

Is there a problem with that?

MR. FOSTER: No, Your Honor. Again, that was our position. I wanted to clarify. The problem, though, is, again, we believed we were not going to trial on --

THE COURT: Then why did you propose a verdict form?

MR. FOSTER: Again, to preserve for appeal. If we proposed a verdict form, Your Honor, that --

THE COURT: That makes no sense to me. If there was any doubt in your mind as to what my order intended, you should have raised it with me. You should have asked.

MR. FOSTER: We didn't have any doubt, Your Honor. We believed, and based off of -- and in conjunction with plaintiff's briefing and your order -- that we were going to

trial on everything -- all the elements in the TCPA except the residential landline and cell phone issue.

THE COURT: But you put in your proposed verdict form a question that asks the jury how many residential landlines or cellular telephone lines received calls from ViSalus with an artificial or prerecorded message. That's exactly the question that I envisioned we would be asking the jury. That's the question that should be asked of the jury. And that's what I expect to ask the jury next week.

Okay. Mr. Franzini, did you want to say anything at all on this point? I don't think I need to hear anything from you on this issue.

MR. FRANZINI: I could say more, Your Honor, but I don't think I need to.

THE COURT: Okay. I take it that plaintiff doesn't have any objection, in material substance, to the defendant's framing of the questions in defendant's proposed verdict form, Docket 215?

MR. FRANZINI: May I have 30 seconds to review it, Your Honor? I think there is one issue that I would like to address.

THE COURT: Here is what I'm going to do: I am going to be preparing a set of documents that I'll send to you -- my goal is tomorrow; worst-case scenario, Friday -- and then I will invite you all -- and if you want to do it in person on

Monday, you can do it. Otherwise, we will schedule a telephone call. I will invite you all on a Monday conference to give me your objections or exceptions, things like that.

The set of documents that I will send to you all will be my voir dire script, my preliminary jury instructions, a pretty far-along draft of my final jury instructions, and verdict form. I'll tell you that my verdict form will look an awful lot like what defendant is proposing in defendant's proposed verdict form, at least on this issue, Docket 215.

My plan is to clean it up just a little bit to make it a little bit more simpler for the jury and more precise, but it is going to be that substance. If you then want to make any proposed amendments, adjustments, or tweaks to that, I will give you an opportunity on Monday after you see what I've done.

MR. FRANZINI: May I be heard on one issue?
THE COURT: Yes.

MR. FRANZINI: The one issue with defendant's proposed verdict form on Count 2 for the class is that it would seem to require a call to be placed to each class member. So if there is a single class member for which a call isn't placed, then we would lose on everything, and I don't think that's right.

THE COURT: Yes. I understand. I think what they are asking is, were calls made to members of the class that satisfied the following criteria? Yes or no. And if yes, how

many such calls?

MR. FRANZINI: That's right, Your Honor. We don't have a problem with that.

THE COURT: All right. That's the way it is supposed to be.

MR. O'NEAL: Judge, to be clear, and I think this may drift into the last order, it is the defendant's contention that plaintiff bears the burden of proving that each and every member of the class received a violative call.

THE COURT: And to that extent, I disagree, and I'll overrule that. If the plaintiff presents a class with many, many names in it -- let's grab out -- how many names roughly do you think are in the class?

MR. FRANZINI: I believe it is 800,000, Your Honor, but I am --

THE COURT: If they present 800,000, and the jury finds -- let's just grab a number out of thin air -- half of that, 400,000. Okay, fine. That's going to cap the defendant's liability. Now, that doesn't mean that the defendant has to write a check for \$500 times 400,000. There still has to be a claims process, and we will take it from there what we do with that.

But if the defendant's position is that if the jury comes back and finds that there are some members of the class who did not -- let's say did not use a landline, because the

class is not limited to just people who had residential lines or cell phones. I think that's right. Let me double-check.

I think the class that was certified by Judge Brown before I got this case said the class is defined as: "All individuals in the United States who received a telephone call made by or on behalf of ViSalus:

- "1. Promoting ViSalus's products or services.
- "2. Where such call featured an artificial or prerecorded voice; and
- "3. Where neither ViSalus nor its agents had any current record of prior express written consent to place such a call at the time the call was made."

That's how she defined the class for purposes of this claim. That's at Docket 81 at page 6.

She did not define the class -- the Court did not define the class, and, frankly, plaintiff didn't ask. She adopted the class definition that the plaintiff requested. Plaintiff didn't ask to define the class as people who received those types of calls on a residential line or a cellular telephone. You didn't ask her to define the class that way, and she didn't define it that way.

But you only are entitled to liability for calls made on a residential phone or a cellular phone. So we need to know how many people within this class basically can satisfy the liability elements of this claim.

So I'm assuming that the total number of people in the class, 800,000, let's say, is going to be greater than the number of people who can satisfy and show liability under the statute, because the statute requires a call to be made to a residential line or cellular telephone line and excludes -- it doesn't allow for liability to a business line, but your definition of the class includes business line.

So I think, by definition, you're probably going to have people that have a pure business line -- or have a business line that may have received a call from ViSalus, and they're not going to be eligible.

So we need to ask the jury, frankly, as plaintiff proposed, as defendant proposed, how many people received these types of automated or artificial voice calls to either a cellular phone or a residential landline and excluding business lines?

The jury will have to answer that question. They are going to fill in that number, and that number will then cap the amount of liability that defendant may be liable for. And then when we deal with, "Okay, step forward and get your money," only those people that actually have received calls to a landline residential number, or a cellular telephone, would be eligible.

That's how I see it, and that's the way that plaintiff the class to be defined from Judge Brown. She

accepted that. Nobody has asked to have any modifications to that. So be it. That's how I see it.

Does that answer your question?

2.2

MR. FRANZINI: Yes, Your Honor. I don't think there is any --

THE COURT: All right. By the way, am I also correct that even though the class definition did include the element where neither ViSalus nor its agents had any current record of prior express written consent -- as I understand it, the defendants are not asserting that affirmative defense; therefore, we don't need to ask the jury to determine whether or not, as part of the number that it finds, there was or was not prior express written consent?

Am I correct in that, Defendant?

MR. O'NEAL: You are, Judge. We are not asserting the consents that were signed meet the requisite statutory --

THE COURT: You will see that in my instruction to the jury, but I am going to take that issue so the jury doesn't have to worry about that question.

All right. So that really takes us now down to willfulness, on the issue of who decides willfulness, judge or jury. This is an important threshold question, because it will affect a lot of the evidence that gets presented to the jury. If the jury decides that question, then a lot of evidence that is only relevant to willfulness gets presented to the jury. If

the jury does not decide that question, and it is only me, then I'm probably -- not even "probably" -- I'm going to not let the jury hear evidence that is only relevant to the question of willfulness or knowingly, because I think that will tend to confuse the jury. If a piece of evidence is relevant only to the question of willfulness or knowingly, a willful or knowing violation, the jury is going to wonder why am I hearing this evidence if it's not part of anything that they need to decide.

So let me tell you how I look at it. I note that the defense put in some definitions of willfulness in some of their instructions, but they also said in trial briefing and elsewhere they reserve the right to argue it's a judge question. I've looked at it. Let me tell you my analysis, because I think it is a question for the Court, not the jury.

I start with the statutory text of 47 U.S.C.

Section 227(B)(3), which provides under the Telephone Consumer
Protection Act, a private right of action for violations of
(B).

It says that -- and I'll paraphrase: A prevailing plaintiff may recover the greater of \$500 in damages for each violation, or actual monetary loss from such a violation, whichever is greater.

Then in Section 227(b)(3)(C), the statute continues:

If the Court finds that the defendant willfully or knowingly violated this subsection, or the regulations prescribed under

2.2

this subsection, the Court may, in its discretion, increase the amount of the award to an amount equal to not more than 3 times the amount available under (B) of this paragraph.

Now, it looks to me then that because the statutory text by Congress says "if the Court finds the defendant willfully or knowingly violated this subsection," that on first read tells me that it is for the Court to decide. I note that there is cases from the Supreme Court in the Copyright Act context involving the Court and its discretion -- if the Court finds willful violations, the Court in its discretion may increase damages for copyright violations.

The Supreme Court in Feltner v. Columbia Pictures said that means it is for the judge, not the jury.

District Court decisions under the TCPA in which the Court decides and has decided whether or not the violation was committed willfully or knowingly and then decides whether or not to increase damages. Frankly, I think that was the way it happened in the Krakauer v. Dish Network. That was how it happened in Asher & Simmons v. J2 Global Canada out of the District of Maryland. That's what happened in Adamcik v. Credit Control out of the Western District of Texas. That's how they interpret the statute.

I do know there is one state court case at least that held contrary, but I just wasn't persuaded by that state

court's analysis.

2.2

I also look to see what does the Supreme Court teach us on how to decide what is a question for the jury and what's a question for the Court. Nobody briefed this, but I looked at Tull v. United States, a Supreme Court decision from 1987.

It's pretty clear to me from that case in this context, in the context of the TCPA case, that is a question for the Court, not the jury.

I also note that the threshold question there is, do we have a common law right, a common law property right at issue, or something that's analogous that was recognized by the common law when the Seventh Amendment was ratified in 1791?

You know, I don't believe that anything in the TCPA is a common law right or analogous to a common law right, at least analogous to a common law right that existed at the time the Seventh Amendment was ratified.

So my tentative, but pretty strong inclination right now, is to say the question of willfulness or knowing violation is for the Court, not the jury. Therefore, if evidence is relevant only to that issue, it can be presented to me. We will talk about an efficient way to do that, but it may not be presented to the jury.

Any objection to that from defendant?

MR. O'NEAL: If I may ask a follow-up question before addressing the substantive one? What were you envisioning

insofar as presenting the evidence to you, Judge?

THE COURT: I was going to ask when you wanted to do it. It really depends. It could be done in a couple of ways. If you have a live witness that wants to talk about it, fine. The live witness talks about everything else that is relevant to the jury, then we excuse the jury, and then I'll receive the testimony. Or you make the live witness wait in the hallway or an attorney room somewhere. We wait for a break so I don't interfere with jury efficiency, and then we will call that witness back outside the presence of the jury to give me additional testimony. That's how can we do things with a live witness.

Worst-case scenario, I make you come back while the case is with the jury, and you can put in the record what that witness was going to say on the issue of willfulness. And if the jury comes back with a verdict for plaintiff, I'll consider it. If the jury comes back with a verdict for defendant, then that just all becomes moot.

The other way to do it too is with the deposition transcripts. I know we have a lot of deposition transcripts. Some of that testimony relates only, I think, to willfulness or knowing issues.

Now, you do not need to read a deposition transcript out loud to me. So I would ask the parties to tell me which page and line numbers they would like me to read and consider

as I make the decision on willfulness or knowingly. And if a particular piece of the deposition transcript is relevant only to willful or knowingly, those issues, and we are not reading it to the jury, then you call my attention to it, and I will read that and, of course, listen to arguments before making a final decision.

My expectation would be that if the jury does find some liability for plaintiff, whether it be plaintiff individually or in a class-wide basis, I'll then make sure that I hear from the parties what is the universe of evidence that has been submitted that I should consider in making my decision on willfulness or knowingly.

I probably would even then give you an opportunity to make a further closing argument on that question. Whether you want to do it orally or in writing, I'll hear your positions on that. Then I will make an appropriate decision in writing, of course, having found and issuing written findings of fact and conclusions of law on that question.

MR. O'NEAL: Would you indulge me on two more questions, Judge?

THE COURT: I'll indulge you with whatever you want until five o'clock.

MR. O'NEAL: What about a -- let's call it

Phase I/Phase II -- listening to the evidence that comes in

during the course of the trial or that's submitted to you and

then Phase II in which additional evidence is presented to you, obviously following a decision made by the jury, which goes further to the issue of whether it is willful or not.

THE COURT: I would ask plaintiff's their position on

that. If plaintiff has no objection, that's fine with me. If plaintiff does have an objection and feels prejudiced, I would listen to their argument.

MR. O'NEAL: Last question: What about an advisory jury verdict?

THE COURT: No thank you.

MR. O'NEAL: Those are the only questions I have, Judge.

THE COURT: All right. Mr. Franzini, did you want to say anything on this point?

As I said, it is a strong tentative conclusion that willfulness and knowingly goes to the Court, not the jury.

Do you want to be heard on this?

MR. FRANZINI: No, Your Honor. We don't have a problem with that procedure. I just want to be sure that there is no appeal issues created from that so --

THE COURT: Well, the only appeal issue is if I'm wrong. And whoever is on the losing side of my ruling says they have a Seventh Amendment right to a jury on that issue, well, I will be shocked if I lose on that point, but that is the appeal issue that I see.

MR. FRANZINI: Yes, Your Honor. This hasn't been briefed, so I haven't had an opportunity to take a look at this.

THE COURT: Okay.

MR. FRANZINI: I guess I would reserve a right to object to this based on coming to a different conclusion after reviewing the record.

THE COURT: That's fine. And if you want me to change my mind in a timely fashion, get me your briefing and your argument for why it belongs to a jury no later than this Friday at 5:00 p.m. because I'm going to be telling the jury next week what they have to decide.

MR. FRANZINI: Yes, Your Honor. Thank you.

THE COURT: All right. So let us proceed for the rest of today on the assumption that the willfulness and knowingly issues are only for the Court. There will not be an advisory jury. If evidence is strictly and solely related to that issue, it may not be presented to the jury. And with that in mind, let's talk about your motions in limine in that context.

In plaintiff's motions in limine first, the question of whether -- it is the issue of whether ViSalus knew the requirements of the TCPA or misunderstood the requirements.

Plaintiff moves in limine to exclude that, essentially arguing that's irrelevant. Defendant seems to argue, well, it is

relevant to the issue of willfulness or knowing. I think it probably is relevant to the issue of willfulness or knowledge. Therefore, I'm going to grant the motion in limine in part and say that the jury cannot hear any evidence of whether ViSalus knew the requirements of the TCPA or misunderstood the requirements, but I'll place no limits at all on defendant presenting that evidence to me outside the presence of the jury.

Does anybody want to be heard on that tentative ruling?

MR. ADAMS: Not from the plaintiff's side, Your Honor.

MR. FOSTER: Not for the defendant's side, Your Honor.

THE COURT: Second, the plaintiff moves in limine regarding the amount of statutory damages for violations of the relevant sections of the TCPA, artificial or prerecorded voice. Defendant does not oppose that motion, so it's granted.

The third motion in limine, the plaintiff moves to exclude evidence relating to whether there was a prior express consent. As I understand it, the defendant agrees that it is not going to present evidence of prior express consent to the jury. To the extent that may be relevant to me, when I decide willfulness, you can either present it, or we can argue about it later. But I'm going to grant it to the extent that

evidence doesn't go to the jury.

Does anybody want to be heard on the issue?

MR. ADAMS: Not from the plaintiff, Your Honor.

MR. FOSTER: Not from the defendant, Your Honor.

THE COURT: Fourth motion in limine, retroactive waiver -- that's an interesting point -- but I think it goes straight to the question of willfulness or knowledge. Again, nothing goes to the jury on that question. My best guess right now is you will be able to present that to me when I hear evidence about willfulness and knowledge, and not to the jury.

Does anybody want to be heard on the fourth motion in limine?

MR. ADAMS: No, Your Honor.

MR. FOSTER: Nothing from the defendant.

THE COURT: Fifth motion in limine, ViSalus's financial condition. I just don't see how that's at all relevant to the questions before the jury. There is an interesting split in the circuits -- a split in the country -- as to whether or not the treble damages provision is compensatory or punitive. If it is punitive, then financial conditions are relevant. If it is compensatory, they probably aren't. It is an interesting question. I have some tentative thoughts. It is not worth formalizing right now. Since that issue only goes to the issue of treble damages, no evidence of ViSalus's financial condition may be presented to the jury.

I'm not going to be unduly swayed by sympathy one way or the other. So if you want to present it to me outside the presence of the jury for treble damage purposes, fine.

Does plaintiff want to be heard on that?

MR. FRANZINI: No, Your Honor.

THE COURT: Defendant?

MR. O'NEAL: Just one point, Judge. Since we are lobbing interesting points, also in connection with this, you may have run across multiple cases talking about how in cases such as this, in particular TCPA, that the imposition of a large amount of damages by using the statutory multiple violates due process --

THE COURT: Oh, absolutely.

MR. O'NEAL: -- when compared against the financial condition of a defendant.

So my expectation, Judge, since I think I see where you are going on this, that would be part of the overall determination of whether or not treble damages should be awarded, and the final verdict, whether it should be up or down based on all of those factors.

THE COURT: And you'll have an opportunity, if we get to that portion of it, to make your arguments, submit your evidence, make your legal arguments as to whether I should increase damages up to three times, and if so, how much and what its legal effect might be. All of that is preserved.

MR. O'NEAL: Thank you, Judge.

THE COURT: All right. I think that takes care -plaintiff's sixth motion in limine, class counsel fees. It is
not opposed by defendant. It is granted.

MR. O'NEAL: The only question, Judge, and I'm not even sure it is going to come up, is we may ask the plaintiff on cross-examination whether she has any expectation of financial remuneration as a result of this case. If the answer is no, then that may be the end of it. On the other hand, if the answer is yes, that may drift into other areas. So I'm not saying it is going to happen, Judge, but I wanted to make a note.

THE COURT: Any objection to that from the plaintiff?

MR. FRANZINI: I guess my concern is if opposing

counsel is intending to elicit from our client that the

statutory amount of the TCPA violation is \$500, that would run

afoul of our other motion in limine.

THE COURT: If we start with the premise that if any witness has a financial interest in the outcome, that obviously is fair game for bias.

So with that as a framework, let me ask Mr. Franzini or any plaintiff's counsel, what would be an appropriate way in your view for the defendant to elicit from the plaintiff whether she has a financial interest in the outcome of the case in order to present evidence of potential bias?

MR. FRANZINI: Well, Your Honor, I think they could ask the question that counsel said, which is, do you expect to recover along with the class? I think if you go into the amount, that runs into the motion in limine.

THE COURT: Defendant's position? By the way, I know -- let me rephrase that.

I will not let you get before the jury the fact that there is a \$500 statutory minimum per violation. So take that as a given.

What do you think is the right way for you to ask the question to the plaintiff, if you want to try to show a financial interest, as part of the argument, applies?

MR. O'NEAL: I am thinking of the draft outline I have got running already, Judge. I could see a couple of questions, which is -- let's say I ask it in a leading manner the way I am supposed to. "How much do you expect to make from this case? Do you have any hope or anticipation of getting any money from anyone as a result of what happens here?" Those types of things.

THE COURT: Well, if you asked, "How much do you expect to get from this case?" Well, let me ask her lawyer. What do you expect her answer will be?

MR. JACOBSON: Your Honor, I will be doing

Ms. Wakefield's direct, I expect her answer would be, "I don't know," but I'm not sure about that. I'm concerned that the

answer might be "maybe \$500," or it may be something else.

2.2

THE COURT: If she does expect, let's say, to get \$500 if she wins, shouldn't the jury be allowed to hear that in order to evaluate whether or not the prospect of getting \$500 if she wins may affect the credibility of her testimony or their evaluation of her credibility?

MR. JACOBSON: I think no, Your Honor, and one reason is Rule 403. You have to weigh the minimal relevance to credibility, 500 bucks, the reason Your Honor granted that MIL, if this jury finds out it is \$500 per class member, that is going to be very meaningful to them and very likely to prejudice us.

THE COURT: All right. Can you assure me in the absence of a settlement -- I'm not going to talk about settlement issues -- but in the absence of a settlement that plaintiff will get no more than \$500 per call?

MR. JACOBSON: Your Honor, is there a specific way of her getting money that you're concerned about? I'm not sure of any way she would get more than \$500 per call.

THE COURT: Well, I want to know if she is getting some type of -- if she has been promised by class counsel some promise for taking on the responsibility, and, frankly, the financial potential responsibility of being a class rep. It is not easy to be a class rep.

MR. JACOBSON: No, Your Honor.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

THE COURT: So she has not been promised anything beyond her share as a class member? MR. JACOBSON: That's correct. THE COURT: Do we know right now -- and I'm sure you do -- how many calls is she going to say she received? MR. JACOBSON: Five calls, Your Honor. THE COURT: So we know that in theory she could get her share, putting aside class counsel fees, \$2,500, but if it is trebled, she could get as much as \$7,500, right? MR. JACOBSON: If it's trebled, yes. THE COURT: So that's at least a possibility. I probably would be willing to say under a 403 analysis that \$500 is too small to be probative of credibility. I don't think I can say that for \$7,500. MR. JACOBSON: One thought to add on the 7,500. is very speculative that it will be trebled. We just don't know the answer. That's relevant to her expectations and the impact it has on bias. THE COURT: Putting aside the question of bias and the jury, if we just had a bench trial here, it would be no big deal if she were asked, "You're hoping to get at least \$2,500, and if all goes well, you might even get 7,500; isn't that correct?" She will say, "Yes," I assume. MR. JACOBSON: Your Honor, I will assume she will

say, "I don't know," and then suddenly we have thrown that

skunk out there in the jury box, and we didn't even get a couple of cross questions.

THE COURT: Here is another way we can do it: I can find outside the presence of the jury how she will answer that question. Then I'll listen to both sides of your arguments. If her answer is going to be "I don't know," and then the defendant can probably follow up with, "Do you have new idea, or any ballpark?" And if she says no or if she says \$500, I would probably rule that that's de minimis and not sufficiently probative; and therefore, it is excluded under 403. If she says, "Gosh, I hope I could get as much as \$7,500," that may come out. I probably would not let anybody explain how that got calculated, but we will have to see.

All right. We may have to address this issue outside the presence of the jury because I need to weigh the probative value of the remuneration as it affects her credibility against the risk of unfair prejudice to plaintiff.

MR. JACOBSON: Understood, Your Honor.

THE COURT: All right. We will defer that one.

All right. That takes care of the plaintiff's motions in limine.

Mary, do we have a 3:00 or 3:30?

THE CLERK: We do.

THE COURT: What time?

THE CLERK: 3:30.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

THE COURT: For your planning purposes, I have a criminal matter that will take, I believe, less than ten minutes at 3:30, and I do need to give our reporter a break. Dennis, do you want it before or after the 3:30? THE COURT REPORTER: After. THE COURT: Okay. I will see counsel coming in at 3:30, and then maybe take a 15 or 20-minute break for you all. MR. O'NEAL: Judge, should we clear our stuff out to make room for counsel? THE COURT: Mary, do we have someone in custody? THE CLERK: We do. THE COURT: We can put him on that table. Now let's turn to defendant's motions in limine. Defendant moves that no one should refer to ViSalus's operations as either a pyramid scheme or refer to ViSalus's compensation structure. I'm fine with ordering that no party may refer to ViSalus as a pyramid scheme. However, I do note in ViSalus's own materials and their own briefing they refer to themselves as a multilevel direct marketing company. So I assume plaintiff can refer to ViSalus as a multilevel direct marketing company, correct? MR. O'NEAL: Correct. THE COURT: So no "pyramid scheme." Don't use those words.

What's the issue on ViSalus's compensation structure?

Does plaintiff want to be able to explore ViSalus's compensation structure, and if so, how is that relevant?

MR. JACOBSON: Your Honor, I will address what we want to be able to say and explain why it is relevant. We just need to be able to explain who these class members are and what their relationship was to ViSalus. They were promoters. They went inactive. And the reason ViSalus was calling them was trying to get them to come back and sell ViSalus's products, and to do that, ViSalus made telemarketing calls where it offered them discounts and other rewards. We don't plan to explore in depth ViSalus's compensation structure, but the jury needs to understand how the business works to understand who this class is.

THE COURT: You are not planning on getting into any issues about if a class member brings in other people, then that class member might also be able to get some additional compensation by bringing in more people?

MR. JACOBSON: We need to touch on that to explain how Ms. Wakefield got involved. Her mother connected her. She joined to help her mother, because she understood her mother would get some money. It is going to be one quick question. We are not going to dwell on that.

Your Honor, I don't think ViSalus has identified any inflammatory prejudice. It is just how the business worked.

MR. O'NEAL: Judge, I am sorry. I wasn't

understanding what you were just saying with the connection with mother, the mother promised money.

THE COURT: I think what we are going to hear is that Ms. Wakefield, the class rep, got involved because her mother was a promoter. Ms. Wakefield -- the class rep realized that, not only did she get involved she might have some opportunity to have some earning herself, but that getting involved would be an advantage to her mother.

Any objection?

MR. O'NEAL: No.

THE COURT: All right. Then we can do that.

All right. So granted in part; denied in part. No use of the words "pyramid scheme," and things like that.

All right. Defendant's second motion in limine is that neither the plaintiff nor her husband can refer to any of their dissatisfaction with ViSalus's products, services, or opportunities.

Does plaintiff need to get into that, and if so, what is it relevant to?

MR. JACOBSON: Your Honor, with Ms. Wakefield, we need to be able to tell her story. We need to explain that she was a ViSalus promoter and briefly explain why she quit, and the reason she quit is because she tried the products, and they didn't work for her. They didn't work for her friends. She didn't make money, and so she quit. That's it, Your Honor. We

are not going to dwell for 30 minutes on how terrible ViSalus's products are or how awful their services are. We just need to tell a coherent story with Ms. Wakefield. There's nothing inflammatory or prejudicial about that. In fact, stopping us from doing that, Ms. Wakefield's story doesn't make sense, and it would prejudice us.

THE COURT: Sure. Response by the defendant.

MR. O'NEAL: If that's all that it is going to be limited to, and I'm not going to hear "ViSalus sucks" and "I hated it," and everything else, then I don't see a problem, particularly if it is part of a narrative.

I will tell you, Judge, that the motion in limine was borne out of -- part of the filings in this case were like multiple consumer complaints about how bad our client was. We weren't quite sure where the plaintiff was going to be taking that.

THE COURT: All right. I think we have a resolution on that. It is granted in part, but plaintiff will have leeway to tell plaintiff's story without unreasonably and excessively throwing dirt on the defendant.

Defendant's third motion in limine, other consumer complaints. I just don't see how that is relevant to anything.

Am I wrong?

MR. JACOBSON: Your Honor, we have one consumer complaint that is not only relevant to willfulness, it is

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

factual issues.

relevant to show that ViSalus was delivering prerecorded messages that went on people's voice mails, which is a disputed issue in this case. I can pull up that exhibit and address it. THE COURT: Why don't you do that. Obviously I'm going to let you show that they delivered a prerecorded message, but I don't see why we have to get into a consumer complaint. By the way, to the extent consumer complaints may be relevant to willfulness, that's fine. I'm not going to worry about that. MR. JACOBSON: Understood, Your Honor. THE COURT: Which exhibit should I look at, or is this an audio? MR. JACOBSON: This is visual. THE COURT: What exhibit should I look at? MR. JACOBSON: I believe I'm looking for P45. THE COURT: Okay. I have 45 in front of me. P45 is a two-page email. Where is the portion? MR. JACOBSON: Your Honor, I have pulled P45 up on the screen here. What this is is an email from ViSalus's chief legal officer, Adam Morgan, to ViSalus's compliance analyst, Mr. Scott Gidley. The subject is "Better Business Bureau complaint," and I will explain how this is relevant to the

1 THE COURT: One second. 2 MR. JACOBSON: I apologize, Your Honor. It's P47. 3 THE COURT: All right. I have P47. The subject, 4 "BBB complaint." 5 All right. I'm looking. So where is the relevant 6 portion of this? 7 MR. JACOBSON: The relevant portion begins on page 2, 8 Your Honor. You'll see in this email chain that we have an email from Mr. Gidley, ViSalus's compliance analyst, to its 9 10 chief legal officer. What he says in this email is that he looked into 11 12 this Better Business Bureau complaint, and he just confirmed 13 that two messages were left on her answering machine as part of 14 the WinBack complaint. This is a class member being 15 investigated --THE COURT: Show me where is that. I see Gidley to 16 17 Morgan; January 26th at 4:45. MR. JACOBSON: Kelly Dickens and Kelly Ryan. 18 THE COURT: I see. When it was automatically 19 20 downgraded from a promoter account. Where is the relevant 21 information? I am missing that. 22 MR. JACOBSON: Your Honor, do you see --23 THE COURT: I see, yes. 24 MR. JACOBSON: "Just confirmed that two messages were 25 left on her answering machine." ViSalus concedes in this case

2.2

that it delivered prerecorded messages to answering machines. This is an investigation of ViSalus's own 30(b)(6) representative did, who looked in this complaint, and he confirmed that this class member got two messages left on her answering machine.

Your Honor, you see it says part of the WinBack campaign. That's the campaign where ViSalus was trying to win back promoters.

THE COURT: Is the "her" referring to Kelly Ryan or Kelly Dickens. Oh, I see. It says, "Customer has two accounts." Got it.

Let me ask you this question: In terms of the relevant information that you want to present, wouldn't it be sufficient to show nothing on page 1 -- basically redact or eliminate 47-1. Then on 47-2 redacting the words "BBB complaint" in the subject lines and redacting the line that says "original complaint filed." Frankly, redacting those first three lines: "Original complaint filed; first notification from BBB; second notification from BBB."

If we redact all of that and we redact the subject, you can then present that on January 26th, 2016, Scott Gidley was telling Adam Morgan and CC'ing Josh Berger that he investigated and that the customer has two accounts and that Gidley just confirmed that two messages were left on her answering machine as part of the WinBack campaign, et cetera,

et cetera, through the rest of page 2.

Wouldn't that be sufficient to present the relevant portion of this document to the jury?

MR. JACOBSON: Your Honor, if I may address that piece-by-piece starting with the first email on page 1. I agree with Your Honor that we can do without that.

THE COURT: All right.

MR. JACOBSON: My concern about redacting the "BBB complaint" information and the information about a complaint from page 2, it is not going to make any sense to the jury why Mr. Gidley investigated.

THE COURT: What difference does it make? There was an issue. He investigated it. He confirmed that there were two messages left on this customer's answering machine as part of the WinBack campaign. What more do you need? Why does the jury need to know why he was investigating something?

MR. JACOBSON: Your Honor, if we redact "BBB complaint" and we redact any reference to complaint -- let me take a step back, Your Honor.

THE COURT: In other words, they are not really bullet points; they are dashes. But in the second email, the 4:45 p.m., I think if you redact the first three lines that begins "original complaint, first notification, second notification" and "re" -- just redact the words "BBB complaint." You can put "re phone call." Of course, redact

"BBB complaint" in the subject line at the top of the email.

We see that -- frankly, that's February 4th. That came later. You don't even need that top email.

MR. JACOBSON: Your Honor, this is an important email in this chain. We can do without the top email. We don't need that. But if you see the second email in the chain on page 1, it says, "Ms. Dickens was contacted twice in December regarding a WinBack promotion," that's relevant.

THE COURT: Okay.

MR. JACOBSON: So we need that. If we could use that email and the email on the next page, the same thing, saying he confirmed it, then Your Honor we can do without the "complaint" language.

THE COURT: Okay. I see that. So we will take the words "BBB complaint" out of every subject line. Frankly, the rest of it isn't a problem. We will take the three lines that I referenced, "original complaint, first notification from BBB, second notification from BBB." In other words, every time you see the word "complaint," it is gone. Every time we see the letters "BBB," it is gone. Then it looks like the rest is probably okay. You can live with that, right?

MR. JACOBSON: Your Honor, we think we should be able to present "complaint," but we can live with it.

THE COURT: Got it.

And if we redact the document as I just described,

any further objections from the defendant?

MR. O'NEAL: Are we speaking about admissibility of this document now, Judge?

THE COURT: No. We are talking about just the motion of limine talking about customers' complaints.

MR. O'NEAL: Is your intention also to take out the line that says that there is no record that she called back for messages. However, her phone number is on our DNC list. They dropped the "Do Not Call" claim.

THE COURT: Good point. I think we need to redact that line, "Her phone number was placed on the DNC." Any reference to DNC needs to go back. It is an irrelevant issue that they are calling someone on a "Do Not Call" list.

MR. JACOBSON: Understood, Your Honor.

THE COURT: All right. Looking strictly at the motion in limine on customer complaints, I take it that defendant has no further arguments on 47, as redacted, as I've just described, but we are not talking admissibility.

MR. O'NEAL: As I understand what the plaintiff's position is, the only document that could fall into the category of customer complaints that they plan to try to get admitted is Exhibit 47. Subject to what you said, I'm fine with what Your Honor has done, reserving the right to object to the exhibit itself.

THE COURT: Sure. Do you agree with that comment,

Mr. Jacobson?

MR. JACOBSON: Your Honor, I would like the opportunity to address 45 because I believe there is some non-willfulness related.

THE COURT: We are done with 47. I would like to see an amended 47. You don't have to call it 47A. But when you redact 47, just give me a new substituted 47, please. Make sure you get Mary the revised electronic version for the jury in case it does get admitted.

Okay. You wanted to talk about 45. You may.

MR. JACOBSON: Briefly, Your Honor, please.

THE COURT: You may.

MR. JACOBSON: 45 is an email from the ViSalus's compliance department to Mr. Gidley, the 30(b)(6) representative. In this email they forward a number of complaints from a former ViSalus promoter to ViSalus. These are complaints directly to ViSalus, and these complaints are specifically about ViSalus delivering a prerecorded messages.

THE COURT: Show me where I should look. Where do I find all this?

MR. JACOBSON: One example, Your Honor, if you look on page 1, you see the second email is from Bree Schappert.

THE COURT: Yes.

MR. JACOBSON: Then you see the second sentence in the email says, "Why do you insist on harassing me with daily

recorded phone calls" --

2.2

THE COURT: Yeah.

MR. JACOBSON: -- "including a five-minute long voice mail?" Each of these complaints that she has forwarded to ViSalus over time. For example, in the next email down, she says, "I get a five-minute-long voice mail on my machine every time you call." If we then flip to page 2, Your Honor, we see some earlier complaints from her to ViSalus where she says, "I just got another recorded call." Then in the last email on page 2, "I'm still being harassed with multiple recorded phone calls from ViSalus."

So the relevance here is not about willfulness, although it is relevant to that too. It is also relevant to show that ViSalus was making recorded calls.

THE COURT: Let me ask you this -- I totally get the relevance to willfulness. That's not a problem. I will receive it for willfulness, assuming it is otherwise admissible.

This is a statement from Bree Schappert. How is that going to be admissible?

MR. JACOBSON: Your Honor, it could be offered for the truth of the matter asserted under two different hearsay exceptions. The first is it's present sense impression.

Your Honor, in her emails -- here is an example on page 2, if you look at her first email on page 2. She says, "Just got yet

2.2

another recorded call." She is getting these calls and immediately typing this email out to ViSalus describing what has happened to her. That meets the present sense impression.

It also meets the second exception, Your Honor, excited utterance. From the context of these emails it is clear she was extremely upset and stressed out about these calls. For example, in this email we are looking, she says, "Seriously," and puts like eight question marks on it. She is under the stress of the moment, and the hearsay rules find that under the circumstances it is reliable and can be admitted for the truth of the matter asserted.

Your Honor, I would add one more argument to that.

If you look at the top email from ViSalus where ViSalus compliance responds to Mr. Gidley, ViSalus doesn't say,

"Ms. Schappert is wrong; she didn't get recorded messages.

This is not reliable." They just ask her to provide her phone number. She just sent another email. They deny this fact.

They implicitly adopted that she is right about this.

THE COURT: So your two hearsay exceptions are present sense impression and excited utterance.

MR. JACOBSON: Your Honor, I would also add that this would be adopted by ViSalus that what she said was true. It would fall in under the admission by party-opponent exclusion as well.

THE COURT: All right. Defendant's position.

MR. O'NEAL: Judge, are we talking about the admissibility of this exhibit, or are just narrowing it down?

THE COURT: Yes. Let's talk about admissibility.

MR. O'NEAL: First of all, Judge, this isn't a class member, and the phone number here is Canadian. So I'm not really quite sure why we are even referencing it. I think you can take judicial notice that 204 is the area code for Manitoba.

Moreover, Judge, there is no foundation for this.

Everything that counsel just said was counsel's testimony.

There is not a lick of, "Oh, and did you agree with it? Did you adopt it? Is this part of your business records," anything that like that. All we have, Judge, is a document exchanging some comments about a Canadian who isn't even part of the class.

Then we get to the prejudicial stuff, Judge. The reason why they want that -- this is exactly the reason we brought the motion in limine -- to prevent the jury from being inflamed and prejudiced by customers who are pissed off at my client. So for all those reasons, Judge, and I actually should also add, as I look at it, this isn't a present sense impression of, "Oh, my God, he just got shot," or something like that. This is somebody who just is angry taking the time to hit the numbers on the keyboard, then pressing and sending.

THE COURT: By the way, I think it is kind of

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

2.2

23

24

25

probably present sense and/or excited utterance. But I'm intrigued by the argument that if it is not a class member, it's irrelevant. Is Bree Schappert, whose email address has a Canadian suffix .ca, is she a class member? MR. JACOBSON: Your Honor, I would have to check. sounds like she may be not, but it is still relevant. THE COURT: Why? MR. JACOBSON: Evidence is relevant if it has any tendency to prove a material fact. This proves that ViSalus's POM machine system was delivering prerecorded messages and delivering frequently. THE COURT: How do we know this came from the POM machine? MR. JACOBSON: ViSalus has stipulated that this program is the POM machine, where recorded messages --MR. O'NEAL: To be clear, Judge, we have not stipulated that what is being referred to here was delivered by POM. We haven't said anything about this exhibit. We haven't asked any questions, no interrogatories, no requests for admission. Nothing. THE COURT: How would you lay the foundation that this call to this non-class member came from the POM machine?

MR. JACOBSON: Your Honor, we do have a stipulation

from ViSalus that says that the two types of prerecorded calls

were placed through POM, Voice Casting calls and Press One

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

We also have the time period is relevant. When she is sending these in 2013 is our class time period when ViSalus was using the POM machine. Also, Your Honor, we have evidence that the reason that ViSalus was calling these promoters was trying to get them to come back to ViSalus. If you look at these emails, Ms. Schappert says, "I quit long ago. I don't want to come back." This is consistent with it being a WinBack campaign and also ViSalus's witness runs through POM. THE COURT: I want to think about 45 a little bit more. It sounds like all we have on the complaints are 47, with some redactions as we have described, and there will be no more objection to 47. 45, there is an objection to admissibility. There is an admissibility under 403. We will talk about it some more. MR. JACOBSON: Yes, Your Honor. THE COURT: I will think about 45 some more. Interesting. All right. Let's see if we can get through these motions in limine. That addressed motion in limine No. 3. 47 will be redacted.

Defendant's motion in limine No. 4, Group Cast.

Plaintiff doesn't oppose redacting or omitting all references

45, ruling reserved.

to the word "Group Cast."

By the way, what's Group Cast?

MR. O'NEAL: What is Group Cast? Group Cast, Judge, is basically an Internet "join on the call," and then we will cast out a message to all the people on your email. Come and talk -- join the email conference.

THE COURT: Okay. So plaintiff doesn't oppose that motion, so defendant's fourth motion in limine is granted.

Plaintiff may not present any evidence, documents that refers to Group Cast.

Defendant's fifth motion in limine, among other things, they don't want the auto dialer issues.

Auto dialer is not in this case, correct?

MR. O'NEAL: There is no claim that the use of the auto dialer violated a statute.

THE COURT: Right.

So you want to ensure that the plaintiff does not refer to things like "auto dialing" or the "auto dialer" provisions. I take it that plaintiff doesn't disagree with that.

By the way, you are welcome to stand at your desk or sit at your desk, whatever you want. You don't have to keep popping up back there. It is up to you.

MR. FRANZINI: I am used to getting up, Your Honor. I will sit here.

I think there are two issues here with auto dialer. We are not going to suggest that ViSalus is violating the auto dialer provisions of the TCPA. The jury doesn't have jury instructions on that or anything like that.

However, ViSalus is violating the recorded voice section of the TCPA using an auto dialer called the POM machine or POM. The POM machine is what allows it to make these calls. So we need to be able to explain to the jury how ViSalus is making all these calls and why it makes sense for ViSalus to use a recorded voice as opposed to a live agent.

THE COURT: Well, obviously I'm not going to let you imply that ViSalus is violating the auto dialer portions of the TCPA, but you are saying you are not going to make that indication anyway.

What else do I need to worry about here?

MR. O'NEAL: The motion in limine, Judge, is primarily designed not to inflame the passion of people associated with robo dialing or robo calling, which is exactly the statute that you are identifying; that this is a robo call class, that kind of thing. So when I read their response to the motion in limine, and it actually gave me pause to the fact that that is exactly what they were trying to do. What they are going to try to use is to inflame the concept of, "This is an auto dialer, and you were calling millions of people without thought," that kind of thing.

If all they are going to do is just say, "Progressive Outreach Manager system," also known as POM, had the capability by which the computer would dial numbers as opposed to having somebody to manually type in digits, that's not a problem. It is trying to get, "Everybody hates robo calls" is what the motion in limine is targeted at.

THE COURT: So what is the technical definition of a robo call?

MR. O'NEAL: There really isn't one. It is not in the statute. It is just kind of bandied about as a term of art. Candidly, over the last couple of months since I have come into this case, I have found that everybody has a different definition for it.

THE COURT: What I thought, and this was without legal analysis or research. What I've always assumed, if it is an artificial voice or a prerecorded voice, and so my phone rings, and I'm not talking to a live human being, if it is not live, it is a robo call. Am I wrong?

MR. O'NEAL: I don't know. Like whenever I've heard robo call, what I've heard it referred to sometimes as a robo call is when there is a robot or an automatic dialer is dialing all the numbers. I have also heard robo class. It is one of those things that everybody just grabs ahold of and uses in the vernacular without really giving any precision to it.

THE COURT: This case is going to be about

allegations that a class was called using artificial voices or prerecorded messages so that when the call rings, and I want to say, "Excuse me; can you please stop calling me," I'm not talking to a live human being. I'm talking then to a robot.

So I'm not going to grant the fifth motion in limine, but I'm going to keep a close ear out to plaintiff, whether in opening statement or anywhere else, misrepresents what this case is about or misuses the term, I will certainly entertain objections from defendant at that time.

All right. Before we break for my hearing in a criminal matter, let me ask you this: I have gone through defendant's objections to plaintiff's deposition designations, and I can share with you my rulings on those when we come back. They are pretty darn simple and pretty easy.

What are we going to do about plaintiff's objections to defendant's deposition cross-designations? I didn't get from plaintiff -- well, I got a lot more from plaintiff, and some of them seem to be along the lines of things that probably won't be presented by defendant if they go strictly to the willfulness issue or lack of willfulness and lack of knowledge. What will be an efficient way for me to rule on plaintiff's exceptions?

Let me start from the beginning on this question.

Now that you know my ruling that nothing that relates only to willfulness or knowingly is going to go to the jury, won't both

sides want to further refine and reduce their deposition designations and cross-designations?

MR. ADAMS: Your Honor, the short answer is yes.

THE COURT: So what I think I need to do is give you the time to process that ruling, go through your deposition designations and cross-designations, take out anything that is only related to willfulness or knowingly, confer with each other, and then present to me a revised list of what do you really still disagree about. Frankly, if you can do that by Friday at 5:00, I'll work over the weekend, and I will get you rulings by Monday and then you can be prepared for your trial on Wednesday.

Will that work?

MR. ADAMS: Yes, Your Honor --

MR. O'NEAL: Yes.

MR. ADAMS: -- but there is another issue that we may want to discuss, and it has to do with the order in which these depositions will be read.

THE COURT: Right. We can talk about that when we come back from the break, but I'll share with this you. If there is a cross-designation -- here is how I generally approach this problem: If there is a cross-designation that immediately precedes or immediately follows a designated portion, basically if there is some blue that immediately precede or immediately follows a yellow, my general presumption

is that belongs to be read at the same time under the rule of completeness.

One possible exception to that is if the designated portion goes on and on and on and basically tries to dilute the impact of the designated portion -- I'm not sure I saw that, but you can call that to my attention.

If, however, a cross-designation is reasonably distant from a designation, then my general presumption is it's not required to read at the same time under the rule of completeness, but that's a rebuttal presumption. So for example, on page 2, the person says, "The light was red at the time of the accident." Then on page 27 the person says, "Oh, by the way, I made a mistake earlier on. I said the light was red. I meant it was green." That has to be read at the same time at the time we hear the light was red under the rule of completeness, but that's a rare circumstance.

So maybe what you need to do is realize that if it is closely connected -- right before/right after -- I'm going to insist that that be read at the same time -- that the cross-designation be read at the same time of the designated portion.

If it is far distant or if it goes on for a really long time, call that to my attention, and then my presumption will be, no, the other side can read that in their case-in-chief. That should be able to give you enough guidance

to be able to work that through, and for those very few remaining objections and disagreement, call them to my attention, and that's how I will work it through.

Does everybody understand what I'm talking about?
MR. ADAMS: Yes, Your Honor.

THE COURT: Okay. Let's take a recess now, 20 minutes for you. I'll take the next criminal matter if the folks are ready, and then Dennis, we will get you a break.

(Recess.)

(Open court; proceedings resumed:)

THE COURT: All right. Welcome back.

So we talked a little bit about a process dealing with deposition designation and cross-designations. There is only one thing I really want to share with you that confused me.

By the way, I do see that in Scott Gidley's 2016 deposition, the word "logarithm" has been corrected to "algorithm." Page 36, line 2. There is no objection to that, right? Okay.

And then on page 111, line 5, it appears that is being correct to be read the answer is yes, correct? Nobody has a problem with that; am I right? Okay.

On John Laun's deposition testimony, I was confused about the following: If you turn to page 39 of John Laun's testimony, page 39, lines 22 through page 40, line 5, I see

that I have has it marked in blue, which means it is defendant's designation.

What am I misunderstanding?

MR. O'NEAL: Let me read it, Judge. Could you repeat the cite.

THE COURT: Sure. If you go to Docket 192, defendant's objections to plaintiff's deposition designations. That's Docket 192.

MR. O'NEAL: Right.

THE COURT: Now take a look at John Laun. It is on page 3. The second entry, page 39, line 22 to page 40, line 5. Defendant objects on the grounds of relevance. So I take a look at that designation to see if it is relevant or not, and I see it is marked in blue, which tells me that is a defendant designation. What am I missing here?

MR. O'NEAL: Maybe it was my hand-fisted way of trying to say it is irrelevant, but that if you allow the plaintiff's designation, then I would add the additional portion.

THE COURT: I'm totally baffled. I still don't understand you, and here is why: The only thing you are saying is irrelevant is page 39, line 22 to page 40, line 5, and that consists of two questions and two answers. I'm totally fine with taking out those two questions and two answers as

irrelevant.

2.2

So do you want them in or want them out?

MR. O'NEAL: I want them out.

THE COURT: You want them out?

MR. O'NEAL: Yes.

THE COURT: Okay. Then they are out.

If you want them out, I won't ask you why you designated them blue to begin with, but the thought crossed my mind to ask that, but I won't.

Okay. Let's talk about defendant's exhibits -- there is only five of them -- and plaintiff's objections.

So we have defendant's trial exhibits. Plaintiff objects to all of them. Now, given that willfulness and knowingly only goes to the Court, not the jury, does the defendant still want all five of those exhibits, 201, 202, 203, 204, and 205, or do any of them relate solely to willfully?

MR. O'NEAL: Accepting Your Honor's ruling, on 201, we agree, based on that ruling, it could not be used with the jury, but reserve the right to use it with you.

THE COURT: Of course. You don't even need to say that. Right now I'm just not worried what you want to use with me. My general attitude is you can use anything and everything you want with me. Then when we get to closing arguments or post-trial arguments on that issue, you can then make the arguments that I shouldn't consider this or that, as I decide

willfully or knowingly.

MR. O'NEAL: With that, Judge, 201 fits that; 202 fits that; 203 fits that. 204 does not, Judge. I've marked it, but I'm not sure I'm going to use it. But this, I believe, is the computer history with respect to products which were ordered by the plaintiff herself.

THE COURT: Okay.

MR. O'NEAL: And I think that's it, Judge.

THE COURT: What about 205? Do you still want 205 for the jury?

MR. O'NEAL: I'm sorry. Let me see -- let me think about that for a minute, Judge, because I've got to absorb it with the context of the withdrawal.

THE COURT: To be precise, Exhibits 201, 202, and 203 are being withdrawn as exhibits to be presented to the jury.

You are always welcome to offer them with me, and we will deal with that. But they are not going to be offered to the jury, so I don't need to worry about plaintiff's objections to those.

You may very well want to use 204 in front of the jury.

So what is, if any, plaintiff's objection to 204?

MR. FRANZINI: Your Honor, we don't have a legible copy of 204, so we can't tell what it is.

THE COURT: Well, let me ask your definition of "legible."

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Mary, would you show them mine. Is your copy different than my copy? (Pause in proceedings.) MR. FRANZINI: I think it is, Your Honor. Well, then defendant needs to start out THE COURT: by explaining why you would have a different copy than I have. MR. O'NEAL: It does appear that your copy is better, It is better than mine. That must be the result of too many copies being run. I apologize to opposing counsel. absolutely will get a clearer copy to him. THE COURT: Very good. Let me give plaintiff's counsel my copy for a few minutes, and then I'll ask you what's your objection to it. MR. FRANZINI: Thank you, Your Honor. THE COURT: By the way, it is not my plan to preadmit anything, but I do want to know if there are any objections. What my plan would be is to either sustain the objection. might overrule the objection now, subject to appropriate authentication or foundation. If there is no objection to a document, then I would like to know that. Otherwise, if there is an issue that may require foundation, I may say, "let's wait and see it in trial context, " if it is a relevance issue or something like that. Does plaintiff have an objection to 204?

MR. FRANZINI: Your Honor, I'm not sure what the

relevance is. It appears to be our client's order history. I don't know how that's relevant to the case. I don't think it has been authenticated. And to the extent it is being used for the trust of the matter asserted, it is hearsay.

THE COURT: Well, it probably is a business record.

I'm not going to worry about that, if there is a foundation for business record.

But I'm going to reserve ruling on 204. My guess, what I'm hearing from defendant, if you are going to use it, it will probably be in cross-examination of Ms. Wakefield; am I right?

MR. O'NEAL: Yes, Your Honor.

THE COURT: So they can lay a foundation of whether it is accurate; whether she received it from the defendant. It they then want to offer it, and you want to object to relevance, I'll ask defendant briefly how is it relevant, and then I'll make an appropriate ruling.

Mary, can I have my copy back, please?

By the way, let me advise both sides now something I feel very strongly about how I run my trials in front of a jury.

I do not allow speaking objections. So if anybody wants to make an objection, you stand up, and you can either say, "Objection," or if you really want to, add one or two words: Objection, relevance; objection, hearsay; objection,

lack of foundation, something like that.

If I don't understand your objection, I will invite you to give me a few more words. I might very well then make a ruling immediately sustaining or overruling, or I may turn to the other side and say, "Brief response." Same rule applies.

Don't give me a long argument, especially don't try to get words in in front of the jury. Give me a brief response to the objection.

So if the objection is "objection, hearsay"; brief response, "business record." If I need to hear more foundation, I'll ask for it, or I may sustain it with leave to lay a better foundation, but no speaking objections. I will interrupt you and stop you and remind you in front of the jury that I've said no speaking objections.

There is a possibility that I may invite counsel to join me at sidebar. I step off the bench. I go over there. Then we have a little discussion. It will be off the record, so if anybody wants to put something on the record later, it will be your responsibility to ask for that opportunity, and I'll, of course, let you do it.

The reason why I do that is I like to make as best use of the jury time as is all reasonable. So I do not send the jury back to the jury room very often. It might happen once in a trial, but I've had many trials where it didn't happen at all. Some judges send juries back and forth, not me.

So we want to make as good and as efficient use of the jury's time while they are here, and so we may have some sidebar conferences.

All right. Enough said on that.

Have you figured out yet, Mr. O'Neal, whether or not you want to preserve the possibility of presenting 205 to the jury?

MR. O'NEAL: I am going to withdraw that request. I will use it only with you, Judge, with respect to the issue of willfulness.

THE COURT: All right. Then 205 is also withdrawn from the jury's consideration. I don't need to worry about an objection there.

All right. I think that takes care of the marked exhibits at this time from the defendant.

Now, plaintiff has more than 63 exhibits. Frankly, they had Exhibits 1 through 38. Then 38 is marked 38-1 through 38-405. Then we pick up with Exhibits 40, 40A, 41, 42, and 43. 43 is marked as 35 exhibits, 43-1 through 43-35. Then 44 through 63, with also another exhibit marked as 49-2. So there are several hundred exhibits there.

Does the defendant know now -- can you tell me are there any of those exhibits to which defendant has no objection?

MR. O'NEAL: We don't have an objection, Judge, to

```
Exhibit No. 2, Sands, the verification.
 1
 2
               THE COURT: What do you mean "Sands, the
 3
     verification"?
 4
               MR. O'NEAL: If you look at the first page, there is
 5
     a verification from a person from the company that produced the
 6
     records.
 7
               THE COURT: Oh, I see. So if you take out that first
 8
    page and start the exhibit sticker on what's now numbered 2-2,
     you are telling me there is no objection to Exhibit 2?
 9
10
               MR. O'NEAL: Judge, now that I think about it,
11
    because if it just comes in without the statement in paragraph
12
     3A, it won't have any explanation as to what it is.
     that I think about it, maybe the verification should stay in.
13
     It may confuse them, but I think they need to have that
14
15
     paragraph.
               THE COURT: Okay. So you have no objection to
16
17
     Exhibit 2?
               MR. O'NEAL: Correct.
18
19
               THE COURT:
                           Any others?
               MR. O'NEAL: No. 3, Judge, no objection, if we redact
20
     out the third page of Exhibit No. 4.
21
22
               THE COURT:
                           That's 4-3?
23
               MR. O'NEAL: Yeah.
                                   The reason why, Judge, there is a
24
     clause that talks about "take back your telephone; say 'do not
25
     call' to unwanted telemarketers." If that comes out, I'll let
```

```
go of my objections and agree it can come in. But if they want
 1
 2
     to keep it in, then I'm going to reserve objections.
 3
               MR. JACOBSON: That's fine with us, Your Honor. We
 4
     can take out 4-3 if we keep the others.
 5
               THE COURT: All right. So 4-3 will be removed. Got
 6
     it.
 7
               Okay.
               MR. O'NEAL: The information contained in 61,
 8
 9
     Judge --
10
               THE COURT: One second. So that means 5 through 60,
    you do maintain your objections to?
11
12
               MR. O'NEAL: Correct.
13
               THE COURT: Let's go to 61. One moment. All right.
14
     I'm at 61.
               MR. O'NEAL: Well, it is odd in the sense that it is
15
16
     an exchange of communications to and from counsel.
17
               THE COURT: Oh, but I'm sure it was authorized
     representatives.
18
19
              MR. O'NEAL: Yeah.
                                   That's not the point. It looks
20
     odd, again, to the jury. So no objection to 61, Judge.
21
               THE COURT: All right.
22
               MR. O'NEAL: And we maintain our objections for the
23
     remainder of the exhibits.
               THE COURT: All right. Give me one moment, please.
24
25
               What's the problem with No. 1, the agreed-upon
```

statements? I know you moved to withdraw your stipulation. I have denied that. You preserved that on the record. I will let you have a continuing objection on that. But with that objection overruled, why shouldn't the jury get No. 1?

MR. O'NEAL: Sure. So there are multiple things,

Judge. One, it's not complete because there were exhibits that

were supposed to be attached to the stipulation.

No. 2, if it comes in, we are not going to have the ability to explain to the jury the context of what it is. All right. It was done by the judge. There was a subsequent order that said that you have to go back and redo it. It was submitted. That order was never signed.

And perhaps more importantly, Judge, and this is something that I was going to talk about later. Accepting Your Honor's ruling, one of the things that I've seen in particular that showed up in the reply for motion for sanctions -- plaintiff has grabbed ahold of a couple of the stips -- and what they've said, for example, if the language says, "We used Voice Casting and a Press One campaign."

THE COURT: And a what?

MR. O'NEAL: A Press One campaign. A Press One campaign -- again, it is in the vernacular. It is like, okay, if you want to talk to an operator, press one, which in the stipulation we said we've used, they've now gone beyond the stipulation and said that stipulation says that every telephone

call that you make had to be a Press One or had to use Voice

Casting. That comes up with respect to two of the clauses that

are in there.

That's the issue. If the stipulation comes in or the subsequent order, No. 1, I'm concerned that it is going to be construed in a manner that it is not what it really says.

Then No. 2, if you actually let in the actual exhibits, I don't know how I'm going to get in front of the jury the context of how they were created and what they did, which, Judge, I think I should be able to because that's fair.

THE COURT: Well, you have got a witness on the list.

Call your witness to explain it.

MR. O'NEAL: The witness would not know, Judge, because like the lawyers would say, "I don't know. I haven't seen it," dot, dot, dot, dot, dot.

THE COURT: I don't want the jury to look at things like parties and venue and jurisdiction. That's just irrelevant. I do think, though, as I put in my order, if the parties stipulated to certain facts, and that prompted the plaintiff to not take discovery on those facts or to ask for requests for admissions because they have a stipulation, it is not fair to the plaintiff to now deprive them of that.

MR. O'NEAL: To be clear, these stipulations were entered after the close of discovery.

THE COURT: Okay. Still, when a stipulation is

entered into, then the other side should be able to rely on the fact that this is a fact that is stipulated to, and if you are not going to stipulate to it, they will have the right to ask in a timely fashion for discovery to be reopened. But I don't want it in this fashion to go to the jury.

Yes. Mr. Franzini.

MR. FRANZINI: Your Honor, if we can get a written copy of the stipulations that the parties agree to, then we don't need P1 and P63, the orders. So what we propose to do -- and I have papers I can hand up -- but to just submit -- to have a piece of paper that has the stipulations on them that says that these are the admitted facts or these are the stipulations, or whatever we want to call them, and give that to the jury so the jury has it. We can cross their witnesses, if they bring one with it. But we don't need to have these orders entered.

THE COURT: Right. I think that's the right way to do it. You know, there's a model jury instruction where I explain to the jury what a stipulation is.

Have you already shown that to the defendant?

MR. FRANZINI: I did send it to him, yes. I can give him a paper copy now.

THE COURT: Let me know by Friday whether there are any remaining objections.

But if the defendant says, "There should be an

exhibit attached to this," make sure there is an exhibit attached, in all fairness. I noticed that some of these stipulations refer to an exhibit. If that's necessary to fairly understand what that stipulation means, and it is in the stipulation that there is a reference to the exhibit, it probably should be attached. If it really is not relevant to anything, then you should be able to agree on the fact that it is not relevant. If one side thinks it is relevant and helpful, put it in there.

But confer with each other. Give me a clean list of stipulations, and then I will explain to the jury that in order to help streamline the trial and make most efficient use of the jury's time, the parties have agreed to a number of facts.

Those are called stipulations. "Members of the jury, here are the agreed-upon facts that you should take as now having been proven."

MR. FRANZINI: Thank you, Your Honor.

MR. O'NEAL: Judge, I don't know if now is the right time. But those two that I'm talking about, one is paragraph 19, "With POM, ViSalus used two campaign strategies, Press One and Voice Casting." That does not say that that is the only strategy or campaign strategy that was used within POM, but that is exactly what the plaintiff has grabbed on and run with.

Similarly, if you look at one of the earlier numbers, it makes a reference, Judge, that we used the phone system with

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

respect to marketing campaigns. Well, marketing is, in the words of the Oxford Dictionary, certainly much broader than the legal definition of what constitutes "telemarketing" under the But at the same time, I've seen that, where they say, look, they stipulated that this was tele-market --THE COURT: Let's do it one at a time. MR. O'NEAL: Sure. THE COURT: On paragraph 19, you're telling me that it implies that ViSalus used only two campaign strategies. to really be fair, it was two strategies, among others? MR. O'NEAL: Correct. THE COURT: All right. Let me ask plaintiff: you prepare your list, any objection to phrasing that paragraph as, "With POM, ViSalus used two campaign strategies, among others? They are . . . " And then you continue. MR. FRANZINI: Yes, Your Honor, we do object to that. THE COURT: Why? MR. FRANZINI: Because that's not what the stipulation was and not what the stipulation says. What the parties agreed to at the time was that POM uses two campaign strategies, Press One and Voice Casting. That's what we have been relying on this entire time throughout this case. THE COURT: Then why didn't the stipulation read

MR. FRANZINI: Your Honor, what it says is that it

"used only two campaign strategies"?

used two campaign strategies. It doesn't say "used two, among others." If ViSalus actually used three campaign strategies or ten campaign strategies, then it should have said so in the stipulation. The reason it didn't say so is because, with POM, ViSalus used two campaign strategies. They used Press One, and it used Voice Casting. Press One had the POM machine that was running -- going through these contact lists. There was 5,000 a day -- more than 5,000 a day. There were only fewer than 10 people working this machine. The truth is, they were using two campaign strategies, and these are the two they were using.

THE COURT: Now, at the end of that paragraph 19, there is a reference to Justin Call's (phonetic) deposition. I take it that's the support for that statement?

MR. FRANZINI: Your Honor, I think that's some support for that statement. I don't think it is the exclusive support. If they want to include that deposition transcript and argue that that means something else, then I think that's something they can do. But I don't think they should be allowed now to withdraw the stipulation or modify it, for all the reasons Your Honor said in your order.

THE COURT: Let me ask, what evidence does the defendant have that they used more than two campaign strategies with POM?

MR. O'NEAL: Judge, I believe the evidence will show that many of the campaigns were what's known as "hot connect,"

and hot connecting is where an auto dialer will call the number. It connects to someone. And then "congratulations," it just goes to a live operator in an operator room.

But more to counsel's point, this is exactly it.

Let's just look at the words literally. This is neither inclusive or exclusive. The statement itself says we use them, which we did. And we did. But it doesn't say that's the only thing that we did, and that's the only possibility, et cetera. It is an unfair and prejudicial jump for the plaintiff to make that contention.

MR. FRANZINI: May I respond to that, Your Honor?
THE COURT: Please.

MR. FRANZINI: If counsel has evidence about this hot connect strategy, then he should certainly present that to the jury and make the argument that he just made to Your Honor about the meaning of the sentence. What we are doing now -- we have the stipulation. We have had it for two years. If counsel wants to argue that there is no "only" there, he is certainly entitled to do that. But he shouldn't be allowed now to change a stipulation to include something helpful that helps him make this argument that he is making to Your Honor now to the jury. He should have to argue -- make the same exact argument based on the stipulation that ViSalus entered into while represented by counsel two years ago that we have been relying on this whole time.

THE COURT: All right. Here is what I'm going to do with this. I'm going to allow the stipulation to be used by the plaintiff as it's currently written, but I'm going to put on two provisos. No. 1, I'm not going to let you argue to the jury that it means or reads "only two." If I hear you say that, No. 1, I will sustain an objection. But even if I don't hear an objection, I may jump in and say, "Now, Counsel, as we discussed, it doesn't use the word 'only.'" I don't think that's a fair extrapolation.

No. 2, if the defendant now wants to amend its witness list and add a witness to explain and give context to this paragraph 19, I'm going to let them do that. Just let me know and let plaintiff know if you are adding a witness that wants to give this testimony, and that witness will be heard.

MR. O'NEAL: We will provide that notice within 12 hours if we make that decision, Judge.

THE COURT: Okay. Now, what was the other paragraph you wanted to talk about besides 19?

MR. O'NEAL: If you go to --

MR. FRANZINI: Your Honor, may I ask one point of clarification?

THE COURT: Of course.

MR. FRANZINI: We are not going to say that the stipulation says "only." But if it turns out that there is no evidence in this case that ViSalus used any other strategy, we

should be able to argue, in closing and when cross-examining their witnesses, "You agreed to this, if you had more strategies, you would have said so, and you would have put forward evidence" --

THE COURT: No. But I think you can point out to the jury that paragraph 19 says that they used two campaign strategies. "Members of the jury," in closing argument, you can tell then, "there is no evidence that they used any other strategies," assuming that's an accurate statement. That should be sufficient.

MR. FRANZINI: Thank you, Your Honor.

THE COURT: What was the other paragraph?

MR. O'NEAL: Judge, if you'd turn to -- if you'd look at paragraph 13.

THE COURT: Yes.

2.2

MR. O'NEAL: Here is some context. For example, and we may get into this when we talk about some of the audio clips that plaintiff is looking to put in. There would be messages, for example, that would say, hey, just a heads-up, we are holding a national seminar on such and such a place, come on now, or they would be do other types of calls that don't fit the definition of "telemarketing."

What the plaintiff is attempting to do is to say, by the use of the Oxford Dictionary word "marketing," that that is a concession that everything in here was that it was

1 telemarketing as defined by the statute, and that's not what 2 was stipulated to. THE COURT: I understand that. "Marketing" does not 3 4 mean "telemarketing." If I hear them argue that this paragraph 5 implies that this was all telemarketing, you can make your 6 objection. I would anticipate sustaining it, and I would 7 probably even jump in myself, even without an objection, to 8 say, "It says marketing; it doesn't say telemarketing." 9 MR. O'NEAL: That's all I have got on the stip, 10 Judge. 11 THE COURT: Okay. Then I look forward to both sides 12 working together to put it in a more jury-friendly fashion. 13 All right. Does the plaintiff want to be heard now 14 on any of these other exhibits? By the way, let me ask -- I 15 did say I wouldn't preadmit. Does the defendant have any 16 objection to me preadmitting Exhibits 2, 3, 4, provided 17 plaintiff removes page 4-3, and 61? MR. O'NEAL: No, Judge. 18 THE COURT: Any objection from plaintiff to 19 preadmitting 204? I quess you did have an objection. 20 Never mind. We won't preadmit 204. 21

MR. FRANZINI: Your Honor, before you do that, Exhibit 3 is defendant's interrogatory responses.

THE COURT: Okay.

22

23

24

25

MR. FRANZINI: So that's an exhibit that we can use

against them, but they don't have any hearsay exception to.

THE COURT: So you don't want it pre-admitted?

MR. FRANZINI: Right.

THE COURT: Then you know what, then the safest thing to do is I'm not going to preadmit anything. You offer 2 when you want, and I will expect to hear from defendant, "No objection," and I will say, "Received." If you choose to offer Exhibit 3, if you offer Exhibit 3, I'll ask defendant, "Any objection?" If they say, "No objection," I'll receive it.

Once it is received, they can do anything they want with it.

If you choose not to offer it, you choose not to offer it.

MR. FRANZINI: Thank you, Your Honor.

THE COURT: So nothing will be preadmitted.

Is there any other exhibit that you want to talk about, that plaintiff wants to talk about now? Otherwise, my plan would be to, No. 1, let plaintiff go through all these exhibits and tell me for any of them, if they relate only to willfulness or knowingly, take them out. I'll sustain an objection that they don't belong to the jury if they relate only to willfulness or knowingly. If that's all they relate to, then they are not going to the jury. If you can tell me that now, great. If you need a little bit more time, that's fine too.

Once you've done that, my expectation will be that you need to offer it. If there is an objection at trial, I'll

hear what the objection is. If the objection is lack of foundation, or hearsay or even 403, I'll consider it. I'll make my ruling. I will say this: If it is a record that looks to me like it is a business record and was produced by the defendant, I'm not going to require much more in the way of foundation. I'm not going to require the jot and tittles of business records unless there is something that looks somehow manipulated or inappropriate about it. If it was produced to you by the defendant and it otherwise looks like a business record, I'm not going to fuss around about it too much, unless the defendant calls my attention to it either now or before trial, and then I'll take a close look at something.

MR. O'NEAL: I do have a question, Judge.

THE COURT: Yes.

MR. O'NEAL: Your view on foundation -- let's assume it is a business record. I believe the rules require additional foundation by a witness or otherwise to say, "And when you look at column A, and you see a squiggle, this is what it means." In this instance, when I make foundation objections, that's what I really think. We are missing a lot of what I'll call the connective tissue of what it says.

THE COURT: Well, in terms of receiving the exhibit,

I'm not going to be such a stickler on foundation. But if an

exhibit is a business record because it was produced by

defendant, and the plaintiff's lawyers wants to tell the jury

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

2.2

23

24

25

what a particular column means or what a particular squiggle or mark means, and you object, I'd anticipate sustaining that objection. MR. O'NEAL: Understood, Judge. MR. FRANZINI: Your Honor, we have several exhibits that we were hoping to get preadmitted so we could use them in opening statement. THE COURT: Sure. We can talk about them. MR. FRANZINI: Thank you, Your Honor. I have some slides. THE COURT: I would just as soon hear the exhibit number, but do whatever you want with your slides. MR. FRANZINI: The first one that is really important. It is Exhibit -- it is really Exhibits 36, 37, and 38. THE COURT: Should we start with 36? MR. FRANZINI: I think we should start with 38. 38. 38 is the one, if I recall THE COURT: correctly, that essentially is 405 exhibits. MR. FRANZINI: That's right, Your Honor. It is 405 exhibits, but they all look very similar. I think they will rise and fall together. These exhibits are the contact lists that the POM machine used to place calls at issue in this case to class members that used an artificial or prerecorded voice.

THE COURT: They are called contact lists, okay.

MR. FRANZINI: That's right. There is 405 of them.

I put an example of one of them on the board so you can see it.

It has name and phone number -- and then how the POM machine worked was, somebody at ViSalus would take these contact lists, would upload them into the POM machine, and then the POM machine would go through each number on the list and call each number on the list.

At the end of the call, the POM machine would assign a disposition code or a completion code to the call. That's an example that is set forth here. For example, "answer machine," that means that the call was picked up by an answering machine.

So these are the 405 that were -- I'll get to this in a second. These are the ones that were identified by Mr. Gidley, their class representative, and are the ones that deal with marketing campaigns and that were made to U.S. residents using the POM machine.

THE COURT: Let me ask this: First of all, I assume that these exhibits in 38, the contact lists, they were produced to you by defendants?

MR. FRANZINI: That's right, Your Honor.

THE COURT: If we go back to that last page, where it said, "Reason; answer machine." Now, by itself, I don't know what "answer machine" means or "no answer" means or "ring no answer" means. I can guess, but I don't know. Do you have testimony as part of your designated deposition testimony from

Mr. Gidley or someone else at defendant that explains what you just said that column means?

MR. FRANZINI: Yes, Your Honor. We have a declaration that was submitted right here by Mr. Gidley. It was submitted under oath.

THE COURT: That's Exhibit 37?

MR. FRANZINI: That's right.

THE COURT: All right.

2.2

MR. FRANZINI: It was provided to us in the same email correspondence that linked the share file that had these 405 exhibits on them.

THE COURT: Got it.

MR. FRANZINI: In paragraph 2, he says he is the compliance analyst at ViSalus. He is authorized to make this declaration on behalf of ViSalus. He then says, "As the 30(b)(6) representative, I reviewed some documents, including specifically the contact spreadsheets that were produced in this action." In paragraph 5, he explains what those are. He says, "ViSalus ran these marketing campaigns to U.S. residents using POM." They are identified by spreadsheet names on these two exhibits that I will talk about later, and all of these spreadsheets are listed in the attached Exhibit A.

THE COURT: Understood.

MR. FRANZINI: I don't have a slide on this right here, but if you look at paragraph 7 of that same declaration,

he talks about -- I think it is paragraphs 6 and 7, he actually talks about the disposition codes.

THE COURT: Understood. I get it.

2.2

Okay. So let me turn to defendant and ask, any objection to Exhibit 38? Then I'll ask about 37.

MR. O'NEAL: Yes, Judge. So accepting how you treat what looks to be and smells and walks and talks like a business record, reserving my objection to some of the specifics, this doesn't say what they just said. I heard a great narrative about, "Well, this is how worked," and everything. That's great testimony by counsel, but I don't think they are going to be able to put forth some deposition testimony or a live witness that actually can spin the story in the manner that was said. So that's the first thing.

But then second, you pointed out, Judge, I think I know what an answering machine is, but "answering machine" isn't in Mr. Gidley's declaration. As a matter of fact, I think the second one that you identified isn't in Mr. Gidley's declaration either.

So this gets back to what I'm saying when I was talking about the squiggly line. I just don't think, Judge, that the plaintiffs have got enough here that they can actually put everything in on this exhibit as part of opening. Maybe it comes in, and then we go back to the "I'm going to shut you down if it doesn't come in."

THE COURT: Here is what I'm going to do: I'm very concerned about you making comments about what the exhibits show in opening statement. I don't want you to be the one -- I don't want a lawyer for the plaintiff to be the one that teaches the jury how to read these exhibits. So I will tell you this: I do anticipate that if during the trial you offer Exhibit 38, I expect to receive it in evidence. If you offer 37, I expect to receive it in evidence.

Then you may tie it together with -- whether it be the Gidley deposition experts, and he can explain what things mean. And then in closing argument you're welcome to tell the jury what evidence they have heard about what it means.

But what I don't want to have happen, and that's because I'm not going to preadmit it and let you show it to the jury in opening, I'm not going to let you take the jury through the exhibit and then you become the witness that tells them how to read it.

Now, that said, you are welcome in opening, like any other classic opening statement, to tell the jury that you believe the evidence in this trial will show that there are a number of documents that are called contact lists. They come from the defendant's POM system, and you believe the evidence will show that the POM system does this and that. And you believe that the evidence will show that from these contact lists, they will learn the following. And then if that's what

the evidence shows at trial, more power to you. But if that's not what the evidence shows, then you will have a more limited closing argument, and the defendant will have an opportunity to show at closing argument that you didn't deliver, as promised.

But what I'm not going to let you do is become the witness for the document in opening statement. So I'm not going to preadmit them. I'm not going to let you show 37 and 38 to the jury in opening, but I'll give defendant fair notice at some point in the trial -- and it could be in the middle of reading Scott Gidley's deposition. When you're reading Scott Gidley's deposition, and he refers to some of this, and you say, "I would like to pause the reading now and offer 38 into evidence." I will receive 38 into evidence. You can show something that's in there, and then pick up with Gidley's deposition.

Understood, everybody?

MR. O'NEAL: Understood, Judge.

THE COURT: Okay. Do you want to talk about 36?

MR. FRANZINI: Your Honor, 36 is a summary of what's

shown in the contact lists in 38.

THE COURT: Go ahead.

MR. FRANZINI: I do want to address one thing that opposing counsel said, because it seems like the main objection here is that we don't know what these completion codes mean, and that's actually set forth in paragraph 6 of Gidley's

declaration.

THE COURT: By all means. And I'm going to let you go back and forth. Once we receive 37 and 38 in evidence. I am going to let you point out something in 37. Then if you want to do a split screen, if you want to go back and forth, show what you want to show in 38. I will give you plenty of freedom on that.

36 is a summary, I presume that you are offering under Rule 1006?

MR. FRANZINI: That's right, Your Honor.

THE COURT: Any objection to 36?

MR. FOSTER: Yes, Your Honor.

THE COURT: Basis.

MR. FOSTER: The first objection would be, of course, we don't believe the underlying documents are admissible.

Before we get there, one small objection. Summaries can't be argumentative. They can't have an opinion. We have a footnote here that highlights and explains to the jury which of these calls that are an artificial or prerecorded voice could have been delivered to.

I understand they are pulling that from Mr. Gidley's affidavit, but they are certainly welcome to -- I think that highlights that, and the footnote needs to go, along with the -- if you go to the second page, where it says "number of calls where no artificial or prerecorded voice could have been

played according to Mr. Gidley," I think that needs to be struck as well.

THE COURT: Let me first ask plaintiff's counsel response on that footnote 1.

MR. FRANZINI: Your Honor, footnote 1 says -- if we could go back to Mr. Gidley's declaration in Exhibit 37.

Basically what he says in paragraph 6, he says that the disposition codes -- those codes like "answering machine; no answer; answer human," things like that, to the best of my knowledge, ViSalus did not alter the meaning of the POM disposition codes, also called completion codes, from the definitions set forth in page 85 through 89 of Using Proactive Outreach Management Manual. That was Exhibit 19 to the deposition.

So he is saying, "Here is what these things mean."

Then he goes on to say, "To the best of my knowledge, the following disposition code indicates no voice mail had been played," and then he lists seven or eight of them. So all that footnote is doing is identifying the ones that are listed on paragraph 7 of Mr. Gidley's deposition. Then the summary that counsel referred to, that just adds up the disposition codes that fall into that list, and so I think that's an inappropriate summary.

THE COURT: Is the summary derived from Exhibit 38 and nothing else?

MR. FRANZINI: Your Honor, the numbers on Exhibit 36, 1 2 those are all from 38. The footnote is from Exhibit 37. 3 THE COURT: Right. That, I understand. The numbers 4 are from 38? 5 MR. FRANZINI: Yes, Your Honor. THE COURT: All right. Does the defendant challenge 6 7 the accuracy of those numbers? MR. FOSTER: Well, that's an interesting question, 8 Your Honor, because the point I would like to get to is how 9 10 this summary was created. 11 THE COURT: Right. 12 MR. FOSTER: It is not just, from our understanding, 13 the exhibits in 38. This isn't just a compilation of everything in the spreadsheets of 38. Instead, what I 14 15 understand -- and again, we have had conversation, Mr. Franzini and I, back and forth. I think what I understand happened, is 16 17 they took all of the spreadsheets in Exhibit 38 and combined them all together. So we've got one massive spreadsheet -- all 18 the names, all the numbers, all the disposition codes in one 19 Excel spreadsheet. 20 Then they took the KCC, which is the claims 21 2.2 administrator here -- the notice administrator. They took a

Then they took the KCC, which is the claims administrator here -- the notice administrator. They took a list that KCC put together for the notice and then somehow scrubbed that against the summary of 38 to create this summary.

23

24

25

So I'm concerned that it is in fact -- obviously that

KCC notice list is not on their exhibit list. It is inadmissible hearsay. I'm concerned that that infuses a summary with inadmissible hearsay. It is not a pure summary of those exhibits. It has been manipulated in some respect.

THE COURT: Any response from plaintiff?

MR. FRANZINI: Your Honor, the only thing that we did with the KCC class list is that we removed any entries in the summary of call-outs in the exhibit that were not two numbers that were on the class list. This is a summary of all the numbers to the class found in Exhibit 36.

THE COURT: All right. Here is what we are going to do: When it is offered, I'm going to receive Exhibits 38 and 37. I am going to reserve ruling on 36, because I think we need foundation testimony. As soon as we have foundation testimony that explains how 36 was put together, I'll make my ruling.

To the extent that it may go to weight, not admissibility, I probably will allow 36 once there is appropriate foundation testimony. But if it goes to something more fundamental, I'll hear argument, and I may not admit it. But given the discrepancy between the parties in terms of how 36 was compiled and what these numbers actually show, I think I will need foundation testimony, and so I will reserve ruling on 36.

MR. FOSTER: Very well, Your Honor.

1 MR. FRANZINI: Thank you, Your Honor. 2 THE COURT: Okay. 3 MR. FRANZINI: There were a couple more exhibits that 4 Mr. Jacobson is going to address. 5 THE COURT: Very good. Mr. Jacobson. 6 MR. JACOBSON: Your Honor, I have an exhibit bucket 7 This is a collection of exhibits that are very similar 8 to each other. 9 THE COURT: One moment. P15 would be a good example. 10 Give me one moment, please. 11 I'm ready. 12 MR. JACOBSON: I should probably read these numbers 13 into the record. These are P8, P11 --14 THE COURT: I don't think you need the "P." They are 15 all plaintiff's exhibits. MR. JACOBSON: 8, 11, 13, 15, 17, 19, 20, 22, 24, 26, 16 17 and 27. THE COURT: What would you like me to look at first? 18 MR. JACOBSON: Exhibit 15. 19 THE COURT: All right. I'm on 15. 20 21 MR. JACOBSON: What these are, Your Honor, are 22 applications that that ViSalus used to sign up promoters, to 23 sign up the class members, and ViSalus took information from the class members, including their home and cell phone numbers, 24 25 which, of course, is relevant to showing that the numbers that

got uploaded in the POM system. These applications show how ViSalus got this information and how they put it in the contact sheets, and uploaded into POM. We know those are home and cell phone numbers. If you look at Exhibit 15, if you see the box that says, "Step 5, personal information."

THE COURT: I do.

MR. JACOBSON: Then if you look in the right column, there is a heading that says "Communication preferences," below that ViSalus requested two numbers, home phone number and mobile number, so business line. That's the relevance.

THE COURT: Okay. Does the defendant have an objection to this type of exhibit, or Exhibit 15?

MR. O'NEAL: Yes, Judge. Again, a great narrative, but I think what's going to happen is that they are not going to be able to get from A to B to C to D. I will note that these things are blank. If they can get a witness to come in and testify as part of their case-in-chief, which I don't think they can, Judge, that somehow this form was filled out by every person on the class, and that information was then taken and put into some sort of database, and then that database is what was used to deliver the spreadsheets, which was then in turn used to dial the numbers, then, Judge, I think it is coming in. But until they get that, that's just argument of counsel.

THE COURT: Here is what I'm hearing from you: In order to prove a case, plaintiff needs to build a wall. A wall

is composed of multiple bricks. It sounds to me like you are objecting to one particular brick on the grounds that this brick does not prove a wall, and I don't think that's a good objection. If, however, you were to say, "Fine, even if this brick comes in, there is not going to be enough bricks to prove a wall," okay, fine. I understand that. I see that argument coming. But I don't see that as an argument against a brick.

MR. O'NEAL: I understand, Judge. Let me rephrase.

I think by the time the evidence comes in, I am going to be

able to argue to you and the jury that they didn't make a wall.

THE COURT: Okay. That would be a very interesting argument. I assume you will make it to the jury. I assume you will make it to me, as judgment as a matter of law at the close of plaintiff's case, but that's not going to be sufficient to keep out Exhibit 15, if it is a business record or a record that ViSalus uses.

MR. O'NEAL: Understood.

Can I now then twist to something else?

THE COURT: Yes. Give me a moment. I want to take a fast look at these exhibits that Mr. Jacobson showed me. So 8, 11, 13, 15, 17, 19, 20, 22, 24, 26, and 27. These all came from ViSalus?

MR. O'NEAL: Correct, Judge.

THE COURT: Okay. It still takes more than about a dozen bricks to make a wall, but I anticipate when plaintiff

moves the admission of these documents, I expect to receive them in evidence.

MR. O'NEAL: Understood, Judge.

2.2

THE COURT: By the way, let me advise plaintiff, let's not be cumulative here. So do take a close look. If you say you really need them all, I'll give that a lot of deference. But do take a close look if you need them all.

MR. JACOBSON: Understood, Your Honor.

MR. O'NEAL: Judge, that brings in another issue since you've indicated where you're ruling. A little bit of history: There are two let's just call them applications of a similar form. They were marked previously as Plaintiff's Exhibits 23 and 29 that we would like to add as exhibits. Let me give you the background on what happened.

As Your Honor may recall, under the original pretrial order, plaintiff was to submit their exhibits; defendant was to submit theirs. Then Your Honor graciously gave us time to submit an amended list --

THE COURT: And then they withdrew 23 and 29.

MR. O'NEAL: Yes. Importantly, Judge, those things -- we were supposed to submit our exhibit lists simultaneously. I pulled out stuff and didn't plan on adding it on my list because I thought they were going to use them, and then they pulled them out.

THE COURT: May I see 23 and 29?

1 MR. O'NEAL: Yes. May I approach, Judge? 2 THE COURT: Yes. 3 Is the plaintiff going to have any objection if 4 defendant offers 23 and 29, either renumbered or kept in that 5 numbering system? 6 MR. JACOBSON: I think we do, Your Honor, but I would like to first look at the exhibits. 7 8 THE COURT: Of course. MR. JACOBSON: I believe Mr. Franzini might have 9 10 corresponded with counsel on this one. May I consult? THE COURT: Of course. Let me tell, Mr. O'Neal, most 11 12 likely I'm going to want to have you renumber them as 13 defendant's exhibits because the jury is going to be viewing 14 the numbers in this range as plaintiff's exhibits. If they 15 don't like the exhibits, and I let them in any way --MR. O'NEAL: Yes, Judge, we can do that. 16 17 MR. FRANZINI: Your Honor, we do object to those exhibits. 18 THE COURT: Tell me why. 19 Those two exhibits are -- so there are 20 MR. FRANZINI: 21 a number of promoter applications that Mr. Jacobson showed you. 22 Those applications were produced by ViSalus. We got testimony 23 from them from multiple witnesses saying, "All of our 24 applications are for promoters and for customers." To just 25 take a step back, a promoter is a member of their multilevel

marketing organization that sells products to other people. A customer is an end user, somebody who doesn't resell, just buys products.

So we took testimony from their witnesses, including their 30(b)(6) witness, Mr. Gidley. Everybody said that all the promoter applications and customer applications are all the same during the relevant time frame.

I believe there is a stipulation on this that says, whether online or in print, all of the applications are identical. Included in the set of applications that they sent us, unbeknownst to me until recently, were two exhibits that are actually titled "customer applications" instead of "promoter applications." Those applications have not been authenticated by anybody. They look different. They have different information in them.

They only gave us those two copies. One is in English; one is in Spanish. The date in the margin is 2012, which is before the relevant time frame. So these are two unauthenticated customer applications that go against everything that they have been saying so far in this case.

They are going to try to suggest to the jury that somebody from the class filled out this application as opposed to something with the same content. If they had brought this up before, we would have sought discovery as to why it is that we never got any of the more recent ones. As far as we know,

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

2.2

23

24

25

this was something that was on a shelf in ViSalus's office that was never used. It was from 2012, and so we think it would be prejudicial to bring it in now. THE COURT: You mentioned the time frame. Remind me what's the relevant time frame, please. MR. FRANZINI: I believe it is 2014 to 2016. possible that it goes back as far as 2013 when they started --THE COURT: Are 23 and 29 are dated 2012? MR. O'NEAL: They have a bottom, Judge, a copyright "2012, ViSalus, Inc.," but that doesn't necessarily define when they were necessarily used. THE COURT: I'm going to handle it the same way I handled 36. That is, if there is an appropriate foundation laid by defendant that 23 and 29 were in fact used by ViSalus during the relevant time frame, I would expect to let them in. Thank you, Your Honor. MR. FRANZINI: THE COURT: You need foundation though. MR. O'NEAL: Understood, Judge. We will renumber them as defense exhibits. THE COURT: Thank you. When you put them on my exhibit list for me, let's say you renumber them as 200. Will you put somewhere "formerly 23" and then 201.

MR. O'NEAL: For your set only?

THE COURT: The exhibit list doesn't go to the jury

anyway. For my sake only. You don't have to put that in the electronic copy that you give to the courtroom deputy.

MR. JACOBSON: Your Honor, the next two exhibits we would like Your Honor to rule on ViSalus objections are P43 and 58. P43 is a folder that contains, I believe, 19 examples of ViSalus's prerecorded messages. P58 is a screenshot with the file names that we used in part to authenticate these exhibits.

May I play Your Honor one short example?

THE COURT: In a moment. Not yet. One moment.

Yes, you may.

2.2

(The following audio was played in open court and transcribed as follows:)

"Hi, this is Jim contacting you from Body by Vi. We were offering out to you to offer you 50 percent off as we go into our spring season here. If that is anything that interests you, please feel free to give me a call at (248) 764-7521, where I will be more than happy to assist you. Thanks so much for your time and for being a part of Body by Vi."

MR. JACOBSON: Your Honor, I will briefly address the relevance, and then I will like to go over the objections that ViSalus stands by. I will address those. These are clearly relevant. These are examples of the prerecorded messages that ViSalus had and used with class members.

THE COURT: And where is the evidence that this is

what they used with class members?

MR. JACOBSON: What we did, Your Honor, is we stuck some examples in front the witnesses and asked them if they used them with class members, and they said yes.

THE COURT: And is that part of the deposition designations?

MR. JACOBSON: I can show it to you right now. I believe it is, Your Honor.

THE COURT: I'll take your word for it.

Any objection?

MR. O'NEAL: Yes, Judge. First of all, defendant disputes that these are messages that were played in a way that violates the statute. Also, to the point, I think the only deposition testimony that they have that a message was actually played in the manner and the foundation that they've described is a message to the plaintiff from one of the promoters, somebody in her up-line, and the testimony came in that that was played to a very limited number of people.

But there isn't any other testimony, which if they could have gotten it, they would. It is like, "Listen to message No. 1. What is that? Is that a message that was played to people in the class? Sure." That's not in the deposition testimony.

Not only that, look at the title of these, and they don't foot the bill. Apparently they're contending the credit

card declines aren't marketing, but if you look at the second
one, "CC declined" or "one has expired."

MR. JACOBSON: We are not offering that.

MR. O'NEAL: Then NST, National Sales Training.

That's a center --

THE COURT: Let me cut to the chase. You are not offering some; you are not offering others. Whenever we get to a portion of a deposition excerpt, deposition testimony, where the witness says -- where the witness is asked, "Was the following wav. file used by ViSalus," and he or she says "Yes," I will then let you suspend the reading of the deposition, and now you can play to the jury the wav. file that was referred to by that witness.

I will invite any other objections at that time. But that way, we will have laid a foundation that this was presented to the consumers or to the class members. That way, any ones that you wish to offer, just lead up to it with the deposition testimony. I'll let you suspend the reading of the deposition testimony. So if you have a witness up here reading it, and the witness is asked, "Let me now play for you a wav. file that we have identified as ABC. Was that something that was used by ViSalus during this relevant period?" If the witness says, "Yes," then you can say, "Judge, we would like to suspend the reading now and play that wav. file for the jury."

My practice would be to turn to the defendant and say, "Any

objection?" Unless I've heard something beyond what I've already heard, I'm going to say, "Fine, you may do that."

MR. JACOBSON: Let me explain, Your Honor, why after we played that testimony that authenticates the specific examples, all of the ones we are offering should come in, ViSalus has objected to authenticity. As Your Honor knows, one way to authenticate something is to have a witness listen to it and say they know it. Another way you authenticate something is for a jury to then compare distinctive characteristics. That's another example. You look at an authenticated specimen and the trier of fact --

MR. O'NEAL: Judge, to be clear, the only reason -THE COURT: Hold on, folks. I generally don't like
people interrupting. Let him finish his sentence. By the way,
the best to signal to me that you would like to say something
when the speaker is done, stand. When he is done, I will call
on you.

MR. O'NEAL: Judge, I apologize to you, and I apologize to you.

THE COURT: Mr. Jacobson, complete your thought.

MR. JACOBSON: Your Honor, we have authenticated specimen examples, these two we played. These are the testimony from ViSalus's witness that the use of the Progressive Outreach Manager -- POM -- and was sent to the plaintiff.

And here is another example, and we will play this one, and this witness testified this was sent out through POM and that it sounded similar to the previous example.

With these two examples what the jury can then do is listen to the other messages and compare the similarities to authenticate all of them. There are numerous similarities.

Let me just give --

THE COURT: I get that. Let me ask you this: Let's assume there are lots of similarities. How will the jury know that a similar-sounding message was actually used?

MR. JACOBSON: Two thoughts on that, Your Honor. First, relevance is any tendency to prove a material fact. The fact that ViSalus had these and produced them to us, and they sound like the ones used certainly has a tendency to show that they used them. If you've got shotgun shells, and you fire two of them, Your Honor, there is evidence that you've fired shotgun shells --

THE COURT: Did you ask ViSalus, either with a request for admissions or interrogatories, to admit that they have used these other recordings or to identify an interrogatory answer which recordings they used?

MR. JACOBSON: No, Your Honor. We didn't ask them for a specific admission for which ones they used, but that is not necessary to overcome the relevance bar, which is a very low bar.

On top of that, Your Honor, Ms. Wakefield is going to testify that in couple of these the voice sounds similar, which suggests they played them for her. Again, Your Honor, the fact that they used two and others sound the same, that's relevant evidence. That gets the evidence in. If ViSalus wants to argue in closing that they didn't use them, and that might be a fair argument, but it is not a bar to relevance.

THE COURT: Thank you.

Mr. O'Neal, you wanted to say something.

MR. O'NEAL: Judge, it's a reiteration of the same point. But like I just said, they didn't even get the testimony that the message was actually used.

So I'll go back to what you highlighted, which is if they can get the foundation in, as you've said, then I'm going to be in a very different position.

THE COURT: But what's your response to

Mr. Jacobson's argument that, well, their foundation is that
they were produced by ViSalus. They have a very similar sound
and feel to the others. And therefore, there is a reasonable
inference that they were used because they were produced in
discovery to the plaintiffs in this case. It may not be
dispositive, but it is relevant to the point.

What's your response to that?

MR. O'NEAL: My response is that's the same as saying if I speculate that something was done, and I can make an

1 argument about it, then it must be relevant.

I mean, I always think about this in the term of foundation. Could a voice mail message be relevant? The answer is, yes, very much so. But you still have to be able to show: All right, in order to demonstrate relevance, was this in fact played? Was it used? What is it? Describe it for me.

And without even some of those most fundamental pieces, they don't get there.

THE COURT: Mr. Jacobson, I don't understand. Can you explain to me why plaintiff did not, either through a request for admission or an interrogatory, learn in discovery whether or not ViSalus used these recordings?

MR. JACOBSON: Your Honor, I need to correct myself.

I underestimated the request for production that we did ask
about. Let me show you one.

THE COURT: Okay.

MR. JACOBSON: This is request for production No. 9. We asked ViSalus for all audio recordings of any prerecorded messages or messages using an artificial voice used during the phone calls.

THE COURT: Is "phone calls" a defined term in the request?

MR. JACOBSON: It is, Your Honor. I believe it is described as phone calls used during the outbound marketing campaign. I can pull that up for Your Honor.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

contrary point.

THE COURT: Yes. We will address this, and then we are going to bring today's session to a close and plan on what we do next. MR. JACOBSON: Your Honor, I'm going to open up ViSalus's second supplemental response. Let me confirm this is the correct one. It looks correct, Your Honor. I will plug this in and show you the definition of "phone calls," which I hope is in here. THE COURT: If not, we can pick it up next week. MR. JACOBSON: This looks like it just has ViSalus's objections to the definitions. I will have to go to the original to get the definitions, which I should be able to pull up fairly quickly. Yes, I have got out. Here is ours. "'Phone call' or 'phone calls' means or refers to any telephone calls made by you or your representatives promoting your services and/or encouraging the sale of your products and/or services." This is what those POM calls were. THE COURT: Any response from defendant? MR. O'NEAL: No, Judge. I don't know whether we objected to the definition. But if counsel tells me that was

THE COURT: My tentative inclination is to allow 43

the request, I can't respond to it, so I can't give you a

and 48. But if you did object to the definition, call it to my 1 2 attention, and I'll be glad to reconsider. 3 MR. JACOBSON: One point of clarification, for the 4 promoter applications, were those preadmitted? 5 THE COURT: No, I'm not preadmitting anything. You 6 are welcome in opening statement to tell the jury what you 7 expect the evidence was. MR. O'NEAL: For example, I can't press play, 8 "Ladies and gentlemen, you just heard" --9 10 THE COURT: Not in opening. In closing, they can. We will talk about limitations so we don't get too much 11 12 redundancy, but not in opening. 13 MR. JACOBSON: May I play an example in opening? THE COURT: No. You may describe in opening. You 14 15 may describe it. All right. So I do need to see from plaintiff what 16 17 is going to be the remainder of the exhibits that you want to introduce, knowing that anything that just goes to willfulness 18 or knowingly has to just go to me. 19 As I said, maybe by tomorrow, but I promise you no 20 later than Friday I will email to all counsel on the official 21 22 court docket my draft voir dire script, preliminary 23 instructions, jury instructions, final instructions, and

verdict form. I would like to talk early next week as to

whether or not you have any objections.

24

25

We can hold off on the final instructions until -well, this trial is going to go really rapidly. I would like
to talk about it next week before trial starts.

It is my practice to give the jury pretty substantive instructions in the preliminary instructions so they know what to listen for. I also give substantive jury instructions before closing argument.

So you'll be welcome during your closing argument to tie whatever you believe the facts have shown to the verdict form and to the instructions that the jury will have already received. You will be able to tell this pretty easily, because you'll see in my draft final jury instructions everything that is going to be read to jury before closing argument. Then there is a big bold statement "closing arguments" and a few wrap-up instructions after that. It is self-explanatory. If you have questions, we can talk about it next week.

I do need to tell you about a problem that I have on timing for trial on Wednesday. I apologize, but there is nothing that is going to be able to be done about this.

We have our jury panel coming in on Wednesday morning. I expect we will have our jury fully selected before I have to break mid-day. I'm really hopeful too that I will be able to give the preliminary jury instructions to the jury before we break mid-day. We will have to break mid-day probably at 1:00-ish, give or take for Wednesday. That means

we will start first thing Thursday with opening statements and your witnesses. But I'm not going to leave until we get our jury picked, and if we are making good time, I will do preliminary instructions then. Otherwise, I will do it first thing on Thursday.

I do allow attorney-conducted voir dire. I will do
the bulk of the voir dire, but I'll turn it over to one lawyer
for each side for 10 or 15 minutes of follow-up. I do not
allow people to do mini-opening statements in their voir dire.
So do not start talking about the facts of this case. Do not
tell them, "In this case you'll hear about such and such." But
that said, I think both sides might want to explore the jurors'
attitudes towards, for lack of a better name, robo calling.
I'll try to think of a more neutral name of describing this,
and I'm going to try to explore their attitudes.

I am first going to ask if they received anything from ViSalus or been a part of the ViSalus network. If they are, I expect to excuse them. If they haven't, I would assume that every hand will go up, "Have you ever received an automated call?" I will tell you some people enjoy receiving them; some people don't.

"This case involves under the Telephone Consumer

Protection Act" -- you will see my voir dire script. I will

try to explore their attitudes and whether they can base a

decision solely on the evidence presented and the law that I

instruct. You may hear some things that you will want to follow-up on. You're welcome to do that. But don't turn this into a mini opening statement. Don't ask the jury to make commitments to you. I will ask them to make commitments to me about not doing independent research, not looking things up.

I do allow juries to ask questions in writing, and I will present them to you before I give a response to the jury.

Some I answer; some I explain that I can't answer. Some I will let you follow up with a witness, if appropriate. I'll tell them about that.

I'll ask them to make commitments to me to keep an open mind, but I don't let you ask them to make commitments to you. For example, "If you find such and such, will you promise you will rule for the plaintiff or rule for the defendant?"

No, we are not going there.

Okay. We will pick a jury. As I said, hopefully we will get to preliminary instructions, but my best guess we are going to have to break for the day at one o'clock in the afternoon and pick up on Thursday.

Let's see. Is there anything else? Oh, yes. When would be a good time to pick up on Monday to talk further, and do you want to do it in person or by telephone?

MR. O'NEAL: Judge, we will be in town, so whatever works for you.

THE COURT: Okay. I think it is better if it is in

```
person, but I'm not going to create hardships for anyone.
 1
 2
               Plaintiff's counsel?
 3
               MR. FRANZINI: May we have a moment, Your Honor?
                                                                  We
 4
     are trying to figure out flights.
 5
               (Pause.)
 6
               MR. FRANZINI: Your Honor, we will be here on Monday.
 7
               THE COURT: Mary, it looks to me like we can start up
 8
     at 11:00 a.m. Do you agree?
 9
               THE CLERK:
                           Yes.
10
               THE COURT: I don't think it will take all day.
11
     know you have other things you need to do. I have a matter at
12
     9:00 and a matter at 10:00. Let's start up at 11:00 a.m.
     Monday, continuing with our pretrial conference. If we need to
13
14
     take most of the day, I'm am open except for a criminal matter
     from roughly 2:30 to 3:00. Other than that, I'm totally open.
15
     Let's try to get everything done by 2:30, but I'll be available
16
17
     for you, if not.
               We will talk about your updated exhibits, witness
18
     objections, and my draft documents -- verdict form, jury
19
     instructions, preliminary instructions, and voir dire.
20
               That said, is there anything that we absolutely must
21
22
     talk about tonight?
23
               Mr. O'Neal.
24
               MR. O'NEAL: My experience in federal court is I'm
25
     not permitted to use the room; that I must stay --
```

problem with that.

THE COURT: Oh, no. Everybody is different. I will say this: Everybody is different. Let me tell you how I do it. You're trial lawyers. I'm going to let you try your case. If you want to get up and walk around the room, you do it. If you want to ask questions seated, you do it. If you want to stand from the desk, you do it. If you want to use the podium, that's fine. If you want to ask questions from somewhere else in the courtroom, be a trial lawyer. That's fine. I have no

Here are my only two restrictions: They are pretty obvious and that is -- I don't know if you ever seen Jerry Spence near a jury box, put his elbow on the jury box, and have a little conversation with the jury. That, I won't allow.

Here is the rule: You cannot be close to touch the wood on the jury box. If you are within arm's length of that jury box or closer, I am going to ask you to step back. You may not touch that wood or even get close enough to touch it. I will tell you to please step back.

Other than that, stand where you want, except for also with a witness. If you need to show the witness something, refresh your witness's memory, point out something in a document, even though I invite people to help yourself and go on up, most people ask for leave to approach, and I always say yes. But if you don't want to, that's okay. I won't yell at you for that. That's fine. But do your business up here.

Point to something you need to point to. Show the witness something. Hand the witness something. But then don't hover over the witness, especially if it is an adverse witness or on cross. I don't want you standing over a witness to intimidate that witness. But if you need to go up and show the witness, by all means, whatever you want.

Similarly, if there is something that's blocking your view, or if you need to see something, you don't need to ask permission. Just get up and move to wherever it is where you need to see something, except don't get within touching distance of the wood on the jury box.

We will have, I expect, a seven-, maybe an eight-person jury. There will be no alternates. You know we need a minimum of six. So if we end the trial with seven or eight, they all will be there. They will all have to deliberate to unanimity. I will probably put four in the front row and either four or three in the back row closer to me.

We will talk more on Monday about how I do the voir dire. It is moderately self-explanatory in my voir dire script. If you have any questions, ask me. Otherwise, I will explain it then.

Any other questions?

MR. ADAMS: Your Honor, is there a preferred place if we use the easel with maybe butcher paper, and we are using it with the witness, where we put that?

THE COURT: Yes. Generally the best place for it is right in that well of the courtroom right where Mr. Jake is sitting. That's where I expect you, or even defense counsel were to do that, most likely whoever is at counsel table will not be able to see it. So then one lawyer -- let's not have everybody -- one lawyer should get up and maybe stand by the witness chair so that you can see it as well. That's how it will work.

As long as nobody takes unfair advantage of what's going on, I will let you move around and try your cases. If you want to use a podium during your opening statement or your closing, which I don't think is a good idea, but that's everybody's personal preferences. Just tell Mary, and she will plug it in for you. It has a microphone on it. You are welcome to use it. If you don't want to use it, tell her, and you can do your opening and closing from wherever you want.

You should know how to work the Court's technology system. Mary will be available to you by appointment to show you or your staff how to do it.

In addition, we have touch screens that the witnesses can use. So if you want to have them circle something or highlight something, Mary can show you how to do that. Then either they can clear it or I'll tell them how to clear it when we get there, before we go to the next slide.

Anything else anybody wants to ask or talk about at

this time?

2.2

MR. FRANZINI: One thing, Your Honor. Our first witness is a third party. He doesn't have to be here until Thursday, right?

THE COURT: Correct. There is no chance we are getting to a witness until Thursday morning at 9:00 a.m., and I apologize for that.

MR. JACOBSON: Your Honor, is there some tiny or non-zero chance we open on Wednesday, just for preparation?

THE COURT: If we pick a jury in enough time, and my best guess is it takes us 20 to 30 minutes for preliminary instructions. If we pick a jury, and I can do preliminary instructions, and both sides can do opening -- I don't want to let one side do an opening and not the other, and have all that be done by 1:00, I guess the answer is yes. I can't conceive of that.

My best guess is that your openings will be no less than half an hour; hopefully no more than half an hour, but that's up to you. That means we have to be able to start openings at noon. I will give the jury a little bit of a recess before going into openings. That means that I would be doing preliminary instructions at 11:30. That means we would give the jury a mid-morning break -- let's say we back it up to 11:10 or 11:15. Can we get the jury seated by eleven o'clock? The answer is "possibly but probably not."

1 So I think most likely, if we are making good time, 2 and we get the jury seated by 11:00, 11:30, and there is time, 3 I will do preliminary instructions, but I won't make you do 4 openings. 5 By the way, is anybody planning taking more than 45 6 minutes for an opening? 7 MR. JACOBSON: No, Your Honor. 8 THE COURT: Then starting first thing on Thursday morning with openings and moving right to a witness is most 9 10 likely what we will do. 11 MR. O'NEAL: I apologize. 12 THE COURT: No need for apologies. 13 MR. O'NEAL: I didn't do my client a service. I said 14 I was going to do something during the course of the day, and I 15 learned I hadn't. We do intend to bring in conjunction with 16 this trial, probably around the time of post-trial motions, a 17 motion with respect to decertifying the class. THE COURT: Sure. 18 MR. O'NEAL: Just to give you a heads-up, we think 19 there are all kinds of legal issues that make this class 20 unwieldy, and it should in fact be decertified. 21 22 THE COURT: And I'll tell you right now, based upon

THE COURT: And I'll tell you right now, based upon my reading of the file, and I have read most of the file.

Given that I don't expect the jury portion of the case will last particularly long, given that I'm taking the willfulness

23

24

25

and knowingly for myself, most likely I will reserve ruling or deny with leave to renew a judgment as a matter of law at the close of plaintiff's case. I will certainly take a look at any motion to decertify, but I'm not going to rule on it probably during trial.

So we will see what the jury does, and then we will talk about what more needs to be done and addressed after that.

MR. O'NEAL: Understood, Judge.

THE COURT: That's most likely what I'm going to do.

To the extent you want to say, just to keep things moving, when plaintiff rests its case, if you want to reserve your argument for judgment as a matter of law until the close of all evidence, I'll let you do that without prejudice; without waiving any rights. But don't plan on making the world's most brilliant argument at the close of plaintiff's case and winning it right then. I just don't see really a benefit of doing that given that we are not talking about a particularly long jury trial. We can let the jury solve their problems. I'll then solve your problems -- both sides afterwards -- and then everybody will have a good, clean appellate record.

All right. I look forward to seeing you all on Monday at 11:00 a.m. If some reason emergencies arise, and you need to reach me, contact my courtroom deputy.

I'll be sending you the drafts by email to everybody

```
who is already registered on the Court's PACER system or
 1
     CM/ECF.
 2
                Thank you, Dennis.
 3
                Thank you, Mary.
 4
                (Court adjourned.)
 5
 6
 7
 8
 9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
```

--000--I certify, by signing below, that the foregoing is a correct transcript of the record of proceedings in the above-entitled cause. A transcript without an original signature, conformed signature, or digitally signed signature is not certified. /s/ Dennis W. Apodaca April 26, 2019 DENNIS W. APODACA, RDR, RMR, FCRR, CRR DATE Official Court Reporter

```
149 [4], 9/25,10/1,10/5 13/9
15 [9] 95/769/76-89/19 89/20 90/4 70/92 31/35 91/21 106/8
        Case 3:15-cv-01857-SI
                                         Document 299
MR. ADAMS: [9] 4/11 27/10 28/2 28/12 55/2 55/13 55/15 57/4
                                                                15-1857-SI [1] 4/5
110/22
                                                                17 [2] 89/16 91/21
MR. FOSTER: [27] 4/18 7/22 8/4 8/12 9/7 9/22 10/7 10/12
                                                                1791 [1] 22/12
10/25 11/8 11/10 11/13 11/20 11/22 12/4 12/24 13/13 13/17
                                                                19 [10] 70/20 71/8 72/11 74/12 74/18 75/6 86/13 89/16 91/21
13/22 27/12 28/3 28/13 85/11 85/13 87/7 87/11 88/24
                                                                96/5
MR. FRANZINI: [70] 4/9 5/12 6/8 7/6 7/16 9/11 11/25 14/12
                                                                192 [2] 58/7 58/9
14/18 15/14 15/16 16/1 16/13 19/3 25/17 25/25 26/4 26/12 29/4
                                                                1987 [1] 22/5
30/13 30/25 51/23 60/21 61/3 61/13 61/24 69/6 69/20 70/16
                                                                1:00 [1] 112/15
71/15 71/17 71/24 72/13 73/10 73/12 74/19 74/22 75/10 76/21
                                                                1:00-ish [1] 105/25
76/24 77/2 77/11 79/4 79/8 79/12 79/16 79/19 79/25 80/19 81/2
81/6 81/8 81/12 81/23 84/18 84/21 85/9 86/4 86/25 87/4 88/5
88/25 89/2 93/16 93/19 95/5 95/15 108/2 108/5 112/1
                                                               2-2 [1] 65/8
MR. JACOBSON: [72] 4/14 31/22 32/6 32/16 32/24 33/2 33/5
                                                               20 [4] 57/6 89/16 91/21 112/11
33/9 33/14 33/23 34/17 36/2 36/17 37/19 38/23 39/11 39/14
                                                                20-minute [1] 35/7
39/16 39/19 40/1 40/6 40/17 40/21 40/23 42/3 42/7 42/16 43/3
                                                                200 [1] 95/22
43/9 43/21 44/13 45/1 45/10 45/12 45/20 45/23 46/2 46/20
                                                                201 [6] 2/4 59/15 59/17 60/2 60/14 95/23
47/20 49/4 49/7 49/13 49/22 50/16 66/2 89/5 89/11 89/15 89/18
                                                               2012 [4] 94/17 95/2 95/8 95/10
89/20 90/6 92/7 93/5 93/8 96/2 96/19 97/1 97/6 98/2 99/2 99/20
                                                                2013 [2] 50/2 95/7
100/10 100/21 102/12 102/16 102/22 103/3 103/10 104/2
                                                                2014 [1] 95/6
104/12 112/7 113/6
                                                                2016 [3] 41/21 57/16 95/6
MR. O'NEAL: [98] 4/16 16/5 19/14 22/23 24/18 24/22 25/7
                                                                2018 [1] 10/6
25/10 29/6 29/13 29/25 30/4 31/12 35/7 35/21 36/24 37/9 38/7
                                                                2019 [3] 1/6 4/1 116/11
44/1 44/5 44/18 47/25 48/3 49/15 51/2 51/13 52/15 53/8 53/18
                                                                202 [3] 59/15 60/2 60/14
55/14 58/4 58/9 58/16 59/2 59/4 59/16 60/1 60/7 60/10 61/6
                                                                203 [3] 59/15 60/3 60/14
62/11 64/7 64/24 65/3 65/9 65/17 65/19 65/22 66/7 66/11 66/14
                                                                204 [10] 48/7 59/16 60/3 60/19 60/21 60/23 61/24 62/8 76/20
66/18 66/21 67/4 67/20 68/12 68/22 70/17 71/6 71/10 72/23
74/14 74/18 75/12 75/15 76/8 76/17 78/12 78/14 79/3 82/5
                                                                205 [5] 59/16 60/9 60/9 64/6 64/11
84/16 90/12 91/7 91/16 91/22 92/2 92/8 92/19 92/25 93/15 95/8
                                                                215 [3] 11/22 14/18 15/9
95/17 95/23 97/10 98/3 99/11 99/17 101/9 101/23 103/20 104/7
                                                                22 [5] 57/25 58/12 58/23 89/16 91/21
107/22 108/23 113/10 113/12 113/18 114/7
                                                                227 [3] 5/18 20/16 20/23
MR. PYLE: [1] 4/20
                                                                227B [1] 12/6
THE CLERK: [5] 4/3 34/22 34/24 35/10 108/8
                                                                23 [7] 92/13 92/19 92/25 93/4 95/8 95/14 95/23
THE COURT: [261]
                                                                24 [2] 89/16 91/21
                                                                248 [1] 96/17
                                                                24th [1] 10/6
$2,500 [2] 33/8 33/21
                                                                26 [3] 89/16 91/21 116/11
$500 [14] 10/21 11/2 16/20 20/20 30/16 31/8 32/1 32/3 32/4
                                                                26th [1] 41/21
32/10 32/16 32/19 33/12 34/8
                                                                27 [3] 56/12 89/17 91/21
$7,500 [3] 33/9 33/14 34/11
                                                                29 [6] 92/13 92/19 92/25 93/4 95/8 95/14
                                                                2:30 [2] 108/15 108/16
'do [1] 65/24
'only.' [1] 74/8
                                                                30 [7] 14/19 38/1 41/2 45/14 81/16 94/5 112/11
'Phone [2] 103/15 103/15
                                                                301 [1] 2/23
                                                                326-8182 [1] 2/24
                                                                33602 [1] 2/11
-oOo [1] 116/4
                                                                3400 [2] 2/11 2/14
                                                                35 [2] 64/19 64/19
                                                                36 [15] 57/18 79/14 79/16 84/18 84/19 85/8 85/11 87/1 88/10
.ca [1] 49/4
                                                                88/13 88/15 88/18 88/22 88/24 95/13
                                                                37 [10] 79/14 81/6 82/5 83/8 84/7 85/3 85/4 86/6 87/2 88/13
                                                                38 [23] 64/17 64/17 79/15 79/17 79/18 79/18 80/18 82/5 83/7
/s [1] 116/11
                                                                84/8 84/12 84/13 84/20 85/3 85/6 86/24 87/2 87/4 87/13 87/14
                                                                87/17 87/24 88/12
                                                                38-1 [1] 64/17
10 [3] 12/8 72/8 106/8
                                                                38-405 [1] 64/18
1000 [1] 2/23
                                                                39 [4] 57/24 57/25 58/12 58/23
1006 [1] 85/9
                                                                3:00 [2] 34/22 108/15
101 [1] 2/11
                                                                3:15-cv-01857-SI [1] 1/5
10:00 [1] 108/12
                                                                3:30 [5] 34/22 34/25 35/3 35/4 35/7
10th [1] 4/24
                                                                3A[1] 65/12
11 [5] 12/15 12/16 12/16 89/16 91/21
111 [2] 2/14 57/20
11:00 [3] 108/8 113/2 114/23
                                                                4-3 [4] 65/22 66/4 66/5 76/17
11:00 a.m [1] 108/12
                                                                40 [4] 57/25 58/12 58/23 64/18
11:10 [1] 112/24
                                                                400,000 [2] 16/18 16/20
11:15 [1] 112/24
                                                                403 [5] 32/8 33/12 34/10 50/16 78/2
11:30 [2] 112/22 113/2
                                                                405 [5] 64/18 79/19 79/20 80/1 81/11
12 [1] 74/15
                                                                405 that [1] 80/12
13 [3] 75/14 89/16 91/21
                                                                40A [1] 64/18
143 [2] 9/8 9/9
                                                                41 [1] 64/18
```

4 Case 2:15 ov 01957 St. Document 200	absolutely 131, 29/13 61/10 108/21 absorb [11366/5219 Page 118 of 139
4 Case 3:15-cv-01857-SI Document 299 42 [1] 64/18	absorb [4] 266/P219 Page 118 01 139
43 [3] 64/18 64/19 103/25	accepted [1] 19/1
43-1 [1] 64/19	accepting [3] 59/17 67/14 82/6
	accident [1] 56/12
43-35 [1] 64/19	according [1] 86/1
44 [1] 64/19	account [1] 40/20
45 [9] 39/18 45/3 45/10 45/13 50/10 50/15 50/18 50/23 113/5	accounts [2] 41/11 41/23
47 [10] 20/15 44/17 44/22 45/5 45/6 45/7 45/7 50/12 50/14	accuracy [1] 87/7
50/22	accurate [2] 62/14 75/9
47-1 [1] 41/15	across [1] 29/9
47-2 [1] 41/15	Act [3] 20/17 21/8 106/23
47A [1] 45/6	action [2] 20/17 81/18
48 [1] 104/1	actual [2] 20/21 68/7
49-2 [1] 64/20	actually [14] 18/21 48/20 52/21 68/7 72/2 82/1 82/13 82/22
4:45 [2] 40/17 42/22	84/25 88/22 94/12 97/14 100/10 101/12
4th [1] 43/2	Adam [2] 39/22 41/22
5	Adamcik [1] 21/21
	Adams [2] 2/3 4/12
5,000 [2] 72/7 72/8	add [8] 33/15 47/12 47/21 48/21 58/19 62/24 74/11 92/13
50 [1] 96/14	• •
500 [1] 32/9	adding [3] 11/7 74/13 92/22 addition [1] 111/20
503 [1] 2/24	• •
58 [1] 96/5	additional [5] 23/11 25/1 36/16 58/19 78/17
5:00 [2] 26/11 55/10	address [12] 14/21 34/14 36/3 39/4 42/4 45/3 49/3 84/22 89/4
	96/20 96/22 103/1
6	addressed [2] 50/21 114/7
60 [1] 66/10	addressing [1] 22/25
600 [1] 2/4	adds [1] 86/21
61 [5] 66/8 66/13 66/14 66/20 76/17	adjourned [1] 115/5
63 [2] 64/16 64/20	adjustments [1] 15/13
	administration [1] 8/20
7	administrator [2] 87/22 87/22
7,500 [2] 33/15 33/22	admissibility [7] 44/2 44/18 48/2 48/3 50/15 50/16 88/18
7521 [1] 96/17	admissible [3] 46/18 46/20 85/15
764-7521 [1] 96/17	admission [5] 47/23 49/20 92/1 100/23 102/11
704-1321 [1] 30/17	admissions [2] 68/21 100/19
8	admit [2] 88/20 100/19
800,000 [3] 16/14 16/16 18/2	admitted [5] 44/22 45/9 47/10 69/12 77/2
81 [1] 17/14	adopt [1] 48/12
	adopted [3] 17/17 47/18 47/22
 8182 [1] 2/24 85 [1] 86/12	advantage [2] 37/8 111/9
• •	adverse [1] 110/3
85004 [1] 2/8	advise [2] 62/19 92/4
89 [1] 86/12	advisory [2] 25/8 26/17
9	affect [2] 19/23 32/5
	affects [1] 34/16
90401 [1] 2/5	affidavit [1] 85/22
97204 [2] 2/14 2/23	affidavits [2] 9/1 9/1
9:00 [1] 112/6	affirmative [1] 19/10
9:00 and [1] 108/12	
A	afoul [1] 30/17
	after [10] 8/9 15/14 26/6 35/4 35/5 56/18 68/24 99/3 105/15
a.m [4] 108/8 108/12 112/6 114/23	
ABC [1] 98/21	afternoon [6] 4/12 4/14 4/16 4/17 4/22 107/19
ability [1] 67/9	afterwards [1] 114/20
able [24] 28/9 36/1 36/4 36/5 36/16 37/21 43/22 52/8 56/25 57/1	again [10] 13/1 13/14 13/16 13/18 28/7 66/20 67/22 87/15 90/13
68/10 69/1 70/7 75/1 82/12 90/15 91/10 102/4 103/13 105/11	101/3
105/19 105/23 111/5 112/19	against [6] 29/14 34/16 77/1 87/24 91/7 94/19
about [102] 5/2 5/4 5/8 7/8 7/24 9/13 9/22 10/20 19/19 22/21	agent [1] 52/10
23/4 23/5 24/23 25/8 26/19 27/24 28/10 29/9 31/25 32/14 32/18	agents [2] 17/10 19/8
36/15 38/4 38/14 39/11 42/8 42/9 44/2 44/4 44/5 45/10 45/18	ago [5] 7/24 8/17 12/24 50/7 73/24
46/12 47/6 47/18 48/1 48/3 48/14 49/18 50/10 50/16 50/18	agree [9] 8/14 42/6 44/25 48/11 59/18 66/1 69/8 70/7 108/8
52/15 53/10 53/25 54/8 54/15 55/9 55/19 57/4 57/12 57/24	agreed [6] 8/21 66/25 70/13 70/15 71/20 75/2
59/10 60/9 60/12 60/18 62/6 62/20 64/12 65/10 65/13 65/24	agreed-upon [2] 66/25 70/15
67/14 70/19 73/13 73/16 74/18 75/17 77/15 77/15 78/8 78/10	agrees [1] 27/21
79/8 81/21 82/1 82/2 82/5 82/10 82/21 83/2 83/2 83/12 84/18	ahead [1] 84/21
91/24 102/1 102/2 102/15 104/11 105/3 105/16 105/17 105/19	ahold [2] 53/23 67/17
106/10 106/11 107/5 107/10 108/18 108/22 110/18 111/25	air [1] 16/17
114/7 114/17	algorithm [1] 57/18
above [1] 116/8	all [124]
above-entitled [1] 116/8	allegations [1] 54/1
absence [2] 32/14 32/15	allow [10] 18/6 58/18 62/22 74/2 88/18 103/25 106/6 106/9
absent [1] 10/15	107/6 109/13
abscrit[1] 10/10	allowed [3] 32/3 72/19 73/19
	I .

```
areas [1] 30/10
areh (2) 28/22/98/9
       Case 3:15-cv-01857-St Document 299
                                                                                      Page 119 of 139
allows [1] 52/7
                                                               argue [11] 20/12 26/25 27/24 72/17 73/18 73/22 74/4 75/1 76/4
along [6] 9/16 13/10 15/6 31/3 54/18 85/23
                                                               91/10 101/6
already [6] 13/10 31/14 69/20 99/2 105/10 115/1
                                                               arguing [1] 26/24
also [25] 5/21 5/24 19/6 20/11 21/14 22/2 22/9 29/8 36/16 44/6
                                                               argument [29] 11/13 11/14 24/14 25/7 26/10 31/12 47/12 49/2
46/13 47/4 47/21 48/21 50/1 50/4 50/9 53/2 53/22 64/11 64/20
                                                               63/6 73/15 73/21 73/23 75/7 83/11 84/3 84/4 88/20 90/23 91/6
86/11 97/13 105/6 109/20
                                                               91/7 91/12 101/7 101/17 102/1 105/7 105/8 105/13 114/12
alter [1] 86/10
                                                               114/15
alternates [1] 110/13
                                                               argumentative [1] 85/17
although [2] 6/16 46/13
                                                               arguments [9] 24/5 29/22 29/23 34/5 44/17 59/23 59/24 59/25
always [4] 53/15 60/16 102/2 109/23
                                                               105/14
am [25] 5/12 14/22 16/15 19/6 19/14 19/18 20/7 31/13 31/16
                                                               arise [1] 114/23
36/25 38/23 40/21 51/24 53/18 57/22 58/4 58/16 62/10 64/8
                                                               arm's [1] 109/15
85/4 88/13 91/9 106/16 108/14 109/16
                                                               around [4] 78/10 109/4 111/10 113/16
amend [1] 74/10
                                                               art [1] 53/11
amended [4] 11/20 12/3 45/6 92/18
                                                               artificial [16] 5/19 5/21 6/1 6/12 12/12 12/19 14/6 17/8 18/14
Amendment [3] 22/12 22/16 25/23
                                                               27/17 53/16 54/1 79/24 85/19 85/25 102/19
amendments [1] 15/13
                                                               as [109] 5/10 5/12 6/24 7/25 12/7 13/11 13/21 17/4 17/18 18/12
among [4] 51/11 71/10 71/14 72/1
                                                               18/13 19/9 19/12 23/1 24/1 25/15 27/21 28/19 29/10 29/23 30/8
amount [8] 18/19 21/2 21/2 21/3 27/16 29/11 30/16 31/4
                                                               30/21 31/9 31/12 31/18 33/2 33/9 33/9 34/11 34/11 34/16 35/15
analogous [4] 5/24 22/11 22/14 22/15
                                                               35/17 35/19 35/20 40/13 41/25 42/14 43/25 44/17 44/17 44/19
analysis [4] 20/13 22/1 33/12 53/15
                                                               47/24 48/21 50/13 52/10 53/2 53/3 53/10 53/20 58/1 58/25
analyst [3] 39/22 40/9 81/14
                                                               59/25 60/15 63/21 63/22 64/1 64/1 64/19 64/20 65/12 68/18
and/or [3] 49/1 103/17 103/17
                                                               70/15 71/14 72/25 74/3 74/7 76/1 79/11 80/25 81/15 82/17
angry [1] 48/23
                                                               82/23 84/4 86/2 88/14 88/14 90/17 91/7 91/13 91/13 92/12
another [10] 34/3 46/9 47/1 47/17 55/16 64/20 92/9 99/8 99/10
                                                               92/13 92/15 93/12 93/14 94/22 94/24 94/25 94/25 95/7 95/7
                                                               95/19 95/22 96/12 96/14 98/21 99/6 101/14 101/24 102/24
answer [29] 12/15 12/16 12/16 12/17 18/17 19/3 30/8 30/10
                                                               104/20 104/24 107/16 111/7 111/9 111/9 114/2 114/12
31/22 31/24 32/1 33/17 34/4 34/6 55/3 57/21 80/10 80/22 80/23
                                                               Asher [1] 21/20
80/23 80/24 86/9 86/9 100/21 102/4 107/8 107/8 112/15 112/25
                                                               aside [5] 6/4 6/6 6/9 33/8 33/19
answering [10] 40/13 40/25 41/1 41/5 41/25 42/14 80/11 82/16
                                                               ask [57] 7/2 8/13 14/9 17/16 17/18 17/20 18/12 19/11 22/24
82/16 86/8
                                                               23/2 23/24 25/4 30/6 30/21 31/2 31/10 31/15 31/21 41/12 46/15
answers [2] 58/24 58/25
                                                               47/16 54/11 59/7 59/9 60/24 61/12 62/16 63/11 63/19 68/20
anticipate [4] 76/6 79/2 83/6 91/25
                                                               69/3 71/12 72/21 74/20 76/14 77/8 80/17 82/4 82/5 86/3 100/8
anticipation [1] 31/17
                                                               100/18 100/22 102/14 106/16 107/3 107/4 107/6 107/11 107/12
any [72] 6/19 6/23 7/4 13/21 13/23 14/16 15/12 17/10 19/1 19/5
                                                               109/5 109/7 109/16 109/23 110/8 110/20 111/25
19/8 22/23 27/4 30/7 30/13 30/18 30/22 31/17 31/17 32/19 34/8
                                                               asked [11] 5/25 13/22 14/8 19/1 31/20 33/21 49/19 97/3 98/9
36/14 36/23 37/9 37/15 42/10 42/18 44/1 44/11 49/8 49/19 51/9
                                                               98/20 102/18
53/24 59/16 60/21 61/16 64/23 65/12 65/19 69/24 71/13 74/25
                                                               asking [2] 14/7 15/24
75/8 76/14 76/15 76/19 77/1 77/8 77/14 77/17 82/4 83/18 85/11
                                                               asks [1] 14/4
88/5 88/7 93/3 93/15 94/25 97/10 97/19 98/14 98/17 98/25
                                                               asserted [3] 46/22 47/11 62/4
100/12 102/18 103/15 103/20 104/25 110/20 110/22 114/3
                                                               asserting [2] 19/10 19/15
114/14
                                                               assign [1] 80/8
anybody [9] 27/9 28/2 28/11 34/12 62/22 63/18 94/14 111/25
                                                               assist [1] 96/17
113/5
                                                               associated [1] 52/18
anyone [2] 31/18 108/1
                                                               assume [10] 12/17 33/23 33/24 35/20 78/15 80/17 91/12 91/12
anything [24] 7/21 14/10 14/11 20/8 22/13 25/14 33/1 38/22
                                                               100/9 106/18
48/12 49/18 52/4 55/6 59/22 61/16 70/7 77/5 77/10 96/15 104/5
                                                               assumed [1] 53/15
104/18 106/16 107/20 108/21 111/25
                                                               assuming [3] 18/1 46/17 75/9
anyway [2] 52/14 96/1
                                                               assumption [1] 26/15
anywhere [1] 54/7
                                                               assure [1] 32/13
Apodaca [3] 2/22 116/11 116/12
                                                               assured [1] 8/24
apologies [1] 113/12
                                                               attached [5] 67/7 70/1 70/2 70/6 81/22
apologize [7] 40/2 61/9 99/18 99/19 105/18 112/7 113/11
                                                               attack [1] 9/1
Apparently [1] 97/25
                                                               attempting [1] 75/23
appeal [5] 13/1 13/18 25/20 25/21 25/25
                                                               attention [7] 10/9 24/4 56/6 56/23 57/3 78/11 104/2
appear [1] 61/7
                                                               attitude [1] 59/22
APPEARANCES [1] 2/1
                                                               attitudes [3] 106/13 106/15 106/24
appears [2] 57/20 62/1
                                                               attorney [2] 23/8 106/6
appellate [1] 114/21
                                                               attorney-conducted [1] 106/6
application [1] 94/22
                                                              audio [4] 39/14 75/17 96/11 102/18
applications [15] 89/22 90/1 92/11 93/21 93/22 93/24 94/6 94/6
                                                               August [1] 10/6
94/9 94/10 94/12 94/13 94/13 94/19 104/4
                                                               August 24th [1] 10/6
applies [2] 31/12 63/5
                                                               authenticate [4] 96/7 99/7 99/8 100/6
appointment [1] 111/18
                                                               authenticated [4] 62/3 94/14 99/10 99/21
appreciate [1] 7/17
                                                               authenticates [1] 99/4
approach [3] 55/22 93/1 109/23
                                                               authentication [1] 61/19
appropriate [8] 5/8 24/16 30/22 61/18 62/17 88/19 95/13 107/9
                                                               authenticity [1] 99/6
April [4] 1/6 4/1 4/24 116/11
                                                               authorized [2] 66/17 81/14
April 10th [1] 4/24
                                                               auto [11] 51/12 51/13 51/15 51/18 51/18 52/1 52/2 52/6 52/12
are [155]
                                                               52/24 73/1
area [1] 48/7
                                                               automated [2] 18/14 106/20
```

borne [1] 38/13 bottl [7] 34/5-54/25 62/19 76/41 120/19 1 12/19 114/19 Document 299 Case 3:15-cv-01857-SL automatic [1] 53/21 bottom [1] 95/9 automatically [1] 40/19 Boulevard [2] 2/4 2/11 available [3] 21/3 108/16 111/18 box [7] 34/1 90/4 109/12 109/12 109/15 109/16 110/11 Avenue [3] 2/8 2/14 2/23 Brady [2] 2/7 2/10 award [1] 21/2 break [11] 23/8 35/3 35/7 54/10 55/20 57/8 105/22 105/24 awarded [1] 29/19 105/24 107/18 112/23 awful [2] 15/8 38/2 Bree [3] 45/22 46/19 49/3 **AZ [1]** 2/8 brick [4] 91/2 91/3 91/5 91/7 bricks [3] 91/1 91/5 91/25 В brief [6] 7/18 9/17 9/21 63/5 63/7 63/9 back [38] 8/12 9/10 10/2 16/24 23/10 23/13 23/16 23/17 36/8 briefed [2] 22/4 26/2 41/8 42/19 44/7 44/12 50/6 50/8 51/23 54/13 55/20 57/11 62/18 briefing [8] 8/24 9/12 9/25 13/2 13/25 20/11 26/9 35/18 63/23 63/25 65/24 67/11 80/21 82/20 82/24 85/3 85/5 86/6 briefly [4] 37/22 45/11 62/16 96/20 87/16 93/25 95/7 101/13 109/16 109/18 110/17 112/23 briefs [1] 7/24 background [1] 92/14 brilliant [1] 114/15 bad [1] 38/14 bring [4] 69/15 95/3 103/2 113/15 baffled [1] 58/21 bringing [1] 36/17 ballpark [1] 34/8 brings [2] 36/15 92/9 bandied [1] 53/10 broader [1] 71/2 bar [3] 100/24 100/25 101/7 brought [3] 5/17 48/18 94/23 base [1] 106/24 Brown [2] 17/3 18/25 based [8] 13/1 13/2 13/24 26/6 29/20 59/18 73/23 113/22 bucket [1] 89/6 basically [7] 6/6 17/24 41/14 51/4 55/24 56/4 86/7 bucks [1] 32/9 basis [2] 24/9 85/13 build [1] 90/25 BBB [12] 40/4 41/15 41/19 41/19 42/8 42/17 42/24 43/1 43/15 bulk [1] 106/7 43/17 43/18 43/20 bullet [1] 42/21 be [198] burden [1] 16/8 bears [1] 16/8 Bureau [2] 39/23 40/12 because [34] 4/25 6/21 10/16 10/21 11/2 16/25 18/4 19/22 20/4 business [22] 18/6 18/7 18/9 18/10 18/15 36/12 36/24 39/23 20/14 21/4 26/11 34/15 36/20 37/4 37/23 45/3 60/12 65/11 67/6 40/12 48/12 62/5 62/7 63/10 78/4 78/7 78/9 78/16 78/24 82/7 68/10 68/14 68/21 71/18 72/4 78/24 83/14 84/23 87/9 88/13 90/10 91/15 109/25 92/23 93/13 101/20 105/11 butcher [1] 110/24 become [2] 83/16 84/5 buys [1] 94/2 becomes [1] 23/18 been [18] 9/15 12/22 24/11 26/1 32/21 33/1 57/17 62/3 70/15 C 71/22 73/24 85/20 85/25 86/17 88/4 94/13 94/20 106/17 **CA[1]** 2/5 before [23] 1/13 10/21 17/4 22/24 24/5 28/17 31/7 35/4 54/10 calculated [1] 34/13 56/18 76/22 78/11 85/16 94/18 94/24 105/3 105/7 105/13 call [51] 5/11 8/6 12/9 15/2 15/19 15/20 16/9 17/5 17/8 17/12 105/21 105/24 107/7 111/24 112/21 17/12 18/4 18/10 23/9 24/4 24/23 32/16 32/19 42/25 44/9 44/13 before/right [1] 56/18 45/6 46/7 46/9 47/1 49/22 51/4 52/19 53/8 53/18 53/20 53/21 begin [2] 4/23 59/8 54/2 56/6 56/23 57/2 68/1 68/12 69/13 73/1 78/21 80/6 80/8 beginning [2] 4/7 54/23 80/9 80/11 88/8 92/11 96/16 99/16 104/1 106/20 begins [2] 40/7 42/23 call' [2] 65/25 103/15 behalf [7] 4/11 4/18 4/19 4/21 12/7 17/6 81/15 Call's [1] 72/12 being [14] 11/16 32/23 40/14 46/10 48/18 49/17 50/8 53/17 call-outs [1] 88/8 54/4 57/21 60/15 61/9 62/3 96/18 called [7] 44/7 52/6 54/1 70/14 79/25 83/21 86/11 believe [19] 16/14 22/13 35/2 39/17 45/3 60/4 72/24 78/16 calling [7] 36/7 44/13 50/5 52/18 52/24 54/3 106/13 83/20 83/22 83/24 85/15 93/9 94/8 95/6 96/5 97/8 102/23 105/9 calls [46] 5/18 5/22 6/1 6/4 6/12 6/20 6/22 7/1 7/1 7/3 7/4 9/19 believed [3] 13/1 13/16 13/24 12/13 12/17 14/5 15/24 16/1 17/19 17/22 18/14 18/21 33/5 33/6 belong [1] 77/19 36/9 46/1 46/11 46/14 47/1 47/7 49/24 49/25 50/1 52/7 52/9 belongs [2] 26/10 56/1 53/5 75/21 78/11 79/23 85/19 85/25 102/20 102/21 102/24 below [2] 90/8 116/6 103/8 103/16 103/19 bench [2] 33/20 63/16 calls' [1] 103/15 benefit [1] 114/17 came [5] 43/3 49/12 49/22 91/21 97/17 Berger [1] 41/22 campaign [22] 41/7 41/7 41/25 42/15 50/8 67/19 67/21 67/22 besides [1] 74/18 70/20 70/22 71/9 71/14 71/20 71/24 72/1 72/2 72/3 72/5 72/10 best [9] 28/8 63/21 86/9 86/16 99/15 107/17 111/1 112/11 72/22 75/6 102/25 112/17 campaigns [4] 71/1 72/25 80/15 81/19 better [7] 39/23 40/12 61/7 61/8 63/12 106/13 107/25 can [94] 4/8 7/13 7/15 7/18 8/19 13/5 15/1 17/24 18/3 22/20 between [1] 88/21 23/11 23/14 27/24 27/24 32/13 33/14 34/3 34/3 34/7 35/12 beyond [3] 33/2 67/24 99/1 35/20 37/11 37/15 39/4 41/21 42/6 42/25 43/5 43/12 43/21 bias [4] 30/20 30/25 33/18 33/19 43/23 47/10 48/7 50/20 54/3 54/13 55/9 55/11 55/19 56/6 56/24 big [2] 33/20 105/14 59/22 59/24 62/13 62/18 62/23 64/22 66/1 66/4 69/7 69/10 **bill** [1] 97/25 69/14 69/21 72/18 75/5 75/8 76/5 76/25 77/10 77/21 79/8 80/2 bit [7] 15/10 15/11 50/10 57/12 77/22 92/10 112/20 80/24 82/13 82/22 83/10 84/13 90/16 90/18 91/18 93/16 97/7 blank [2] 12/21 90/16 98/12 98/23 100/4 101/14 101/25 102/9 102/25 103/10 104/10 blocking [1] 110/7 105/1 105/16 106/24 108/7 111/7 111/16 111/21 111/22 111/23 blue [4] 55/24 58/2 58/15 59/8 112/12 112/13 112/24 114/18 board [1] 80/2 can't [8] 60/23 85/16 85/17 103/23 103/23 104/8 107/8 112/15 body [3] 13/4 96/13 96/18 Canada [1] 21/20 **bold [1]** 105/14 Canadian [3] 48/5 48/14 49/4

```
close 121,54/6 68/24 78/12 91/13 92/5 92/7 103/2 109/14
109/FP 114/61-14/12 114/69 121 01 139
       Case 3:15-cv-01857-SI
                                         Document 299
Candidly [1] 53/11
                                                               closely [1] 56/18
cannot [3] 8/16 27/4 109/14
                                                               closer [2] 109/16 110/17
cap [2] 16/18 18/18
                                                               closing [15] 24/14 59/23 75/1 75/7 83/11 84/3 84/4 101/6
capability [1] 53/2
                                                               104/10 105/7 105/8 105/13 105/14 111/12 111/16
card [1] 98/1
                                                               CM [1] 115/2
care [3] 30/2 34/20 64/14
                                                               CM/ECF [1] 115/2
case [43] 4/5 5/2 5/15 7/13 8/15 9/4 14/24 17/4 21/24 22/6 22/7
                                                               code [4] 48/7 80/9 80/9 86/17
23/13 23/14 30/8 30/24 31/17 31/21 38/13 39/3 40/25 45/9
                                                               codes [8] 82/2 84/24 86/8 86/8 86/11 86/11 86/21 87/19
51/13 53/12 53/25 54/8 56/25 62/2 71/22 74/25 79/23 90/17
                                                               coherent [1] 38/3
90/25 91/14 94/20 101/21 106/10 106/11 106/22 109/3 113/24
                                                               collection [1] 89/7
114/3 114/11 114/16
                                                               Columbia [1] 21/12
case-in-chief [2] 56/25 90/17
                                                               column [4] 78/18 79/1 81/2 90/7
cases [4] 21/8 29/9 29/9 111/10
                                                               combined [1] 87/17
cast [7] 50/24 51/1 51/2 51/3 51/3 51/5 51/10
                                                               come [17] 10/2 23/13 30/6 34/12 36/8 50/6 50/7 51/5 53/12
Casting [6] 49/25 67/19 68/2 70/21 71/21 72/6
                                                               54/13 55/20 66/1 75/20 82/25 83/21 90/16 99/5
category [1] 44/21
                                                               comes [12] 16/24 23/16 23/17 24/24 65/11 65/25 67/8 68/2 68/4
cause [1] 116/8
                                                               82/24 91/5 91/9
caveat [1] 6/10
                                                               coming [5] 26/6 35/6 90/22 91/7 105/20
CC [1] 98/2
                                                               comment [1] 44/25
CC'ing [1] 41/22
                                                               comments [2] 48/14 83/2
cell [8] 8/7 8/19 8/22 11/16 14/2 17/2 89/24 90/3
                                                               commitments [4] 107/4 107/4 107/11 107/12
cellular [9] 6/2 12/10 12/18 14/5 17/19 17/23 18/5 18/15 18/22
                                                               committed [1] 21/17
center [1] 98/5
                                                               common [6] 22/10 22/10 22/12 22/14 22/14 22/15
Central [1] 2/8
                                                               Communication [1] 90/8
certain [1] 68/19
                                                               communications [1] 66/16
certainly [7] 54/8 71/2 73/14 73/19 85/22 100/14 114/3
                                                               company [3] 35/19 35/21 65/5
certified [2] 17/3 116/10
                                                               compare [2] 99/9 100/5
certify [1] 116/6
                                                               compared [1] 29/14
cetera [3] 41/25 42/1 73/8
                                                               compensation [5] 35/16 35/25 36/2 36/11 36/17
chain [3] 40/8 43/5 43/6
                                                               compensatory [2] 28/20 28/21
chair [1] 111/7
                                                               compilation [1] 87/13
challenge [1] 87/6
                                                               compiled [1] 88/22
chance [2] 112/5 112/9
                                                               complaint [22] 38/25 39/8 39/24 40/4 40/12 40/14 41/3 41/16
change [2] 26/9 73/20
                                                               41/17 41/18 42/9 42/9 42/18 42/18 42/23 42/25 43/1 43/12
characteristics [1] 99/9
                                                               43/15 43/17 43/19 43/23
chase [1] 98/6
                                                               complaints [12] 38/14 38/22 39/9 44/5 44/16 44/21 45/16 45/17
check [3] 16/20 17/2 49/5
                                                               45/17 46/4 46/8 50/12
chief [4] 39/21 40/10 56/25 90/17
                                                               complete [3] 9/24 67/6 99/20
choose [3] 77/7 77/11 77/11
                                                               completeness [3] 56/2 56/10 56/16
circle [1] 111/21
                                                               completion [3] 80/9 84/24 86/11
circuits [1] 28/18
                                                               compliance [5] 39/22 40/9 45/14 47/14 81/14
circumstance [1] 56/16
                                                               composed [1] 91/1
circumstances [1] 47/10
                                                               computer [2] 53/3 60/5
cite [1] 58/6
                                                               concedes [1] 40/25
civil [1] 4/5
                                                               conceive [1] 112/15
claim [11] 5/11 5/12 5/17 7/10 7/11 7/16 11/5 17/14 17/25 44/9
                                                               concept [1] 52/23
51/14
                                                               concern [2] 30/14 42/8
claimant [2] 10/22 11/3
                                                               concerned [6] 31/25 32/18 68/5 83/2 87/25 88/2
claims [5] 5/24 8/19 9/13 16/21 87/21
                                                               concession [1] 75/25
clarification [2] 74/21 104/3
                                                               conclusion [2] 25/15 26/6
clarify [3] 7/23 9/3 13/15
                                                               conclusions [1] 24/18
class [92] 5/24 6/3 6/11 6/13 6/15 6/18 6/18 6/19 6/22 6/24 7/3
                                                               condition [3] 28/16 28/25 29/15
7/4 7/9 7/15 7/15 8/8 8/16 9/2 9/5 9/13 9/18 10/14 10/15 11/4
                                                               conditions [1] 28/21
12/7 12/10 12/18 13/4 15/18 15/19 15/20 15/24 16/9 16/11
                                                               conducted [1] 106/6
16/13 16/24 17/1 17/3 17/4 17/13 17/15 17/16 17/17 17/18
                                                               confer [2] 55/7 70/10
17/20 17/24 18/2 18/7 18/25 19/7 24/9 30/3 31/3 32/10 32/21
                                                               conference [7] 1/11 3/2 4/5 4/23 15/2 51/6 108/13
32/23 32/24 33/2 33/8 36/5 36/13 36/15 36/16 37/4 37/5 40/14
                                                               conferences [1] 64/3
41/4 48/4 48/15 49/2 49/4 49/22 50/2 52/20 53/22 54/1 79/24
                                                               confirm [1] 103/5
80/14 88/7 88/9 88/10 89/23 89/24 90/19 94/22 96/24 97/1 97/4
                                                               confirmed [6] 40/12 40/24 41/4 41/24 42/13 43/12
97/22 98/16 113/17 113/20
                                                               conformed [1] 116/9
class-wide [3] 7/9 9/18 24/9
                                                               confuse [2] 20/5 65/14
classic [1] 83/19
                                                               confused [2] 57/14 57/23
clause [1] 65/24
                                                               congratulations [1] 73/2
clauses [1] 68/2
                                                               Congress [1] 21/5
clean [3] 15/10 70/10 114/20
                                                               conjunction [2] 13/24 113/15
clear [9] 16/6 22/6 35/8 47/6 49/16 68/23 99/12 111/23 111/23
                                                               connect [2] 72/25 73/14
clearer [1] 61/10
                                                               connected [2] 36/19 56/18
clearly [1] 96/22
                                                               connecting [1] 73/1
client [4] 30/15 38/14 48/20 113/13
                                                               connection [2] 29/8 37/1
client's [1] 62/1
                                                               connective [1] 78/21
clips [1] 75/17
                                                               connects [1] 73/2
```

CRR [2] 2/22,116/12 cumulative [1] 92/5 Document 299 Case 3:15-cv-01857-SL Page 122 of 139 consent [5] 17/11 19/9 19/13 27/21 27/22 current [2] 17/11 19/8 consents [1] 19/16 **currently [1]** 74/3 consider [5] 23/16 23/25 24/11 59/25 78/2 custody [1] 35/10 consideration [1] 64/12 customer [8] 41/10 41/23 44/16 44/21 94/2 94/6 94/12 94/19 consistent [2] 13/9 50/8 customer's [1] 42/14 consists [1] 58/24 customers [2] 48/19 93/24 constitutes [1] 71/3 **customers' [1]** 44/5 construed [1] 68/6 **cut [1]** 98/6 consult [1] 93/10 cv [1] 1/5 consumer [7] 20/16 38/14 38/21 38/24 39/7 39/9 106/22 **consumers** [1] 98/16 D contact [11] 72/7 79/22 79/25 80/4 80/18 81/17 83/21 83/24 daily [1] 45/25 84/20 90/2 114/24 damage [1] 29/3 contacted [1] 43/7 damages [14] 10/19 10/21 10/22 11/2 11/2 20/20 21/11 21/18 **contacting [1]** 96/13 27/16 28/19 28/24 29/11 29/18 29/24 contained [1] 66/8 darn [1] 54/14 contains [1] 96/5 dashes [1] 42/21 contending [1] 97/25 database [2] 90/20 90/20 content [1] 94/23 date [2] 94/17 116/12 contention [2] 16/7 73/10 dated [2] 10/6 95/8 context [11] 21/9 22/6 22/7 26/20 47/5 60/13 61/22 67/9 68/9 day [10] 7/14 72/8 72/8 105/22 105/24 105/24 107/18 108/10 74/11 75/16 108/14 113/14 **continue** [1] 71/15 de [1] 34/9 continues [1] 20/23 deal [4] 18/20 33/21 60/16 80/15 continuing [2] 67/3 108/13 dealing [1] 57/12 contrary [2] 21/25 103/24 **December [1]** 43/7 Control [1] 21/22 decertified [1] 113/21 conversation [2] 87/15 109/13 decertify [1] 114/4 copies [2] 61/9 94/16 decertifying [1] 113/17 copy [11] 60/23 61/1 61/2 61/6 61/7 61/10 61/12 62/18 69/8 decide [13] 5/2 5/3 5/20 5/25 6/7 8/3 20/1 20/8 21/7 22/3 26/12 69/22 96/2 27/23 59/25 copyright [3] 21/8 21/11 95/9 decided [5] 8/8 8/9 8/23 11/16 21/16 correct [19] 5/12 19/6 19/14 33/3 33/23 35/21 35/22 51/13 decides [4] 19/21 19/24 21/16 21/17 57/21 57/21 65/18 66/12 71/11 91/23 102/13 103/6 103/7 112/5 decision [9] 10/13 22/5 24/1 24/6 24/11 24/16 25/2 74/16 106/25 corrected [1] 57/17 decisions [1] 21/15 correctly [1] 79/19 declaration [7] 81/4 81/15 81/25 82/17 82/19 85/1 86/6 corresponded [1] 93/10 declined [1] 98/2 correspondence [1] 81/10 declines [1] 98/1 could [24] 4/7 7/9 7/9 9/5 10/8 14/13 23/3 31/1 31/14 33/7 33/9 defendant [72] 1/8 2/7 4/18 4/20 4/21 5/25 7/21 10/18 10/19 34/11 43/10 44/20 46/21 58/5 59/18 79/6 84/9 85/19 85/25 86/6 12/7 15/8 16/20 18/13 18/19 19/14 20/24 21/5 22/23 23/17 97/20 102/3 26/25 27/6 27/18 27/21 28/4 28/14 29/6 29/15 30/4 30/23 34/7 counsel [29] 4/7 30/3 30/15 30/22 31/2 32/21 33/8 35/6 35/9 35/14 38/7 38/20 44/1 44/17 54/9 54/19 58/1 58/13 58/15 59/15 48/10 61/9 61/12 63/15 66/16 73/13 73/18 73/24 74/7 82/11 61/5 62/9 62/14 62/16 64/15 64/22 64/23 69/20 69/25 72/22 84/23 86/3 86/21 90/23 93/10 103/22 104/21 108/2 111/3 111/4 74/10 76/15 77/6 77/8 78/5 78/9 78/11 78/25 81/1 82/4 84/3 counsel's [2] 48/10 73/4 84/8 87/6 90/11 92/16 93/4 95/14 97/11 98/25 103/20 107/14 Count [2] 12/6 15/18 defendant's [27] 11/19 12/3 14/16 14/17 15/8 15/17 16/7 16/19 country [1] 28/18 16/23 27/13 31/5 35/13 37/14 38/21 47/25 50/24 51/8 51/11 couple [7] 23/3 31/14 34/2 53/11 67/17 89/3 101/2 54/12 54/16 58/3 58/8 59/10 59/12 76/23 83/22 93/13 course [13] 7/19 24/5 24/17 24/25 42/25 59/20 63/20 74/22 defendants [2] 19/10 80/19 85/14 89/25 93/8 93/11 113/14 defense [4] 19/10 20/10 95/19 111/3 court [37] 1/1 1/14 2/22 4/3 4/7 10/4 10/24 11/3 17/15 20/14 defer [1] 34/19 20/24 21/1 21/5 21/7 21/8 21/9 21/9 21/10 21/12 21/15 21/15 deference [1] 92/7 21/24 22/2 22/4 22/5 22/7 22/19 25/16 26/16 35/5 57/10 59/14 define [6] 17/15 17/16 17/18 17/20 17/21 95/10 96/11 104/22 108/24 115/5 116/12 defined [5] 17/4 17/13 18/25 76/1 102/21 court's [3] 22/1 111/17 115/1 definition [12] 17/17 18/7 18/8 19/7 53/7 53/13 60/24 71/3 Courthouse [1] 2/22 75/22 103/8 103/22 104/1 courtroom [4] 96/2 109/8 111/2 114/24 definitions [4] 20/10 86/12 103/12 103/13 create [2] 87/24 108/1 deliberate [1] 110/16 created [3] 25/20 68/9 87/10 deliver [2] 84/4 90/21 credibility [5] 32/5 32/6 32/9 33/13 34/16 delivered [4] 39/6 41/1 49/17 85/20 credit [2] 21/22 97/25 delivering [4] 39/1 45/18 49/10 49/11 criminal [4] 35/2 54/11 57/7 108/14 demonstrate [1] 102/5 criteria [1] 15/25 denied [2] 37/12 67/2 cross [15] 5/7 30/7 34/2 54/16 55/2 55/6 55/21 55/22 56/7 **Dennis [6]** 2/22 35/4 57/8 115/3 116/11 116/12 56/20 57/13 62/10 69/14 75/1 110/4 deny [2] 47/17 114/2 cross-designation [4] 55/21 55/22 56/7 56/20 department [1] 45/14 cross-designations [5] 5/7 54/16 55/2 55/6 57/13 depends [1] 23/3 cross-examination [2] 30/7 62/10 deposition [31] 5/7 23/19 23/20 23/23 24/2 54/12 54/16 55/1 cross-examining [1] 75/1 55/5 57/13 57/17 57/23 58/8 72/12 72/16 80/25 82/12 83/10 crossed [1] 59/8 84/10 84/11 84/15 86/14 86/20 97/5 97/14 97/23 98/8 98/8

dpesn't [21], 14/15 16/19 18/6 19/18 28/1 38/5 47/14 50/25 51/7 51/19 52/5 72/7 74/8 76/8 82/9 52/25 94/2 95/10 95/25 D Case 3:15-cv-01857-SI Document 299 deposition... [3] 98/11 98/18 98/19 112/3 **depositions** [1] 55/18 doing [7] 31/23 38/5 73/16 86/19 107/5 112/22 114/17 deprive [1] 68/22 don't [101] 6/23 7/11 8/11 8/18 9/9 9/14 9/21 14/11 14/14 15/21 depth [1] 36/11 16/2 19/4 19/11 22/13 23/8 25/18 28/16 31/24 33/13 33/16 deputy [2] 96/2 114/24 33/25 34/6 35/23 36/10 36/23 38/10 38/22 39/5 39/7 43/3 43/5 derived [1] 86/24 45/6 50/7 51/12 51/22 53/19 58/21 59/20 60/18 60/22 62/2 62/2 describe [3] 102/6 104/14 104/15 63/2 63/6 63/6 64/12 64/25 68/8 68/14 68/16 69/4 69/9 69/15 described [6] 12/14 43/25 44/18 50/13 97/15 102/24 70/18 72/15 72/18 74/6 74/8 75/21 77/1 77/2 77/19 80/22 80/24 describing [2] 47/2 106/14 81/24 82/11 82/21 83/3 83/4 83/13 84/24 85/15 89/14 90/17 designated [6] 55/23 56/3 56/5 56/20 59/8 80/25 91/3 91/7 93/15 96/1 97/25 99/13 102/8 102/9 103/21 104/11 designation [10] 55/21 55/22 56/7 56/8 56/20 57/13 58/3 58/14 106/21 107/2 107/3 107/12 108/10 109/11 109/24 110/2 110/4 58/16 58/19 110/8 110/10 111/12 111/15 112/13 113/24 114/14 114/16 designations [11] 5/6 5/7 54/12 54/16 55/2 55/2 55/6 55/6 done [13] 15/14 23/3 44/23 45/5 67/10 77/24 99/16 99/16 57/13 58/8 97/6 101/25 105/19 108/16 112/15 114/7 designed [1] 52/17 dot [5] 68/15 68/15 68/15 68/15 68/15 desk [4] 4/9 51/21 51/22 109/6 double [1] 17/2 determination [2] 11/4 29/18 double-check [1] 17/2 determine [1] 19/11 doubt [2] 13/21 13/23 dial [2] 53/3 90/22 **Dovel [2]** 2/4 4/10 dialer [11] 51/12 51/13 51/15 51/18 52/1 52/3 52/6 52/12 52/24 down [6] 11/25 19/20 29/19 46/5 48/2 82/25 53/21 73/1 downgraded [1] 40/20 dialing [3] 51/18 52/18 53/21 dozen [1] 91/25 Dickens [3] 40/18 41/10 43/7 draft [5] 15/6 31/13 104/22 105/12 108/19 Dictionary [2] 71/2 75/24 drafting [1] 13/11 did [30] 5/22 6/12 10/16 12/8 13/17 14/10 16/25 16/25 17/15 drafts [1] 114/25 17/15 19/7 25/13 37/6 41/3 48/11 48/11 68/9 69/21 73/7 73/7 drift [2] 16/7 30/10 73/8 76/15 76/20 86/10 88/6 97/2 100/18 102/10 102/14 104/1 dropped [1] 44/9 didn't [22] 11/7 13/23 17/16 17/18 17/20 17/21 34/1 37/24 due [1] 29/12 37/24 37/25 47/15 54/16 63/24 71/23 72/4 84/4 91/10 92/22 **Dunn [1]** 2/13 100/22 101/6 101/11 113/13 during [13] 12/12 12/19 24/25 83/6 94/7 95/15 98/22 102/19 difference [1] 42/12 102/24 105/8 111/11 113/14 114/5 different [11] 12/23 26/6 46/22 53/13 61/2 61/6 94/14 94/15 dwell [2] 36/22 38/1 101/15 109/1 109/2 digitally [1] 116/9 Ε digits [1] 53/4 each [13] 5/5 12/9 12/12 15/19 16/8 20/20 46/4 55/7 70/10 80/6 dilute [1] 56/4 80/6 89/8 106/8 dire [9] 15/5 104/22 106/6 106/7 106/9 106/23 108/20 110/19 ear [1] 54/6 110/19 earlier [4] 13/9 46/8 56/13 70/24 direct [3] 31/24 35/19 35/20 early [1] 104/24 directly [1] 45/17 earning [1] 37/7 dirt [1] 38/20 easel [1] 110/24 disagree [3] 16/10 51/19 55/9 easier [2] 5/16 6/17 disagreement [1] 57/2 easily [1] 105/11 discounts [1] 36/10 easy [2] 32/24 54/14 discovery [6] 68/20 68/24 69/4 94/24 101/21 102/11 ECF [1] 115/2 discrepancy [1] 88/21 effect [1] 29/25 discretion [3] 21/1 21/9 21/10 efficiency [1] 23/9 discuss [1] 55/17 efficient [6] 4/25 5/4 22/21 54/21 64/1 70/12 **discussed** [1] 74/8 eight [4] 47/8 86/18 110/13 110/15 **discussion [1]** 63/17 eight-person [1] 110/13 Dish [1] 21/19 either [14] 6/2 9/19 18/14 27/24 35/15 61/17 62/23 78/11 82/19 disposition [7] 80/9 82/2 86/8 86/11 86/17 86/21 87/19 93/4 100/18 102/10 110/17 111/23 dispositive [1] 101/22 elbow [1] 109/12 disputed [1] 39/2 electronic [2] 45/8 96/2 disputes [1] 97/12 element [1] 19/7 dissatisfaction [1] 37/16 elements [4] 8/15 9/13 14/1 17/25 distance [1] 110/11 eleven [1] 112/24 distant [2] 56/8 56/22 elicit [2] 30/15 30/23 distinctive [1] 99/9 eligible [4] 10/16 11/4 18/11 18/23 **DISTRICT [7]** 1/1 1/2 1/14 2/22 21/15 21/21 21/22 eliminate [1] 41/15 **DNC [3]** 44/8 44/11 44/12 else [12] 23/5 32/1 38/10 52/15 54/7 72/17 81/1 86/25 91/18 do [149] 107/20 109/7 111/25 docket [10] 9/9 9/25 10/5 11/22 14/18 15/9 17/14 58/7 58/9 elsewhere [1] 20/12 104/22 email [31] 39/19 39/21 40/8 40/9 40/11 42/5 42/21 43/1 43/3 Docket 215 [1] 14/18 43/4 43/5 43/6 43/11 43/11 45/13 45/15 45/22 45/25 46/5 46/9 document [8] 42/3 43/25 44/3 44/20 48/13 61/20 84/6 109/22 46/25 47/2 47/7 47/13 47/17 49/3 51/5 51/6 81/10 104/21 documents [8] 14/23 15/4 51/9 81/16 83/21 85/15 92/1 108/19 114/25 does [34] 7/21 19/3 20/1 22/2 24/7 25/6 27/9 27/18 28/2 28/11 emails [3] 46/24 47/5 50/6 29/4 32/2 36/1 37/18 42/12 42/15 45/9 51/17 57/4 59/14 60/3 emergencies [1] 114/23 61/7 61/24 64/22 70/21 72/21 76/3 76/13 76/15 83/23 87/6 encouraging [1] 103/17 90/11 91/3 114/6 end [7] 7/12 7/14 30/9 72/11 80/8 94/2 110/14

```
existed [1]-22/15
expect[16] 149 31/2 3176091/2124/22 31/29 32/2 77/6 83/7
       Case 3:15-cv-01857-SI
                                         Document 299
English [1] 94/17
                                                                83/8 92/1 95/15 104/7 105/21 106/18 110/12 111/3 113/24
enjoy [1] 106/20
                                                               expectation [4] 24/7 29/16 30/7 77/24
enough [7] 11/1 56/25 64/4 82/22 91/5 109/17 112/10
                                                               expectations [1] 33/17
ensure [1] 51/17
                                                               expected [1] 11/15
entered [4] 68/24 69/1 69/16 73/23
                                                               experience [1] 108/24
entertain [1] 54/8
                                                               experts [1] 83/10
entire [3] 10/10 10/13 71/22
                                                               expired [1] 98/2
entitled [3] 17/22 73/19 116/8
                                                               explain [19] 6/17 34/12 36/4 36/5 36/18 37/21 37/22 39/24 52/8
entries [1] 88/7
                                                                67/9 68/12 69/19 70/11 74/11 83/10 99/3 102/10 107/8 110/21
entry [1] 58/12
                                                               explained [1] 13/3
envisioned [2] 13/10 14/7
                                                               explaining [1] 61/6
envisioning [1] 22/25
                                                               explains [4] 81/1 81/18 85/18 88/15
equal [1] 21/2
                                                               explanation [1] 65/12
especially [2] 63/6 110/3
                                                               explanatory [2] 105/15 110/19
essentially [3] 10/10 26/24 79/19
                                                               explore [5] 36/1 36/11 106/12 106/15 106/24
et [3] 41/25 42/1 73/8
                                                               express [5] 17/11 19/9 19/13 27/20 27/22
et cetera [3] 41/25 42/1 73/8
                                                               extent [7] 16/10 27/23 27/25 39/9 62/3 88/17 114/10
evaluate [1] 32/4
                                                               extrapolation [1] 74/9
evaluation [1] 32/6
                                                               extremely [1] 47/6
even [20] 19/7 20/2 24/13 30/6 33/22 34/1 43/3 48/6 48/14
59/20 74/6 76/7 76/7 78/2 91/4 101/11 102/7 109/17 109/22
111/3
                                                               fact [21] 8/9 8/24 11/16 24/17 31/7 38/4 47/17 49/9 52/21 69/2
ever [2] 106/19 109/11
                                                                69/2 70/7 82/17 87/25 95/14 99/11 100/12 100/13 101/3 102/6
every [9] 8/16 16/8 43/15 43/18 43/19 46/6 67/25 90/18 106/19
                                                                113/21
everybody [11] 53/5 53/12 53/23 57/4 84/16 94/5 109/1 109/2
                                                               factors [1] 29/20
111/6 114/20 114/25
                                                               facts [7] 68/19 68/20 69/12 70/13 70/15 105/9 106/10
everybody's [1] 111/13
                                                               factual [1] 39/25
everything [16] 8/14 9/17 11/13 14/1 15/21 23/5 38/10 48/10
                                                               fair [8] 11/1 30/20 68/10 68/22 71/10 74/9 84/8 101/7
59/22 75/25 82/10 82/23 87/14 94/20 105/12 108/16
                                                               fairly [2] 70/4 103/14
evidence [51] 9/18 12/9 19/23 19/24 20/3 20/5 20/8 22/19 23/1
                                                               fairness [1] 70/2
24/10 24/24 25/1 26/17 27/4 27/7 27/20 27/22 28/1 28/10 28/24
                                                               fall [4] 44/20 47/23 79/22 86/22
29/23 30/25 49/8 50/4 51/9 72/21 72/24 73/13 74/25 75/4 75/8
                                                               far [5] 15/6 56/22 94/20 94/25 95/7
83/7 83/8 83/12 83/20 83/22 83/24 84/1 84/2 84/13 84/13 85/3
                                                               far-along [1] 15/6
91/9 92/2 96/25 100/16 101/5 101/5 104/7 106/25 114/13
                                                               fashion [4] 26/9 69/4 69/5 76/12
exact [1] 73/22
                                                               fast [1] 91/20
exactly [7] 9/17 14/6 48/17 52/18 52/22 70/23 73/4
                                                               FCRR [2] 2/22 116/12
examination [2] 30/7 62/10
                                                               featured [1] 17/8
examining [1] 75/1
                                                               featuring [1] 6/12
example [19] 45/21 46/5 46/24 47/7 56/11 67/18 75/16 75/19
                                                                February [1] 43/2
80/2 80/10 80/10 89/9 96/8 99/10 100/1 100/3 104/8 104/13
                                                               February 4th [1] 43/2
                                                               federal [2] 21/14 108/24
examples [6] 96/5 96/23 97/3 99/5 99/22 100/4
                                                               feel [3] 62/20 96/16 101/19
Excel [1] 87/20
                                                               feels [1] 25/6
Excellent [1] 7/19
                                                               fees [2] 30/3 33/8
except [4] 14/1 108/14 109/19 110/10
                                                               Feltner [1] 21/12
exception [3] 47/4 56/3 77/1
                                                               few [6] 6/4 12/23 57/1 61/12 63/3 105/14
exceptions [4] 15/3 46/23 47/19 54/22
                                                               fewer [1] 72/8
excerpt [1] 98/8
                                                               fifth [4] 2/14 28/15 51/11 54/5
excessively [1] 38/19
                                                               figure [1] 108/4
exchange [1] 66/16
                                                               figured [1] 64/5
exchanging [1] 48/13
                                                               file [8] 81/10 96/7 98/10 98/12 98/21 98/24 113/23 113/23
excited [3] 47/5 47/20 49/1
                                                               filed [2] 41/17 41/18
exclude [2] 26/24 27/20
                                                               filings [1] 38/13
excluded [1] 34/10
                                                               fill [2] 12/21 18/18
excludes [1] 18/5
                                                               filled [2] 90/18 94/22
excluding [1] 18/15
                                                               final [6] 15/6 24/6 29/19 104/23 105/1 105/12
exclusion [1] 47/23
                                                               financial [9] 28/16 28/20 28/25 29/14 30/8 30/19 30/24 31/12
exclusive [2] 72/15 73/6
                                                                32/23
excuse [3] 23/6 54/3 106/18
                                                               find [6] 9/5 24/7 34/4 45/20 47/9 107/13
exhibit [51] 9/17 39/4 39/13 39/16 44/22 44/24 48/2 49/18
                                                               findings [1] 24/17
64/20 65/1 65/8 65/9 65/17 65/21 70/1 70/1 70/3 70/5 76/23
                                                               finds [7] 16/17 16/24 19/12 20/24 21/5 21/10 32/10
76/25 77/8 77/8 77/14 78/22 78/24 79/11 79/14 81/6 81/22 82/5
                                                               fine [17] 16/18 23/4 25/5 26/8 29/3 35/16 39/10 44/22 58/24
82/23 83/7 83/16 86/6 86/13 86/24 87/1 87/2 87/17 88/1 88/8
                                                                66/3 77/23 91/4 91/6 99/2 109/7 109/8 109/25
88/10 89/6 89/19 90/4 90/12 90/12 91/15 92/21 95/21 95/25
                                                               finish [1] 99/14
Exhibit 47 [1] 44/22
                                                               fire [1] 100/15
exhibits [51] 5/5 59/10 59/12 59/15 60/14 60/15 64/15 64/16
                                                               fired [1] 100/16
64/17 64/18 64/19 64/21 64/23 66/23 67/6 68/8 76/14 76/16
                                                               first [29] 5/1 9/3 21/6 26/21 41/18 41/18 42/5 42/22 42/23 43/17
77/17 79/5 79/14 79/19 79/21 79/22 80/18 81/11 81/21 83/2
                                                                46/23 46/25 48/4 65/4 65/7 79/13 80/17 82/14 85/14 86/3 89/18
83/5 87/13 88/4 88/12 89/3 89/7 89/15 91/20 92/13 92/13 92/16
                                                                93/7 97/11 100/12 106/1 106/4 106/16 112/2 113/8
93/7 93/13 93/14 93/15 93/18 93/20 94/11 95/19 96/3 96/7
                                                               fisted [1] 58/17
104/17 108/18
                                                               fit [1] 75/21
```

86/6 86/20 grul 1381 7/4 76/49 15/2 15/4 23/75 24/1335/3 45/7 55/4 Case 3:15-cv-01857-SI Document 299 fits [3] 60/2 60/3 60/3 56/25 61/11 63/3 63/6 63/7 66/24 69/13 69/21 70/10 74/11 five [6] 24/22 33/6 46/3 46/6 59/11 59/15 74/14 84/8 85/6 89/10 91/19 92/6 92/14 96/2 96/16 100/7 five o'clock [1] 24/22 103/23 105/4 105/6 105/23 105/25 107/7 112/20 112/23 113/19 **five-minute** [1] 46/3 given [7] 13/4 31/9 59/13 88/21 113/24 113/25 114/17 five-minute-long [1] 46/6 giving [1] 53/24 **FL[1]** 2/11 glad [1] 104/2 flights [1] 108/4 Global [1] 21/20 flip [1] 46/7 go [42] 6/23 8/12 9/10 10/1 11/15 12/15 28/1 31/3 44/12 54/19 folder [1] 96/5 54/25 55/5 58/7 63/16 66/1 66/13 67/11 69/5 74/19 77/16 80/6 folks [2] 57/8 99/13 80/21 82/24 84/21 85/3 85/5 85/23 85/24 86/6 88/17 94/19 follow [6] 5/16 22/24 34/7 106/8 107/2 107/9 95/25 96/14 96/21 101/13 103/12 104/19 105/2 106/19 109/23 follow-up [3] 22/24 106/8 107/2 110/5 111/24 followed [2] 5/5 5/6 goal [1] 14/24 following [7] 15/25 25/2 57/24 83/25 86/17 96/11 98/10 God [1] 48/22 follows [3] 55/23 55/25 96/12 goes [14] 25/2 25/16 28/6 28/8 28/24 33/22 56/4 56/22 59/14 foot [1] 97/25 73/3 86/16 88/19 95/7 104/18 footnote [7] 13/3 85/17 85/23 86/4 86/5 86/19 87/2 going [126] for residential [1] 11/5 gone [4] 43/19 43/20 54/11 67/24 foregoing [1] 116/6 good [17] 4/12 4/14 4/16 4/17 4/22 12/4 44/10 61/11 64/1 89/5 form [18] 11/20 12/3 13/8 13/11 13/12 13/17 13/19 14/3 14/17 89/9 91/3 106/3 107/21 111/12 113/1 114/20 15/7 15/7 15/9 15/18 90/18 92/12 104/24 105/10 108/19 Gosh [1] 34/11 formalizing [1] 28/23 got [25] 17/4 31/14 34/13 36/19 37/4 41/4 41/11 43/24 46/9 former [1] 45/16 46/25 48/22 54/17 60/12 66/5 68/11 76/9 81/12 82/22 87/18 formerly [1] 95/22 90/1 90/2 93/22 94/25 100/15 103/14 forth [9] 9/21 63/25 80/10 82/12 84/25 85/3 85/5 86/12 87/16 gotten [1] 97/20 forward [5] 18/20 45/15 75/4 76/11 114/22 grab [2] 16/12 16/17 forwarded [1] 46/4 grab out [1] 16/12 Foster [2] 2/10 4/19 grabbed [2] 67/17 70/23 found [3] 24/17 53/12 88/10 grabs [1] 53/23 foundation [26] 48/9 49/21 61/19 61/21 62/6 62/13 63/1 63/11 graciously [1] 92/17 63/12 78/2 78/6 78/15 78/17 78/19 78/23 88/14 88/14 88/19 Graham [1] 2/13 88/23 95/13 95/17 97/15 98/15 101/14 101/17 102/3 grant [3] 27/3 27/25 54/5 four [2] 110/16 110/17 granted [6] 27/18 30/4 32/9 37/12 38/18 51/8 fourth [3] 28/5 28/11 51/8 great [4] 77/22 82/9 82/11 90/13 frame [5] 94/7 94/18 95/4 95/5 95/15 greater [3] 18/2 20/20 20/22 framework [1] 30/21 green [1] 56/14 framing [1] 14/17 grounds [2] 58/13 91/2 frankly [10] 13/10 17/16 18/12 21/18 32/22 41/17 43/2 43/15 **Group [6]** 50/24 51/1 51/2 51/3 51/3 51/10 55/9 64/16 guess [13] 7/8 9/1 9/3 26/5 28/8 30/14 62/8 76/20 80/24 107/17 Franzini [9] 2/2 4/10 11/24 14/10 25/13 30/21 69/6 87/15 93/9 112/11 112/15 112/17 free [1] 96/16 guidance [1] 56/25 freedom [1] 85/7 frequently [1] 49/11 Friday [5] 14/24 26/11 55/10 69/23 104/21 had [20] 8/25 17/1 17/10 19/8 26/2 33/20 53/2 63/24 64/17 68/1 friendly [1] 76/12 68/1 72/6 73/17 75/2 81/10 86/17 87/15 94/23 96/24 100/13 friends [1] 37/24 hadn't [1] 113/15 front [10] 10/2 10/6 39/18 60/19 62/20 63/7 63/13 68/8 97/3 half [3] 16/17 112/18 112/18 110/16 hallway [1] 23/7 fully [1] 105/21 hand [5] 30/9 58/17 69/10 106/19 110/2 fundamental [2] 88/20 102/7 hand-fisted [1] 58/17 further [7] 6/23 24/14 25/3 44/1 44/17 55/1 107/21 handle [1] 95/12 fuss [1] 78/10 handled [1] 95/13 handy [1] 11/19 happen [5] 30/11 63/23 63/25 83/13 90/14 game [1] 30/20 happened [6] 21/19 21/20 21/21 47/3 87/16 92/14 gave [3] 52/21 92/17 94/16 happens [1] 31/18 general [3] 55/25 56/8 59/22 happy [1] 96/17 generally [3] 55/21 99/13 111/1 harassed [1] 46/10 **gentlemen [1]** 104/9 **harassing** [1] 45/25 get [67] 9/10 18/20 26/9 29/21 31/7 31/21 32/2 32/16 32/19 33/3 hardships [1] 108/1 33/9 33/21 33/22 34/1 34/11 36/8 36/16 36/21 37/6 37/18 39/7 has [47] 5/10 7/10 7/15 16/20 16/21 19/1 21/16 24/11 25/5 30/7 44/21 45/8 45/9 46/6 46/15 47/15 48/16 50/5 50/20 53/5 54/16 30/19 30/24 32/21 33/1 33/18 36/23 41/10 41/23 44/17 44/23 55/10 57/8 59/23 61/10 63/6 67/4 68/8 69/7 75/17 79/6 80/12 46/4 47/3 49/3 49/8 49/14 53/12 55/17 56/14 57/17 57/22 58/2 82/3 85/16 87/9 90/15 90/16 90/23 98/7 100/8 101/11 101/14 62/3 64/16 64/23 67/17 69/11 69/14 70/23 73/13 80/3 88/4 98/2 102/8 103/13 104/11 106/2 107/17 108/16 109/4 109/17 110/9 99/6 100/14 103/11 104/19 111/14 110/10 111/6 111/24 112/24 113/2 hasn't [1] 26/1 gets [4] 19/23 19/25 82/20 101/5 hated [1] 38/10 getting [9] 31/17 32/4 32/18 32/20 36/14 37/7 47/1 51/24 112/6 hates [1] 53/5 Gidley [14] 39/23 40/9 40/16 41/21 41/24 42/11 45/14 47/14 have [178] 80/14 81/1 81/4 83/10 86/1 94/5 haven't [5] 26/2 49/18 49/18 68/14 106/18 Gidley's [10] 57/16 82/17 82/18 84/10 84/11 84/14 84/25 85/21 having [3] 24/17 53/3 70/15

106/14 107/9 107/13 108/16 111/23 1 13/22 1 14/13 114/19 114/29 05/15/19 Page 126 of 139 Н Case 3:15-cv-01857-SL Document 299 he [34] 40/11 40/11 40/12 41/3 41/22 42/13 42/13 42/16 43/11 I'm [98] 7/8 7/12 13/7 13/10 14/22 18/1 20/2 20/2 25/21 26/11 48/22 73/14 73/15 73/18 73/19 73/21 73/22 81/13 81/13 81/14 27/3 27/25 29/1 30/5 30/10 31/25 31/25 32/14 32/18 33/4 35/16 81/15 81/18 81/18 82/1 82/1 83/10 84/11 86/7 86/7 86/15 86/16 38/9 39/5 39/10 39/17 40/5 44/22 46/10 48/5 49/1 52/11 53/17 86/18 98/10 99/16 112/3 54/3 54/4 54/5 54/6 56/5 56/18 57/4 58/21 58/24 59/21 60/4 heading [1] 90/8 60/4 60/11 61/25 62/6 62/8 62/9 66/2 66/14 66/17 68/5 68/8 heads [2] 75/19 113/19 70/19 74/1 74/2 74/3 74/4 74/12 77/5 78/5 78/6 78/10 78/23 heads-up [2] 75/19 113/19 82/20 82/24 83/1 83/1 83/14 83/15 84/5 84/6 84/7 85/2 87/25 hear [20] 14/11 20/3 24/10 24/15 27/4 28/9 32/3 37/3 38/9 88/2 88/12 89/11 89/20 90/24 93/12 95/12 99/2 101/14 103/4 56/15 63/10 74/5 74/7 76/4 77/6 78/1 79/11 88/20 106/11 107/1 104/5 105/22 106/2 106/15 108/1 108/14 108/15 108/24 109/3 heard [16] 15/15 25/17 27/9 28/2 28/11 29/4 53/19 53/20 53/22 113/25 114/4 114/9 74/14 76/13 82/9 83/12 99/1 99/2 104/9 l've [15] 12/14 15/14 20/13 44/17 53/15 53/19 53/20 60/3 60/12 hearing [5] 1/11 20/7 54/10 62/9 90/24 63/14 63/24 67/15 71/4 99/1 99/1 hearsay [10] 46/22 47/9 47/19 62/4 62/25 63/9 77/1 78/2 88/2 i.e [2] 11/5 11/7 idea [2] 34/7 111/12 **held [1]** 21/25 **help [3]** 36/20 70/12 109/22 identical [1] 94/10 identified [5] 36/23 80/13 81/20 82/18 98/21 helpful [2] 70/9 73/20 identify [2] 4/8 100/20 helps [1] 73/20 identifying [2] 52/19 86/19 her [44] 5/11 5/19 6/22 7/1 7/2 10/16 17/20 31/21 31/22 31/24 **II [2]** 24/24 25/1 32/5 32/6 32/18 33/2 33/8 33/17 34/6 34/16 36/19 36/19 36/20 immediately [6] 47/2 55/23 55/23 55/24 55/25 63/4 36/20 37/4 37/8 37/15 37/21 37/24 37/24 40/13 40/25 41/4 41/9 impact [2] 33/18 56/5 41/24 44/8 44/11 46/8 46/24 46/25 47/3 47/16 47/16 97/17 implicitly [1] 47/18 101/3 111/15 implies [2] 71/9 76/5 here [47] 4/22 7/1 9/9 10/20 14/22 31/18 33/20 34/3 39/21 imply [1] 52/12 46/12 46/24 48/5 49/17 51/25 52/1 52/15 55/21 58/16 58/22 important [3] 19/22 43/4 79/14 64/2 70/14 74/1 75/16 75/25 80/10 81/4 81/25 82/22 83/1 84/24 importantly [2] 67/13 92/20 85/18 86/15 87/22 88/11 89/7 90/24 92/5 96/15 98/19 100/1 imposition [1] 29/10 103/9 103/14 108/6 109/10 109/14 109/25 112/3 impression [4] 46/23 47/3 47/20 48/22 herself [2] 37/7 60/6 inactive [1] 36/7 hey [1] 75/19 inadmissible [2] 88/2 88/3 Hi [1] 96/13 inappropriate [2] 78/8 86/23 highlight [1] 111/22 INC [3] 1/7 4/6 95/10 highlighted [1] 101/13 inclination [2] 22/17 103/25 highlights [2] 85/18 85/23 include [3] 19/7 72/16 73/20 him [6] 35/12 61/10 69/21 69/22 73/21 99/14 Included [1] 94/10 hinted [1] 8/1 includes [1] 18/7 his [3] 10/16 99/14 109/12 including [4] 46/3 81/16 89/24 94/4 history [3] 60/5 62/1 92/11 inclusive [1] 73/6 hit [1] 48/24 increase [4] 21/1 21/11 21/18 29/24 hold [3] 10/23 99/13 105/1 independent [1] 107/5 holding [1] 75/20 **INDEX [1]** 3/1 home [3] 89/24 90/3 90/9 Indicate [1] 12/17 Honor [147] indicated [3] 8/5 8/6 92/10 Honor's [3] 9/15 59/17 67/15 indicates [1] 86/17 **HONORABLE** [1] 1/13 indication [1] 52/14 hope [3] 31/17 34/11 103/8 individual [3] 5/11 5/17 7/11 hopeful [1] 105/22 individually [1] 24/9 hopefully [2] 107/16 112/18 individuals [1] 17/5 hoping [2] 33/21 79/6 indulge [2] 24/19 24/21 hot [3] 72/25 73/1 73/13 inference [1] 101/20 hour [2] 112/18 112/18 inflame [2] 52/17 52/23 hours [1] 74/16 inflamed [1] 48/19 hover [1] 110/2 inflammatory [2] 36/24 38/4 how [72] 5/8 5/21 6/3 6/14 6/14 6/20 6/23 7/2 7/5 8/3 9/3 12/23 information [10] 40/21 41/13 42/9 42/9 66/8 89/23 90/2 90/5 13/10 14/4 15/25 16/12 17/13 17/24 18/13 18/24 19/2 20/9 90/19 94/15 21/19 21/23 22/3 23/11 28/16 29/9 29/24 31/16 31/20 33/5 34/4 infuses [1] 88/2 34/12 36/2 36/12 36/19 36/24 38/1 38/2 38/14 38/22 39/24 insist [2] 45/25 56/19 46/19 49/12 49/21 52/8 55/21 57/3 62/2 62/16 62/20 68/8 68/9 insofar [1] 23/1 80/3 82/6 82/10 83/5 83/16 87/9 88/15 88/21 90/1 90/2 100/9 instance [1] 78/19 109/2 110/18 111/7 111/17 111/19 111/22 111/23 instead [3] 8/8 87/14 94/12 however [6] 6/25 35/17 44/8 52/5 56/7 91/4 instruct [1] 107/1 human [3] 53/17 54/4 86/9 instruction [2] 19/17 69/18 hundred [1] 64/21 instructions [26] 7/25 8/1 9/20 15/5 15/6 20/11 52/4 104/23 husband [1] 37/15 104/23 104/23 105/1 105/5 105/5 105/6 105/10 105/12 105/15 105/23 106/4 107/17 108/20 108/20 112/12 112/13 112/22 113/3 **I'd [1]** 79/2 insufficient [1] 9/2 I'II [49] 6/17 14/23 15/7 16/10 20/19 23/6 23/16 24/9 24/15 intend [1] 113/15 24/21 27/6 34/5 55/10 55/20 57/7 61/12 62/16 62/17 63/11 intended [1] 13/21 63/20 65/25 77/8 77/9 77/18 77/25 78/2 78/2 78/12 78/21 80/12 intending [1] 30/15 82/5 84/8 88/15 88/20 92/6 97/9 98/18 101/13 104/2 106/7 intention [1] 44/6

jurors' [1] 106/12 jury [166] 5/15/19 Document 299 Case 3:15-cv-01857-SL Page 127 of 139 interest [3] 30/19 30/24 31/12 jury's [3] 64/1 64/12 70/13 interesting [7] 28/6 28/18 28/22 29/8 50/19 87/8 91/11 jury-friendly [1] 76/12 interests [1] 96/16 just [68] 12/23 15/10 16/17 17/1 21/25 23/18 25/19 28/16 29/7 interfere [1] 23/9 33/16 33/20 36/4 36/24 37/1 38/2 38/22 40/12 40/24 41/24 Internet [1] 51/4 42/24 43/25 44/4 44/18 45/7 46/9 46/25 47/16 47/17 48/2 48/10 interpret [1] 21/23 48/22 48/23 53/1 53/10 53/23 59/21 65/11 68/17 69/10 73/3 interrogatories [2] 49/19 100/19 73/5 73/15 74/12 75/19 79/11 81/2 82/9 82/21 86/21 87/12 interrogatory [3] 76/23 100/21 102/11 87/13 90/23 92/11 93/24 94/2 98/17 100/7 101/11 103/11 104/9 interrupt [1] 63/13 104/18 104/19 110/9 111/13 112/9 113/19 114/10 114/16 interrupting [1] 99/14 Justin [1] 72/12 **intimidate** [1] 110/4 intrigued [1] 49/2 Κ introduce [1] 104/18 KCC [4] 87/21 87/23 88/1 88/7 **inventory** [1] 5/1 keep [7] 51/22 54/6 66/2 66/4 91/15 107/11 114/10 investigated [4] 40/15 41/23 42/11 42/13 Kelly [4] 40/18 40/18 41/9 41/10 investigating [1] 42/16 Kennedy [1] 2/11 investigation [1] 41/2 kept [1] 93/4 invite [6] 14/25 15/2 63/2 63/15 98/14 109/22 keyboard [1] 48/24 involved [4] 36/19 37/4 37/6 37/7 kind [4] 48/25 52/20 52/25 53/10 involves [1] 106/22 kinds [1] 113/20 involving [1] 21/9 knew [2] 26/22 27/5 irrelevant [8] 26/25 44/12 49/3 58/1 58/18 58/23 59/1 68/18 know [46] 9/14 12/11 17/23 21/24 22/13 23/20 31/6 31/25 32/20 is [503] 33/4 33/7 33/17 33/25 34/6 42/16 49/12 53/19 54/24 61/16 ish [1] 105/25 61/20 62/2 64/22 67/1 68/8 68/13 68/14 69/18 69/23 70/18 isn't [11] 15/20 33/22 43/16 48/4 48/14 48/21 53/9 82/17 82/18 74/13 74/13 77/4 80/22 80/24 82/16 84/24 90/3 94/25 99/8 87/13 97/19 100/9 103/21 105/5 108/11 109/11 110/13 111/17 issue [45] 6/4 7/24 8/19 8/22 9/4 9/11 9/14 9/21 11/16 14/2 knowing [5] 20/6 22/18 23/22 27/1 104/18 14/12 14/20 15/9 15/15 15/17 19/18 19/21 22/11 22/20 23/15 knowingly [18] 20/4 20/6 20/24 21/6 21/17 24/1 24/3 24/12 25/3 25/21 25/23 25/25 26/18 26/22 27/1 27/2 28/2 28/24 28/24 25/16 26/16 54/25 55/7 59/14 60/1 77/18 77/20 104/19 114/1 34/14 35/25 39/3 42/13 44/12 54/20 55/16 59/24 61/21 61/22 knowledge [6] 27/2 28/7 28/10 54/20 86/10 86/16 64/9 68/4 79/23 92/9 known [3] 5/12 53/2 72/25 issues [10] 23/22 24/3 25/20 26/16 32/15 36/15 39/25 51/12 knows [1] 99/6 52/1 113/20 Krakauer [1] 21/19 issuing [1] 24/17 it [422] it's [13] 8/14 20/8 20/12 22/6 27/18 33/10 40/2 46/23 49/3 56/8 label [1] 5/15 67/6 74/3 101/10 lack [5] 54/20 54/20 63/1 78/1 106/13 its [9] 17/10 19/8 21/1 21/9 21/10 29/25 40/9 74/10 114/11 Ladies [1] 104/9 itself [3] 44/24 73/6 80/22 laid [2] 95/14 98/15 landline [16] 5/19 5/20 5/21 5/22 6/2 8/7 8/18 8/22 9/20 11/5 11/15 12/10 14/2 16/25 18/15 18/22 J2 [1] 21/20 landlines [2] 12/18 14/4 Jacobson [9] 2/3 4/15 45/1 89/4 89/5 91/20 93/21 99/20 102/9 language [2] 43/13 67/18 Jacobson's [1] 101/17 large [1] 29/11 Jake [1] 111/2 last [7] 10/14 16/7 25/8 46/9 53/11 80/21 113/25 January [2] 40/17 41/21 later [7] 26/10 27/25 43/3 63/18 67/14 81/21 104/21 January 26th [1] 41/21 **Laun [1]** 58/11 January 26th at [1] 40/17 Laun's [2] 57/23 57/24 Jerry [1] 109/11 law [11] 22/10 22/10 22/12 22/14 22/14 22/15 24/18 91/13 Jim [1] 96/13 106/25 114/2 114/12 John [5] 2/7 4/17 57/23 57/24 58/11 lawyer [6] 31/21 83/4 106/7 109/8 111/5 111/6 join [3] 51/4 51/6 63/16 lawyers [3] 68/14 78/25 109/3 joined [1] 36/20 lay [3] 49/21 62/13 63/12 Jonas [2] 2/3 4/15 lead [1] 98/17 Josh [1] 41/22 leading [1] 31/15 jot [1] 78/6 learn [2] 83/25 102/11 judge [81] 1/14 16/6 17/3 18/25 19/15 19/21 20/12 21/13 23/1 learned [1] 113/15 24/20 25/12 29/7 29/16 30/1 30/5 30/11 31/14 35/8 36/25 38/12 least [7] 8/6 12/9 15/9 21/24 22/15 33/11 33/21 44/3 48/1 48/4 48/9 48/13 48/16 48/20 49/16 51/3 52/16 58/5 leave [4] 63/11 106/2 109/23 114/2 60/2 60/3 60/8 60/12 61/8 64/9 64/25 65/10 65/20 65/23 66/9 leeway [1] 38/18 66/20 67/6 67/10 67/13 68/10 68/13 70/18 70/25 72/24 74/16 left [8] 5/2 5/14 5/17 40/13 40/25 41/4 41/24 42/14 75/13 76/10 76/18 78/13 79/4 82/6 82/15 82/21 84/17 90/13 legal [7] 29/23 29/25 39/22 40/10 53/15 71/3 113/20 90/18 90/22 91/8 91/23 92/3 92/9 92/20 93/1 93/16 95/9 95/18 legible [2] 60/22 60/25 97/11 98/23 99/12 99/18 101/10 103/21 107/23 114/8 length [1] 109/15 judges [1] 63/25 less [3] 10/19 35/2 112/17 judgment [3] 91/13 114/2 114/12 let [71] 10/1 11/10 17/2 20/2 20/9 20/13 26/14 30/21 31/6 31/7 judicial [1] 48/7 31/21 34/12 39/6 41/12 42/18 46/15 52/11 54/11 54/23 58/5 Julien [2] 2/3 4/12 60/11 60/11 60/24 61/11 62/19 63/20 65/25 67/3 68/7 69/23 jump [3] 73/9 74/7 76/7 71/12 72/21 74/4 74/12 74/12 74/13 76/14 77/16 80/17 82/4 juries [2] 63/25 107/6 83/14 83/15 84/5 84/7 85/2 85/4 86/3 91/8 92/4 92/13 93/11 jurisdiction [1] 68/17 93/15 95/15 98/6 98/11 98/18 98/20 99/3 99/14 100/7 100/8

 $\begin{array}{c} \text{mail } [4] & 46/4 & 46/6 & 86/17 & 102/3 \\ \text{mail } [4] & 0.59/2 & 5/19 & Page 128 of 139 \end{array}$ Case 3:15-cv-01857-SL Document 299 let... [10] 102/15 103/5 107/9 107/12 109/2 109/3 111/10 112/14 main [1] 84/23 114/13 114/18 maintain [2] 66/11 66/22 let's [29] 12/2 12/16 16/12 16/17 16/25 18/2 24/23 26/19 31/15 make [51] 5/15 15/10 15/12 23/7 23/13 24/1 24/9 24/14 24/16 32/2 35/13 48/3 50/20 57/6 59/10 61/21 66/13 71/6 73/5 78/15 29/22 29/23 30/11 31/16 35/9 37/25 38/5 42/10 42/12 45/7 52/7 92/5 92/11 95/21 100/8 107/20 108/12 108/16 111/5 112/23 52/13 59/24 62/17 62/23 63/3 63/21 64/1 68/1 70/1 70/12 73/9 letters [1] 43/20 73/15 73/21 73/22 74/16 76/5 78/3 78/19 81/14 88/15 91/10 liability [9] 7/9 10/18 16/19 17/22 17/25 18/3 18/6 18/19 24/8 91/12 91/13 91/25 101/25 107/3 107/4 107/11 107/12 113/3 liable [1] 18/19 113/20 lick [1] 48/11 makes [4] 5/9 13/20 52/9 70/25 **light [3]** 56/11 56/13 56/15 making [9] 24/5 24/11 46/14 52/9 73/21 83/2 106/3 113/1 like [53] 4/24 7/7 7/14 14/20 15/3 15/8 23/25 37/13 38/13 43/20 114/14 45/2 45/5 47/8 48/13 48/23 49/6 50/12 51/18 52/4 53/19 61/20 Management [1] 86/13 61/23 63/1 63/21 67/22 68/14 68/17 78/4 78/9 82/7 83/18 84/12 Manager [2] 53/2 99/24 84/23 86/8 86/9 87/9 89/18 91/1 92/13 93/7 93/15 96/4 96/21 manipulated [2] 78/8 88/4 97/20 98/23 99/13 99/15 100/14 101/11 103/11 104/24 105/2 Manitoba [1] 48/8 108/7 manner [4] 31/15 68/6 82/13 97/15 likely [7] 32/11 93/12 111/4 113/1 113/10 114/1 114/9 Manual [1] 86/13 limine [30] 5/4 26/19 26/21 26/24 27/3 27/15 27/19 28/5 28/12 manually [1] 53/4 28/15 30/3 30/17 31/4 34/21 35/13 37/14 38/12 38/21 44/5 many [19] 5/21 6/3 6/14 6/14 6/20 7/2 7/5 14/4 16/1 16/11 16/12 44/16 48/18 50/21 50/21 50/24 51/8 51/11 52/16 52/21 53/6 16/12 16/12 17/24 18/13 33/5 61/9 63/24 72/25 54/5 margin [1] 94/17 **limitations** [1] 104/11 mark [1] 79/2 limited [4] 17/1 38/9 84/2 97/18 marked [8] 58/2 58/15 60/3 64/14 64/17 64/19 64/20 92/12 limits [1] 27/6 market [1] 71/5 line [27] 6/3 8/4 8/4 12/10 17/19 18/5 18/5 18/6 18/7 18/9 18/10 marketing [12] 35/19 35/21 71/1 71/1 75/24 76/3 76/8 80/15 23/25 41/16 43/1 43/15 44/7 44/11 57/18 57/20 57/25 58/12 81/19 94/1 98/1 102/24 58/12 58/23 58/23 82/21 90/10 97/17 marks [1] 47/8 lines [10] 12/19 14/5 17/1 18/16 41/16 41/18 42/22 43/16 54/18 Mary [10] 34/22 35/10 45/8 61/1 62/18 108/7 111/13 111/18 57/25 111/22 115/4 linked [1] 81/10 Maryland [1] 21/21 list [19] 44/8 44/13 55/8 68/11 70/10 71/13 74/11 80/6 80/7 massive [1] 87/18 86/22 87/23 88/1 88/1 88/7 88/9 92/18 92/23 95/21 95/25 Maston [2] 2/7 4/17 listed [2] 81/22 86/19 material [3] 14/16 49/9 100/12 listen [7] 24/5 25/7 34/5 97/20 99/7 100/5 105/6 materials [1] 35/18 listening [1] 24/24 matter [13] 35/2 46/22 47/11 54/11 57/7 62/4 82/17 91/13 lists [10] 72/7 79/22 79/25 80/4 80/18 83/21 83/25 84/20 86/18 108/11 108/12 108/14 114/2 114/12 92/21 may [60] 5/15 11/24 14/19 15/15 16/6 18/10 18/19 20/20 21/1 literally [1] 73/5 21/10 22/21 22/24 26/18 27/23 28/25 29/9 30/6 30/9 30/10 32/1 little [9] 15/10 15/11 50/10 57/12 63/17 77/22 92/10 109/13 32/5 34/11 34/14 35/17 39/9 42/4 45/10 45/12 49/6 51/9 55/16 112/20 60/19 61/21 61/21 63/4 63/11 63/15 64/2 65/14 73/11 74/7 live [13] 9/21 23/4 23/5 23/7 23/11 43/21 43/23 52/10 53/17 74/20 75/17 83/9 88/17 88/20 92/15 92/25 93/1 93/10 96/8 53/18 54/4 73/3 82/12 96/10 99/2 101/21 104/13 104/14 104/15 107/1 108/3 109/17 LLP [4] 2/4 2/7 2/10 2/13 maybe [11] 9/8 32/1 35/7 56/17 58/17 65/13 82/23 104/20 lobbing [1] 29/8 110/12 110/24 111/6 logarithm [1] 57/17 me [118] long [8] 46/3 46/6 50/7 56/23 63/6 111/9 113/25 114/18 me just [1] 100/7 look [41] 8/12 12/2 13/11 15/7 20/9 22/2 26/2 39/13 39/16 45/19 mean [7] 16/19 65/2 76/4 83/11 84/24 86/15 102/2 45/21 46/25 47/13 48/21 50/6 58/11 58/14 65/4 68/16 70/24 meaning [2] 73/16 86/10 71/5 73/5 75/13 76/11 78/12 78/18 79/21 81/25 89/18 90/4 90/7 meaningful [1] 32/11 91/20 92/5 92/7 93/7 94/14 97/24 98/1 99/10 114/3 114/22 means [23] 6/18 21/13 58/2 66/10 70/4 72/17 74/5 78/19 79/1 looked [5] 12/3 20/13 22/4 40/11 41/3 79/2 80/11 80/23 80/23 80/24 81/2 83/12 85/2 103/15 105/25 looking [7] 12/6 39/17 40/5 44/15 47/7 75/18 107/5 110/6 112/19 112/21 112/22 looks [10] 21/4 43/20 66/19 78/3 78/7 78/9 82/7 103/7 103/11 meant [1] 56/14 108/7 meet [1] 19/16 LORI [1] 1/4 meets [2] 47/3 47/4 lose [2] 15/21 25/24 member [18] 6/3 8/16 10/15 11/4 15/19 15/20 16/9 32/10 33/2 losing [1] 25/22 36/15 36/16 40/14 41/4 48/5 49/2 49/4 49/22 93/25 loss [1] 20/21 member's [1] 12/10 lot [7] 15/8 19/23 19/24 23/20 54/17 78/20 92/6 members [19] 7/3 7/4 8/8 9/2 9/5 12/7 13/4 15/24 16/24 36/5 **lots [1]** 100/9 70/14 75/7 79/24 89/23 89/24 96/24 97/1 97/4 98/16 loud [1] 23/24 members' [1] 12/18 low [1] 100/25 memory [1] 109/21 Luner [2] 2/4 4/10 mentioned [1] 95/4 message [12] 12/12 12/20 14/6 39/7 51/5 97/14 97/16 97/21 97/21 100/10 101/12 102/3 machine [28] 40/13 40/25 41/5 41/25 42/14 46/6 49/10 49/13 messages [21] 6/2 39/2 40/13 40/24 41/1 41/4 41/24 42/14 44/8 49/15 49/22 50/3 52/6 52/7 72/6 72/9 79/23 80/3 80/5 80/6 80/8 45/18 47/15 49/10 49/15 54/2 75/18 96/6 96/23 97/12 100/5 80/10 80/11 80/16 80/22 80/23 82/16 82/16 86/8 102/19 102/19 machines [1] 41/1 MICHAEL [1] 1/13 made [19] 6/4 6/20 6/22 7/1 7/1 7/3 7/4 9/19 15/24 17/6 17/12 microphone [1] 111/14 17/22 18/4 25/2 36/9 56/13 73/15 80/15 103/16 mid [4] 105/22 105/24 105/24 112/23

Ms., [19], 6/10, 6/13, 6/14, 6/18, 6/20, 7/10, 7/11, 12/8, 31/24, 36/19, 37/4-37/5-37/2-5-56/3-62/16-461/1 M Case 3:15-cv-01857-SL Document 299 mid-day [3] 105/22 105/24 105/24 Ms. Dickens [1] 43/7 mid-morning [1] 112/23 Ms. Schappert [2] 47/15 50/7 middle [1] 84/9 Ms. Wakefield [13] 6/10 6/13 6/14 6/18 6/20 12/8 36/19 37/4 might [12] 4/25 29/25 32/1 33/22 36/16 37/6 61/18 63/3 63/23 37/5 37/20 38/3 62/10 101/1 93/9 101/6 106/12 Ms. Wakefield's [3] 7/10 7/11 31/24 MIL [1] 32/9 much [11] 29/24 31/16 31/20 33/9 34/11 71/2 78/5 78/10 96/18 Miller [1] 2/13 102/4 104/11 millions [1] 52/24 multilevel [3] 35/19 35/20 93/25 mind [6] 13/21 26/9 26/19 59/9 76/21 107/12 multiple [7] 29/9 29/11 38/14 46/10 67/5 91/1 93/23 mine [2] 61/1 61/8 must [4] 61/8 102/1 108/21 108/25 mini [2] 106/9 107/3 my [82] 7/19 8/20 9/3 10/5 11/8 11/14 13/7 13/8 13/9 13/21 mini-opening [1] 106/9 14/23 15/5 15/5 15/6 15/7 15/10 19/17 20/13 22/17 24/4 24/7 minimal [1] 32/8 24/11 25/22 26/9 28/8 29/16 30/14 42/8 46/6 48/19 48/22 53/16 minimis [1] 34/9 54/10 54/13 54/24 55/25 56/6 56/8 56/23 56/23 57/2 58/17 59/8 minimum [2] 31/8 110/14 59/22 61/2 61/12 61/15 61/17 62/8 62/18 62/20 66/1 68/18 minute [4] 35/7 46/3 46/6 60/12 minutes [8] 12/24 35/3 38/1 57/7 61/12 106/8 112/11 113/6 77/15 77/24 78/3 78/11 82/8 86/9 86/16 88/15 92/23 95/21 96/1 98/25 101/24 103/25 104/1 104/22 105/4 105/12 106/23 107/17 misrepresents [1] 54/7 108/19 108/24 109/10 110/19 112/10 112/17 113/13 113/23 missing [3] 40/21 58/16 78/20 114/24 mistake [1] 56/13 myself [4] 11/10 76/7 102/13 114/1 misunderstanding [1] 58/4 misunderstood [2] 26/23 27/5 Ν misuses [1] 54/8 name [3] 80/3 106/13 106/14 mobile [2] 9/19 90/10 names [5] 16/12 16/12 81/20 87/19 96/7 model [1] 69/18 narrative [3] 38/11 82/9 90/13 **moderately [1]** 110/19 narrowing [1] 48/2 modifications [1] 19/1 Nash [1] 2/13 modify [1] 72/19 national [2] 75/20 98/4 moment [11] 10/11 11/18 47/9 66/13 66/24 89/9 89/10 91/19 nature [1] 10/14 96/9 96/9 108/3 near [1] 109/12 moments [1] 6/5 necessarily [2] 95/10 95/11 Monday [9] 15/1 15/2 15/14 55/11 107/21 108/6 108/13 110/18 necessary [2] 70/3 100/24 need [58] 5/3 8/15 8/18 10/20 14/11 14/14 17/23 18/12 19/11 monetary [1] 20/21 20/8 23/23 34/15 35/3 36/5 36/18 37/18 37/21 37/21 38/2 42/15 money [6] 18/20 31/18 32/18 36/21 37/2 37/25 42/16 43/3 43/5 43/10 44/10 52/8 52/15 55/4 56/17 59/20 60/18 Monica [2] 2/4 2/5 63/10 64/12 65/14 69/9 69/15 77/22 77/25 88/14 88/23 89/14 months [3] 7/24 8/17 53/11 92/6 92/7 95/17 102/13 104/16 105/17 108/11 108/13 109/20 moot [1] 23/18 110/1 110/5 110/8 110/8 110/10 110/14 113/12 114/24 more [40] 5/18 6/25 14/13 15/11 15/11 21/2 24/19 32/16 32/19 needed [2] 8/1 9/13 36/17 42/15 47/12 50/11 50/14 50/16 50/18 54/17 63/3 63/10 needs [9] 5/2 6/7 36/12 44/12 61/5 85/23 86/1 90/25 114/7 64/16 67/13 72/8 72/22 73/4 75/2 76/12 77/22 78/5 84/1 84/2 neither [4] 17/10 19/8 37/15 73/5 88/20 89/3 91/24 94/25 96/17 106/14 110/18 112/18 113/5 network [2] 21/19 106/17 114/7 neutral [1] 106/14 Moreover [1] 48/9 never [4] 67/12 76/20 94/25 95/2 Morgan [3] 39/22 40/17 41/22 new [2] 34/7 45/7 morning [5] 4/24 105/21 112/6 112/23 113/9 next [14] 4/23 11/17 14/9 26/12 43/11 46/5 57/7 96/3 103/3 most [15] 4/25 5/4 5/9 70/12 93/11 102/7 108/14 109/23 111/4 103/10 104/24 105/3 105/16 111/24 113/1 113/9 113/23 114/1 114/9 114/15 Nicholas [2] 2/13 4/21 mother [7] 36/19 36/20 36/20 37/2 37/2 37/4 37/8 no [78] 6/22 8/18 8/18 8/18 12/13 12/16 13/14 13/20 15/25 25/5 motion [27] 27/3 27/18 27/19 28/5 28/11 28/15 30/3 30/17 31/4 25/10 25/18 25/20 26/10 27/6 28/13 28/24 29/5 30/9 32/7 32/16 37/14 38/12 38/21 44/4 44/16 48/18 50/21 50/24 51/8 51/8 32/25 33/20 34/8 35/14 35/16 35/23 37/10 37/12 44/4 44/7 51/11 52/16 52/21 53/6 54/5 67/16 113/17 114/4 44/17 48/9 49/19 49/19 50/13 51/14 56/24 57/18 61/19 63/12 motions [7] 5/4 26/19 26/21 34/21 35/13 50/21 113/16 63/14 64/23 65/9 65/16 65/20 66/20 68/5 73/18 74/4 74/6 74/24 move [2] 110/9 111/10 75/5 75/8 76/18 77/6 77/9 80/23 80/23 85/25 86/8 86/17 97/21 moved [1] 67/1 100/22 102/17 103/21 104/5 104/14 104/20 107/15 109/1 109/8 moves [5] 26/24 27/15 27/19 35/14 92/1 110/13 112/5 112/17 112/18 113/7 113/12 moving [2] 113/9 114/11 no one [1] 35/14 Mr [3] 45/1 86/1 108/23 **No. [12]** 12/8 50/21 50/24 65/1 65/20 65/21 66/25 67/4 67/8 Mr. [32] 11/24 14/10 25/13 30/21 39/23 40/9 42/11 45/14 47/14 68/7 74/10 77/16 64/5 69/6 80/14 81/1 81/4 82/17 82/18 85/21 86/6 86/20 87/15 No. 1 [3] 66/25 67/4 77/16 89/4 89/5 91/20 93/9 93/11 93/21 94/5 99/20 101/9 101/17 **No. 2 [4**] 65/1 67/8 68/7 74/10 102/9 111/2 No. 3 [2] 50/21 65/20 Mr. Franzini [7] 11/24 14/10 25/13 30/21 69/6 87/15 93/9 No. 4 [2] 50/24 65/21 Mr. Gidley [8] 40/9 42/11 45/14 47/14 80/14 81/1 81/4 94/5 nobody [4] 19/1 22/4 57/21 111/9 Mr. Gidley's [5] 82/17 82/18 85/21 86/6 86/20 non [3] 45/4 49/22 112/9 Mr. Jacobson [6] 89/4 89/5 91/20 93/21 99/20 102/9 non-class [1] 49/22 Mr. Jacobson's [1] 101/17 non-willfulness [1] 45/4 Mr. Jake [1] 111/2 non-zero [1] 112/9 Mr. O'Neal [3] 64/5 93/11 101/9 nonresidential [1] 8/4 Mr. Scott [1] 39/23 noon [1] 112/20 **Ms [1]** 38/5 North [1] 2/8

online [1], 94/9 only [45] 6/22 8/13 917/22 98/24 13/25 26/1 20/3 20/5 22/20 N Case 3:15-cv-01857-SI Document 299 not [193] 23/21 24/2 25/11 25/21 26/16 28/24 30/5 37/6 38/25 44/20 note [7] 20/9 21/7 21/14 22/9 30/12 35/17 90/15 54/24 55/7 57/14 58/22 59/11 59/14 64/9 70/21 71/9 71/24 72/8 nothing [9] 28/8 28/14 38/3 41/14 49/20 54/24 77/13 86/25 73/7 73/8 73/18 74/5 74/24 77/17 77/20 88/6 94/16 95/24 96/1 97/13 97/24 99/12 109/10 notice [6] 48/7 74/15 84/8 87/22 87/23 88/1 oOo [1] 116/4 noticed [1] 70/2 open [9] 4/3 10/4 57/10 96/11 103/4 107/12 108/14 108/15 notification [6] 41/19 41/19 42/23 42/24 43/17 43/18 112/9 now [52] 7/13 7/20 16/19 19/20 21/4 22/18 23/23 28/9 28/23 opening [22] 54/7 79/7 82/23 83/3 83/15 83/18 83/19 84/6 84/8 33/4 35/13 44/3 54/24 57/6 58/11 59/13 59/21 61/18 62/19 104/6 104/10 104/12 104/13 104/14 106/1 106/9 107/3 111/11 64/16 64/22 65/8 65/10 65/12 67/24 68/22 69/22 70/15 70/18 111/16 112/13 112/14 113/6 72/11 72/19 73/16 73/19 73/21 74/7 74/10 74/17 75/21 76/13 openings [5] 112/17 112/20 112/21 113/4 113/9 77/15 77/22 78/11 80/22 83/18 84/12 91/18 95/3 97/7 98/12 operations [1] 35/15 98/20 98/24 113/22 operator [3] 67/23 73/3 73/3 NST [1] 98/4 opinion [2] 13/8 85/17 number [28] 7/1 12/17 12/21 16/17 18/1 18/3 18/18 18/18 18/22 opponent [1] 47/23 19/12 21/14 44/8 44/11 45/15 47/17 48/5 70/13 73/2 79/12 80/3 opportunities [1] 37/17 80/6 80/7 83/21 85/24 90/9 90/10 93/21 97/18 opportunity [11] 7/8 7/17 8/25 15/14 24/13 26/2 29/21 37/6 numbered [1] 65/8 45/3 63/19 84/3 **numbering** [1] 93/5 oppose [3] 27/18 50/25 51/7 numbers [20] 13/5 23/25 48/24 53/3 53/22 70/24 87/1 87/3 87/7 opposed [4] 30/4 52/10 53/3 94/22 87/19 88/8 88/10 88/22 89/12 89/24 89/25 90/4 90/9 90/22 opposing [3] 30/14 61/9 84/23 93/14 orally [1] 24/15 **numerous [1]** 100/6 order [24] 8/5 8/21 9/6 9/15 10/5 13/1 13/9 13/9 13/21 13/25 16/7 30/25 32/4 55/17 62/1 67/10 67/12 68/5 68/18 70/11 72/20 90/25 92/16 102/5 o'clock [3] 24/22 107/18 112/24 ordered [1] 60/6 O'Neal [6] 2/7 4/17 64/5 93/11 101/9 108/23 ordering [1] 35/16 oath [1] 81/5 orders [2] 69/9 69/16 object [7] 26/6 44/23 62/15 71/16 79/2 93/17 104/1 **OREGON [2]** 1/2 1/7 objected [2] 99/6 103/22 organization [1] 94/1 objecting [1] 91/2 original [7] 41/17 41/18 42/23 43/17 92/15 103/13 116/8 objection [60] 14/16 22/23 25/5 25/6 30/13 37/9 50/14 50/15 other [40] 7/2 7/3 7/4 7/4 10/17 23/19 29/2 30/9 30/10 30/17 57/18 60/21 61/13 61/17 61/18 61/19 61/24 62/23 62/24 62/25 36/10 36/15 38/21 42/20 43/18 51/11 55/8 56/24 63/5 69/1 62/25 62/25 63/2 63/8 63/9 63/9 64/13 64/24 64/25 65/9 65/16 70/10 74/17 74/25 75/8 75/12 75/21 76/14 77/14 83/19 89/8 65/20 66/20 67/3 67/4 71/13 74/6 74/7 76/6 76/7 76/16 76/19 94/1 97/19 98/14 100/5 100/20 108/11 108/15 109/19 110/22 76/20 77/7 77/9 77/9 77/19 77/25 78/1 78/1 79/3 82/5 82/8 112/14 84/23 85/11 85/14 85/16 90/12 91/4 93/3 97/10 99/1 others [8] 65/19 66/4 71/10 71/15 72/2 98/7 101/4 101/19 objections [27] 5/6 9/17 15/3 44/1 54/9 54/12 54/15 57/2 58/8 otherwise [9] 5/12 15/1 46/17 61/20 77/15 78/9 78/17 106/4 59/11 60/18 61/16 62/22 63/12 63/14 66/1 66/2 66/11 66/22 69/24 78/20 96/4 96/21 98/14 103/12 104/25 108/19 our [29] 8/6 8/14 9/15 9/16 9/16 9/17 9/20 9/20 9/23 12/25 objects [3] 58/1 58/13 59/13 13/14 30/15 30/17 35/3 35/8 38/14 44/8 50/2 62/1 66/22 87/12 obvious [1] 109/11 92/21 93/23 96/15 105/20 105/21 106/2 108/13 112/2 obviously [6] 8/14 25/2 30/19 39/5 52/11 87/25 ours [1] 103/14 odd [2] 66/15 66/20 out [45] 10/15 16/12 16/17 21/20 21/22 23/24 32/10 34/1 34/12 off [7] 13/2 13/24 48/19 63/16 63/17 96/14 105/1 35/8 38/13 43/15 44/6 47/2 47/6 51/5 54/6 55/6 58/25 59/2 59/3 offer [13] 60/16 62/15 77/5 77/7 77/8 77/11 77/11 77/25 83/6 59/4 59/6 59/7 61/5 64/5 65/7 65/21 65/25 66/4 74/24 75/5 83/7 84/12 96/14 98/17 77/18 82/15 85/4 90/18 91/15 92/22 92/24 94/22 96/14 100/2 offered [4] 36/10 46/21 60/17 88/12 103/14 108/4 109/21 offering [6] 85/8 96/14 98/3 98/7 98/7 99/5 outbound [1] 102/24 offers [1] 93/4 outcome [2] 30/19 30/24 office [1] 95/1 outline [1] 31/13 officer [2] 39/22 40/10 Outreach [3] 53/2 86/13 99/24 official [2] 104/21 116/12 outs [1] 88/8 often [1] 63/23 outside [5] 23/10 27/7 29/2 34/4 34/14 **Oh** [9] 29/13 41/10 48/11 48/22 56/12 65/7 66/17 107/20 109/1 over [9] 6/23 46/5 53/11 55/10 63/16 96/21 106/7 110/3 110/4 okay [37] 14/10 14/15 16/18 18/20 26/4 35/6 39/18 43/9 43/14 overall [1] 29/17 43/21 45/10 51/7 57/6 57/19 57/22 59/6 59/10 60/7 65/16 66/7 overcome [1] 100/24 67/22 68/25 74/17 76/11 76/24 79/25 82/4 84/18 89/2 90/11 overrule [2] 16/11 61/18 91/6 91/11 91/24 102/16 107/16 107/25 109/24 overruled [1] 67/4 omitting [1] 50/25 overruling [1] 63/4 once [5] 63/24 77/10 77/24 85/3 88/18 owes [1] 10/19 one [83] 5/18 6/10 6/11 6/25 7/8 7/24 8/1 11/18 12/9 14/20 own [3] 35/18 35/18 41/2 15/15 15/17 21/24 22/25 29/1 29/7 32/7 33/15 34/19 35/14 Oxford [2] 71/2 75/24 36/21 38/24 40/1 45/21 47/12 49/25 53/9 53/22 56/3 57/14 62/24 66/10 66/13 66/24 67/6 67/15 67/19 67/21 67/21 67/23 68/1 69/15 70/8 70/19 70/20 70/24 71/6 71/21 72/5 72/6 74/20 p.m [2] 26/11 42/22 79/13 79/18 80/2 82/18 83/3 83/4 84/22 85/16 87/18 87/19 89/9 P1 [1] 69/9 89/10 91/2 93/10 94/16 94/17 96/8 96/9 97/16 98/2 98/2 99/6 P11 [1] 89/13 100/2 102/15 103/6 104/3 106/7 107/18 111/5 111/6 112/2 **P15 [1]** 89/9 112/14 **P43 [2]** 96/4 96/5 ones [8] 80/13 80/14 86/19 94/25 98/17 99/5 100/14 100/23 **P45 [3]** 39/17 39/18 39/20

```
plaintiff's [31] 8/17 9/11 9/24 13/2 13/25 25/4 26/21 27/11 30/3 30/22 34/20 38/19 44/19 54/92 54/19 54/24 38/8 58/19 59/11
                                         Document 299
       Case 3:15-cv-01857-SL
P47 [2] 40/2 40/3
                                                                60/18 60/21 61/11 78/25 86/3 89/15 91/14 92/12 93/14 108/2
P58 [1] 96/6
                                                                114/3 114/15
P63 [1] 69/9
                                                                plaintiffs [2] 82/22 101/21
P8 [1] 89/13
                                                                plan [11] 9/15 9/18 15/10 36/10 44/21 61/15 61/17 77/16 92/22
PACER [1] 115/1
                                                                103/2 114/14
page [36] 10/9 10/12 17/14 23/25 39/19 40/7 41/14 42/1 42/5
                                                                planning [3] 35/1 36/14 113/5
42/10 43/6 43/11 45/22 46/7 46/10 46/24 46/25 56/11 56/12
                                                                play [8] 12/11 96/8 98/12 98/20 98/24 100/1 104/8 104/13
57/18 57/20 57/24 57/25 57/25 58/12 58/12 58/12 58/23 58/23
                                                                played [11] 86/1 86/18 96/11 97/12 97/15 97/18 97/22 99/4
65/4 65/8 65/21 76/17 80/21 85/24 86/12
                                                                99/22 101/3 102/6
page 2 [1] 40/7
                                                                please [13] 9/7 10/11 10/24 45/7 45/11 54/3 62/18 66/24 73/12
panel [1] 105/20
                                                                89/10 95/5 96/16 109/18
paper [3] 69/11 69/22 110/24
                                                                plenty [1] 85/6
papers [1] 69/10
                                                                plug [2] 103/7 111/14
paragraph [21] 10/9 10/14 21/3 65/11 65/15 70/19 71/8 71/13
                                                                podium [2] 109/6 111/11
72/11 74/12 74/17 75/6 75/12 75/14 76/4 81/13 81/18 81/25
                                                                point [22] 9/22 14/11 25/14 25/24 28/6 29/7 44/10 66/19 73/4
84/25 86/7 86/20
                                                                74/20 75/5 84/9 85/4 87/9 97/13 101/11 101/22 103/24 104/3
paragraphs [1] 82/1
                                                                109/21 110/1 110/1
paraphrase [1] 20/19
                                                                pointed [1] 82/15
part [26] 6/11 6/19 10/13 19/12 20/8 27/3 29/17 31/12 37/12
                                                                points [2] 29/8 42/21
37/12 38/11 38/13 38/18 40/13 41/6 41/25 42/14 48/12 48/14
                                                                POM [34] 49/10 49/12 49/15 49/18 49/22 49/25 50/3 50/9 52/6
80/25 82/23 90/17 96/7 96/18 97/5 106/17
                                                                52/7 52/7 53/2 70/20 70/22 71/14 71/20 72/4 72/6 72/23 79/23
particular [6] 24/2 29/10 67/16 79/1 79/1 91/2
                                                                80/3 80/5 80/5 80/8 80/16 81/20 83/22 83/23 86/10 90/1 90/3
particularly [3] 38/11 113/25 114/18
                                                                99/24 100/2 103/19
parties [9] 7/24 23/24 24/10 68/17 68/19 69/8 70/13 71/20
                                                                POM machine [1] 49/15
88/21
                                                                popping [1] 51/23
party [3] 35/16 47/23 112/3
                                                                portion [12] 29/22 39/19 40/6 40/7 42/3 55/24 56/4 56/5 56/21
party-opponent [1] 47/23
                                                                58/20 98/8 113/24
passion [1] 52/17
                                                                portions [1] 52/12
pause [5] 11/12 52/21 61/3 84/12 108/5
                                                                Portland [3] 1/7 2/14 2/23
people [23] 17/1 17/18 17/24 18/1 18/3 18/9 18/13 18/21 36/15
                                                                position [11] 8/14 8/17 9/23 9/24 13/15 16/23 25/4 31/5 44/20
36/17 51/5 52/17 52/24 72/9 94/1 97/18 97/22 99/14 106/9
                                                                47/25 101/15
106/20 106/21 109/22 109/23
                                                                positions [1] 24/15
people's [1] 39/2
                                                                possibility [4] 33/11 63/15 64/6 73/8
per [6] 10/22 11/2 31/8 32/10 32/16 32/19
                                                                possible [3] 11/3 56/3 95/7
percent [1] 96/14
                                                                possibly [1] 112/25
perhaps [1] 67/13
                                                                post [6] 8/9 8/19 8/25 11/3 59/24 113/16
period [3] 50/1 50/2 98/22
                                                                post-trial [5] 8/9 8/25 11/3 59/24 113/16
permission [1] 110/9
                                                                potential [2] 30/25 32/23
permitted [1] 108/25
                                                                power [1] 84/1
person [9] 10/16 14/25 56/11 56/12 65/5 90/19 107/22 108/1
                                                                practice [2] 98/25 105/4
110/13
                                                                pre [1] 77/2
personal [2] 90/5 111/13
                                                                pre-admitted [1] 77/2
persuaded [1] 21/25
                                                                preadmit [6] 61/15 76/15 76/21 77/5 83/14 84/7
Phase [3] 24/24 24/24 25/1
                                                                preadmitted [3] 77/13 79/6 104/4
Phase I/Phase [1] 24/24
                                                                preadmitting [3] 76/16 76/20 104/5
Phoenix [1] 2/8
                                                                precede [1] 55/25
phone [27] 8/7 8/19 8/22 10/16 11/16 13/5 14/2 17/23 17/23
                                                               precedes [1] 55/23
18/15 42/25 44/8 44/11 46/1 46/10 47/16 48/5 53/16 70/25 80/3
                                                                precise [2] 15/11 60/14
89/24 90/4 90/9 102/20 102/21 102/24 103/8
                                                                precisely [1] 13/11
phones [1] 17/2
                                                                precision [1] 53/24
phonetic [1] 72/12
                                                                preferences [2] 90/8 111/13
phrasing [1] 71/13
                                                               preferred [1] 110/23
prejudice [5] 32/12 34/17 36/24 38/6 114/13
pick [8] 64/18 84/14 103/10 107/16 107/19 107/21 112/10
112/12
                                                                prejudiced [2] 25/6 48/19
picked [2] 80/11 106/3
                                                                prejudicial [4] 38/4 48/16 73/9 95/3
Pictures [1] 21/12
                                                                preliminary [11] 15/5 104/22 105/5 105/23 106/4 107/17 108/20
piece [5] 20/5 24/2 42/5 42/5 69/11
                                                                112/11 112/12 112/22 113/3
piece-by-piece [1] 42/5
                                                                premise [1] 30/18
pieces [1] 102/8
                                                                preparation [1] 112/9
pissed [1] 48/19
                                                                prepare [1] 71/13
place [7] 6/12 17/11 27/6 75/20 79/23 110/23 111/1
                                                               prepared [2] 8/21 55/11
placed [10] 6/1 12/9 12/11 12/11 12/18 12/19 15/19 15/21 44/11
                                                                preparing [1] 14/23
                                                                preponderance [1] 12/8
plaintiff [82] 1/5 2/2 4/8 4/11 4/13 4/15 5/10 5/17 5/23 6/8 8/24
                                                                prerecorded [23] 5/19 5/22 6/1 6/13 12/12 12/20 14/6 17/9
14/15 16/8 16/11 17/16 17/17 17/18 18/12 18/25 20/20 23/16
                                                                27/17 39/1 39/6 41/1 45/18 49/10 49/24 53/16 54/2 79/24 85/19
24/8 24/8 25/5 25/6 26/24 27/15 27/19 28/3 29/4 30/6 30/13
                                                                85/25 96/6 96/23 102/18
30/23 31/11 32/16 34/17 35/20 36/1 37/15 37/18 38/15 38/18
                                                                prescribed [1] 20/25
50/25 51/7 51/9 51/17 51/19 54/6 54/17 54/17 59/12 60/6 61/24
                                                                presence [5] 23/10 27/7 29/2 34/4 34/15
64/16 67/17 68/20 68/22 70/23 71/12 73/9 74/3 74/13 75/18
                                                                present [21] 9/18 10/24 16/16 27/22 27/24 28/9 29/2 30/25
75/23 76/13 76/17 76/19 77/15 77/16 83/4 88/5 90/25 91/25
                                                                41/13 41/21 42/2 43/23 46/23 47/3 47/20 48/21 49/1 51/9 55/8
92/4 92/16 93/3 97/16 99/25 102/10 104/16 107/14 114/11
                                                                73/14 107/7
```

```
punitive [2], 28/20 28/20 Page 132 of 139
       Case 3:15-cv-01857-SI
                                         Document 299
presented [11] 19/23 19/25 22/20 22/22 25/1 26/18 28/25 54/19
                                                               purposes [5] 10/17 11/6 17/13 29/3 35/1
60/15 98/16 106/25
                                                               put [26] 6/4 14/3 20/10 23/14 35/12 42/25 63/18 68/18 70/9
presenting [3] 23/1 27/7 64/6
                                                               74/3 75/3 75/18 76/12 80/2 82/12 82/23 87/23 88/15 90/2 90/20
presents [1] 16/11
                                                               95/21 95/22 96/1 109/12 110/16 110/25
preserve [2] 13/18 64/6
                                                               puts [1] 47/8
preserved [2] 29/25 67/2
                                                               putting [3] 6/6 33/8 33/19
preserving [1] 12/25
                                                               Pyle [2] 2/13 4/21
press [11] 49/25 67/19 67/21 67/21 67/23 68/1 70/20 71/21
                                                               pyramid [4] 35/15 35/17 35/23 37/13
72/5 72/6 104/8
pressing [1] 48/24
presume [1] 85/8
                                                               Quarles [2] 2/7 2/10
presumption [4] 55/25 56/8 56/10 56/23
                                                               question [44] 5/20 6/11 9/3 12/6 12/8 12/15 13/8 14/4 14/6 14/8
pretrial [7] 1/11 3/2 4/5 4/23 9/16 92/15 108/13
                                                               18/17 19/3 19/19 19/22 19/24 20/1 20/3 20/6 20/13 20/14 22/3
pretty [9] 12/3 15/6 22/6 22/17 54/14 54/14 105/4 105/11
                                                               22/4 22/7 22/9 22/18 22/24 24/14 24/18 25/8 26/21 28/7 28/8
                                                               28/22 30/5 31/2 31/11 33/19 34/5 36/21 41/12 47/8 54/23 78/13
prevailing [1] 20/19
                                                               87/8
prevent [1] 48/18
                                                               Question No. 10 [1] 12/8
previous [1] 100/3
                                                               questions [15] 14/17 24/20 25/11 28/17 31/15 34/2 49/19 58/24
previously [1] 92/12
                                                               58/25 105/16 107/6 109/5 109/7 110/20 110/22
primarily [1] 52/17
                                                               quick [1] 36/21
print [1] 94/9
                                                               quickly [1] 103/14
prior [5] 17/11 19/9 19/13 27/20 27/22
                                                               quit [4] 37/22 37/23 37/25 50/7
private [1] 20/17
                                                               quite [2] 38/15 48/6
Proactive [1] 86/12
probably [25] 6/16 18/8 20/2 20/2 24/13 27/2 28/21 33/12 34/7
34/9 34/12 43/21 49/1 54/18 62/5 62/10 70/6 76/7 88/18 89/12
                                                               raised [1] 13/22
105/25 110/16 112/25 113/16 114/4
                                                               ran [1] 81/19
probative [3] 33/13 34/10 34/15
                                                               range [1] 93/14
problem [13] 13/13 13/15 16/3 25/19 38/10 43/16 46/16 53/4
                                                               rapidly [1] 105/2
55/22 57/22 66/25 105/17 109/9
                                                               rare [1] 56/16
problems [2] 114/19 114/19
                                                               ratified [2] 22/12 22/16
procedure [1] 25/19
                                                               RDR [2] 2/22 116/12
proceed [3] 5/1 9/4 26/14
                                                               re [3] 5/15 42/24 42/25
proceedings [7] 1/12 3/2 10/4 11/12 57/10 61/3 116/7
                                                               re-label [1] 5/15
process [7] 6/17 8/20 8/25 16/21 29/12 55/5 57/12
                                                               reach [1] 114/24
produced [10] 65/5 78/4 78/8 78/24 80/19 81/17 93/22 100/13
                                                               read [23] 10/24 11/10 11/13 21/7 23/23 23/25 24/5 52/20 55/18
101/18 101/20
                                                               56/1 56/9 56/14 56/19 56/20 56/24 57/21 58/5 71/23 83/5 83/17
production [2] 102/14 102/17
                                                               89/12 105/13 113/23
products [9] 17/7 36/8 37/16 37/23 38/2 60/5 94/1 94/3 103/17
                                                               reading [12] 8/6 8/20 10/24 24/3 84/10 84/10 84/12 98/11 98/18
program [1] 49/15
                                                               98/19 98/24 113/23
Progressive [2] 53/1 99/24
                                                               reads [2] 13/12 74/5
promise [3] 32/22 104/20 107/13
                                                               ready [2] 57/8 89/11
promised [4] 32/21 33/1 37/2 84/4
                                                               realize [1] 56/17
promoter [9] 37/5 37/22 40/20 45/16 93/21 93/25 94/6 94/13
                                                               realized [1] 37/5
                                                               really [25] 5/1 5/14 5/16 6/11 7/14 19/20 23/3 42/20 48/6 53/9
promoters [6] 36/6 41/8 50/5 89/22 93/24 97/16
                                                               53/24 55/9 56/22 57/14 62/24 68/6 70/6 71/10 78/20 79/13
promoting [2] 17/7 103/16
                                                               79/14 92/6 105/2 105/22 114/16
promotion [1] 43/8
                                                               reason [16] 6/21 8/13 10/17 32/7 32/9 36/7 37/23 48/17 48/17
prompted [1] 68/19
                                                               50/4 63/21 65/23 72/4 80/22 99/12 114/23
proof [2] 9/2 10/14
                                                               reasonable [2] 63/22 101/19
property [1] 22/10
                                                               reasonably [1] 56/7
propose [2] 13/17 69/9
                                                               reasons [2] 48/20 72/20
proposed [14] 5/5 7/25 11/19 12/3 13/8 13/12 13/19 14/3 14/17
                                                               rebuttal [1] 56/10
15/9 15/13 15/18 18/13 18/13
                                                               recall [5] 7/25 8/11 8/20 79/18 92/15
proposes [1] 12/7
                                                               receive [10] 5/23 23/6 46/17 77/9 83/7 83/8 84/13 85/3 88/12
proposing [1] 15/8
prospect [1] 32/4
                                                               received [14] 14/5 16/9 17/5 17/18 18/10 18/13 18/21 33/5
Protection [2] 20/17 106/23
                                                               62/14 77/7 77/10 105/11 106/16 106/19
prove [9] 7/9 7/11 8/18 12/8 49/9 90/25 91/3 91/5 100/12
                                                               receiving [3] 5/18 78/22 106/20
proven [5] 7/16 8/2 8/15 9/13 70/16
                                                               recent [1] 94/25
proves [1] 49/9
                                                               recently [1] 94/11
provide [3] 13/5 47/16 74/15
                                                               recess [4] 10/3 57/6 57/9 112/21
provided [2] 76/16 81/9
                                                               recognized [1] 22/11
provides [1] 20/16
                                                               recollection [1] 9/11
proving [1] 16/8
                                                               reconsider [1] 104/2
provision [1] 28/19
                                                               record [24] 4/8 12/25 17/11 19/8 23/14 26/7 44/7 62/5 62/7
provisions [2] 51/19 52/3
                                                               63/10 63/17 63/18 67/2 78/3 78/4 78/10 78/16 78/24 82/8 89/13
provisos [1] 74/4
                                                               91/15 91/15 114/21 116/7
pull [4] 10/1 39/4 102/25 103/13
                                                               recorded [9] 46/1 46/9 46/10 46/14 47/1 47/15 49/15 52/5 52/10
pulled [3] 39/20 92/22 92/24
                                                               recordings [4] 100/20 100/21 102/12 102/18
pulling [1] 85/21
                                                               records [3] 48/12 65/6 78/7
```

reserved 15/15/259 R Document 299 Case 3:15-cv-01857-SL Page 133 of 139 recover [4] 7/15 8/16 20/20 31/3 reserving [2] 44/23 82/8 red [3] 56/11 56/14 56/15 residential [21] 5/21 5/22 6/2 8/3 8/7 8/18 8/22 9/19 10/17 11/5 redact [12] 41/14 41/20 41/20 42/17 42/18 42/22 42/24 42/25 11/15 12/10 13/6 14/2 14/4 17/1 17/19 17/23 18/5 18/15 18/22 43/25 44/10 45/7 65/20 residents [2] 80/16 81/19 redacted [2] 44/17 50/22 resolution [1] 38/17 redacting [5] 41/15 41/16 41/17 42/8 50/25 resolved [1] 9/14 redactions [1] 50/13 respect [6] 60/5 64/9 68/2 71/1 88/4 113/17 redo [1] 67/11 respond [2] 73/11 103/23 reduce [1] 55/1 responds [1] 47/14 redundancy [1] 104/12 response [14] 13/7 38/7 52/20 63/5 63/7 63/10 86/4 88/5 refer [8] 35/14 35/15 35/17 35/18 35/20 37/15 51/18 70/3 101/16 101/23 101/24 103/5 103/20 107/7 reference [6] 9/5 42/18 44/12 70/5 70/25 72/12 responses [1] 76/23 referenced [1] 43/17 responsibility [3] 32/22 32/23 63/19 references [1] 50/25 rest [4] 26/15 42/1 43/16 43/20 referencing [1] 48/6 restrictions [1] 109/10 referred [4] 49/17 53/20 86/21 98/12 referring [2] 10/7 41/9 rests [1] 114/11 result [4] 10/18 30/8 31/18 61/8 refers [3] 51/9 84/11 103/15 resumed [2] 10/4 57/10 refine [1] 55/1 retroactive [1] 28/5 reflected [1] 9/20 reversal [1] 9/24 refresh [1] 109/21 review [1] 14/19 regarding [2] 27/16 43/7 reviewed [1] 81/16 registered [1] 115/1 reviewing [1] 26/7 **Registry [1]** 5/11 revised [2] 45/8 55/8 regulations [1] 20/25 rewards [1] 36/10 reiteration [1] 101/10 right [108] 4/22 5/13 6/7 6/10 7/2 7/20 8/11 10/1 10/5 10/11 relate [4] 59/16 77/17 77/19 77/20 11/10 11/19 11/22 11/24 12/2 15/22 16/2 16/4 17/2 19/6 19/20 related [3] 26/17 45/4 55/7 20/12 20/17 22/10 22/10 22/14 22/14 22/15 22/17 25/13 25/23 relates [2] 23/21 54/24 26/5 26/14 28/8 28/23 30/2 31/10 32/13 33/4 33/9 34/14 34/19 relating [1] 27/20 34/20 37/11 37/12 37/14 38/17 40/3 40/5 42/7 43/21 44/15 relationship [1] 36/6 44/23 47/18 47/25 50/20 51/16 54/10 55/19 56/18 56/18 57/11 releases [1] 10/17 57/19 57/22 58/10 59/19 59/21 62/11 64/4 64/11 64/14 66/5 relevance [14] 32/8 46/12 46/16 58/13 61/22 62/1 62/16 62/25 66/13 66/21 66/24 67/10 69/3 69/17 69/17 70/18 71/12 74/1 90/10 96/21 100/12 100/24 101/7 102/5 76/13 77/3 79/20 80/1 80/20 81/4 81/7 81/8 81/24 85/10 87/3 relevant [49] 19/25 20/3 20/5 22/20 23/5 24/2 27/1 27/2 27/17 87/6 87/11 88/11 89/20 90/7 97/7 102/5 104/16 111/2 111/2 27/23 28/17 28/21 33/17 36/2 36/4 37/19 38/22 38/25 39/1 112/4 113/9 113/22 114/16 114/22 39/10 39/24 40/5 40/7 40/20 41/13 42/2 43/8 46/13 46/13 49/6 rights [1] 114/14 49/8 50/1 58/14 62/2 62/16 70/6 70/8 70/8 89/25 94/7 94/18 ring [1] 80/23 95/5 95/15 96/23 98/22 101/4 101/22 102/1 102/3 rings [2] 53/17 54/2 reliable [2] 47/10 47/16 rise [1] 79/22 risk [1] 34/17 rely [1] 69/1 relying [2] 71/22 73/25 RMR [1] 116/12 remainder [2] 66/23 104/17 robo [10] 52/18 52/18 52/19 53/5 53/8 53/18 53/20 53/20 53/22 remaining [2] 57/2 69/24 106/13 remind [2] 63/13 95/4 robot [2] 53/21 54/4 removed [2] 66/5 88/7 room [7] 2/23 23/8 35/9 63/23 73/3 108/25 109/4 removes [1] 76/17 roughly [2] 16/13 108/15 remuneration [2] 30/8 34/16 row [2] 110/17 110/17 renew [1] 114/2 rule [13] 32/8 34/9 54/21 56/1 56/9 56/15 63/5 85/9 96/4 107/14 renumber [3] 93/12 95/18 95/22 107/14 109/14 114/4 renumbered [1] 93/4 Rule 1006 [1] 85/9 reopened [1] 69/4 Rule 403 [1] 32/8 rep [6] 6/22 6/24 32/23 32/24 37/4 37/5 rules [2] 47/9 78/16 repeat [1] 58/5 ruling [17] 25/22 27/10 50/23 54/24 55/5 59/17 59/18 62/8 rephrase [2] 31/6 91/8 62/17 63/4 67/15 78/3 88/13 88/16 88/23 92/10 114/1 reply [1] 67/16 rulings [2] 54/13 55/11 reporter [5] 2/22 10/24 35/3 35/5 116/12 run [6] 5/8 29/9 30/16 61/9 62/20 70/23 representative [5] 7/15 41/3 45/15 80/14 81/16 running [2] 31/14 72/7 representatives [2] 66/18 103/16 runs [2] 31/4 50/9 represented [1] 73/24 Ryan [2] 40/18 41/9 request [7] 64/8 100/19 102/11 102/14 102/17 102/22 103/23 requested [2] 17/17 90/9 S requests [2] 49/19 68/21 safest [1] 77/4 require [5] 15/19 61/21 78/5 78/6 78/16 said [36] 12/23 13/3 17/4 20/11 21/13 25/15 31/2 44/22 47/22 required [1] 56/9 48/10 49/18 56/13 63/14 64/4 67/11 67/18 67/24 67/25 72/3 requirements [4] 26/23 26/23 27/5 27/6 72/20 75/3 80/22 81/2 82/9 82/14 83/18 84/23 94/5 97/4 101/11 requires [1] 18/4 101/14 104/20 106/12 107/16 108/21 113/13 requisite [1] 19/16 sake [1] 96/1 research [2] 53/15 107/5 sale [1] 103/17 resell [1] 94/2 **Sales [1]** 98/4 reserve [9] 20/12 26/5 59/19 62/8 66/2 88/13 88/23 114/1 same [17] 43/11 56/1 56/9 56/14 56/19 56/20 63/5 71/4 73/22

```
Seventh [3], 22/12 22/16 25/23
several [2] 64/21-79/5 Page 134 of 139
S
        Case 3:15-cv-01857-SI
                                          Document 299
same... [8] 81/9 81/25 94/7 94/23 95/12 101/4 101/10 101/24
                                                                share [6] 33/2 33/8 54/13 55/20 57/14 81/10
sanctions [1] 67/17
                                                                she [56] 6/21 6/24 17/13 17/15 17/16 17/21 18/25 30/7 30/24
Sands [2] 65/1 65/2
Santa [2] 2/4 2/5
                                                                32/2 32/3 32/5 32/19 32/20 32/21 33/1 33/5 33/5 33/7 33/9
                                                                33/21 33/23 33/24 34/4 34/8 34/8 34/10 36/19 36/20 37/6 37/6
satisfied [1] 15/25
                                                                37/21 37/22 37/23 37/23 37/24 37/25 44/7 46/4 46/5 46/8 46/25
satisfy [2] 17/24 18/3
                                                                47/1 47/6 47/7 47/8 47/15 47/17 47/18 47/22 49/4 49/6 50/1
saw [1] 56/5
                                                                62/14 98/10 111/13
say [63] 6/11 6/17 7/21 11/7 14/10 14/13 16/25 18/2 22/18
                                                                sheets [1] 90/3
23/15 25/14 27/4 31/15 32/2 33/5 33/12 33/14 33/23 33/25 36/4
                                                                shelf [1] 95/1
47/14 53/1 54/3 58/18 59/20 61/21 62/24 63/5 65/24 68/14
                                                                shells [2] 100/15 100/17
70/21 71/4 72/1 72/4 73/7 74/5 74/7 74/23 75/19 75/23 76/8
                                                                shocked [1] 25/24
76/8 76/15 77/7 77/9 78/3 78/17 82/9 84/12 86/16 91/4 92/6
                                                                short [2] 55/3 96/8
95/22 98/23 98/25 99/2 99/8 99/15 101/9 109/2 109/24 112/23
                                                                shot [1] 48/22
114/10
                                                                shotgun [2] 100/15 100/17
saying [12] 9/15 12/22 30/11 37/1 43/11 52/13 58/22 82/20
                                                                should [36] 13/21 13/22 14/8 24/11 29/18 29/19 29/23 35/8
86/15 93/23 94/20 101/24
                                                                35/14 39/13 39/16 43/22 45/19 48/20 56/25 65/13 68/10 69/1
says [48] 6/25 12/11 20/19 21/5 25/22 34/8 34/8 34/11 40/11
                                                                69/25 70/6 70/7 70/15 72/3 72/18 73/14 73/22 75/1 75/10 79/16
41/6 41/10 41/17 43/7 44/7 45/25 46/6 46/8 46/25 47/7 49/24
                                                                79/17 89/12 99/5 103/13 111/6 111/17 113/21
50/7 56/11 56/12 67/19 67/25 68/6 69/12 69/25 71/19 71/25
                                                                shouldn't [4] 32/3 59/25 67/4 73/19
73/6 74/24 75/6 76/8 78/21 81/13 81/15 81/19 85/24 86/5 86/7
                                                                show [32] 18/3 31/11 39/1 39/6 40/16 41/14 45/19 46/14 61/1
86/7 90/5 90/8 94/8 98/9 98/10 98/23
                                                                72/24 83/3 83/14 83/20 83/23 83/24 84/4 84/7 84/13 85/6 85/6
scenario [2] 14/24 23/13
                                                                88/22 90/1 97/7 100/14 102/5 102/15 103/8 109/20 110/1 110/5
Schappert [5] 45/22 46/19 47/15 49/3 50/7
                                                                111/18 111/22
schedule [1] 15/1
                                                                showed [3] 67/16 91/20 93/21
scheduled [1] 4/23
                                                                showing [1] 89/25
scheme [4] 35/15 35/17 35/23 37/13
                                                                shown [3] 69/20 84/20 105/9
Scott [5] 39/23 41/21 57/16 84/10 84/10
                                                                shows [2] 84/1 84/2
screen [2] 39/21 85/5
                                                                shut [1] 82/24
screens [1] 111/20
                                                                SI [2] 1/5 4/5
screenshot [1] 96/6
                                                                side [10] 5/5 25/22 27/11 27/13 56/24 63/5 69/1 70/8 106/8
script [4] 15/5 104/22 106/23 110/20
                                                                112/14
scrubbed [1] 87/24
                                                                sidebar [2] 63/16 64/2
season [1] 96/15
                                                                sides [7] 34/5 55/1 62/19 76/11 106/12 112/13 114/19
seated [3] 109/5 112/24 113/2
                                                                sign [2] 89/22 89/23
second [21] 10/9 10/14 27/15 37/14 40/1 41/19 42/21 42/23
                                                                signal [1] 99/15
43/6 43/18 45/22 45/24 47/4 58/12 66/10 80/13 82/15 82/18
                                                                signature [3] 116/9 116/9 116/9
85/24 98/1 103/5
                                                                signed [3] 19/16 67/12 116/9
seconds [1] 14/19
                                                                signing [1] 116/6
section [4] 5/18 20/16 20/23 52/6
Section 227 [3] 5/18 20/16 20/23
                                                                similar [7] 79/21 89/7 92/12 100/3 100/10 101/2 101/18
                                                                similar-sounding [1] 100/10
sections [1] 27/17
                                                                similarities [3] 100/5 100/6 100/9
see [54] 15/14 18/24 19/2 19/17 22/2 25/25 28/16 29/16 31/14
                                                                Similarly [2] 70/24 110/7
34/13 35/6 38/10 38/22 39/7 40/8 40/16 40/19 40/22 40/23 41/6
                                                                Simmons [1] 21/20
41/10 43/2 43/6 43/14 43/19 43/19 45/5 45/22 45/24 46/7 50/20
                                                                SIMON [3] 1/13 2/2 4/10
57/16 57/25 58/14 58/15 60/11 61/22 65/7 78/18 80/2 90/4 91/6
                                                                simple [2] 13/5 54/14
91/7 92/25 104/16 105/12 106/23 107/20 110/8 110/10 111/5
                                                                simpler [1] 15/11
111/7 114/6 114/16
                                                                simultaneously [1] 92/22
seeing [1] 114/22
                                                                since [5] 28/23 29/7 29/16 53/11 92/10
seem [2] 15/19 54/18
                                                                single [2] 8/16 15/20
seems [2] 26/25 84/23
                                                                sit [3] 11/24 51/22 51/25
seen [4] 67/15 68/15 71/4 109/11
                                                                sitting [1] 111/3
selected [1] 105/21
                                                                six [3] 7/24 8/17 110/14
self [2] 105/15 110/19
                                                                sixth [1] 30/3
self-explanatory [2] 105/15 110/19
                                                                skip [1] 12/16
sell [1] 36/8
                                                                skunk [1] 34/1
sells [1] 94/1
                                                                slide [2] 81/24 111/24
seminar [1] 75/20
                                                                slides [2] 79/10 79/12
send [5] 14/23 15/4 63/22 63/25 69/21
                                                                slowly [1] 10/25
sending [3] 48/24 50/2 114/25
                                                                small [2] 33/13 85/16
sense [11] 5/9 13/20 38/5 42/10 46/23 47/3 47/20 48/21 49/1
                                                                smells [1] 82/7
52/9 66/15
                                                                so [135]
sent [4] 47/17 94/10 99/24 100/2
                                                                solely [3] 26/17 59/16 106/25
sentence [6] 10/15 10/21 11/8 45/24 73/16 99/14
                                                                solve [2] 114/18 114/19
Seriously [1] 47/8
                                                                some [53] 5/4 5/5 5/7 5/15 8/9 9/2 9/12 10/17 16/24 20/10 20/10
service [1] 113/13
                                                                23/21 24/8 28/22 32/21 32/21 36/16 36/21 37/6 37/7 45/3 46/8
services [5] 17/7 37/16 38/2 103/17 103/18
                                                                48/14 50/13 50/16 50/18 54/18 55/24 63/25 64/2 70/2 72/14
session [1] 103/2
                                                                75/16 75/17 79/9 81/16 82/8 82/12 84/9 84/11 88/4 90/20 97/3
set [8] 4/4 14/23 15/4 80/10 84/25 86/12 94/10 95/24
                                                                98/7 102/7 106/20 106/21 107/1 107/8 107/8 107/8 112/8
Setting [1] 6/9
                                                                114/23
settlement [3] 32/14 32/15 32/15
                                                                somebody [6] 48/23 53/4 80/4 94/2 94/22 97/17
seven [3] 86/18 110/12 110/14
                                                                somehow [3] 78/7 87/23 90/18
```

```
72/3 72/5 72/10 72/22 75/3 75/7 75/9 strategy (47/70/22 70/22 73/14 74/23 of 139
       Case 3:15-cv-01857-SL
                                       Document 299
someone [4] 35/10 44/13 73/2 81/1
                                                               streamline [1] 70/12
something [38] 22/11 32/1 42/16 48/22 61/23 62/19 63/1 63/18
                                                               stress [1] 47/9
67/14 72/17 72/18 73/20 78/7 78/12 84/14 85/4 88/19 91/18
                                                               stressed [1] 47/6
94/23 95/1 98/21 99/1 99/7 99/8 99/15 101/9 101/25 109/21
                                                               strictly [3] 26/17 44/15 54/19
109/21 110/1 110/2 110/2 110/7 110/8 110/10 111/21 111/22
                                                               strong [2] 22/17 25/15
113/14
                                                               strongly [1] 62/20
sometimes [1] 53/20
                                                               struck [1] 86/2
somewhere [3] 23/8 95/22 109/7
                                                               structure [4] 35/16 35/25 36/2 36/11
soon [3] 7/14 79/11 88/14
                                                               stuck [1] 97/2
sorry [2] 36/25 60/11
                                                               stuff [3] 35/8 48/16 92/22
sort [2] 9/2 90/20
                                                               subject [8] 39/23 40/3 41/16 41/20 43/1 43/15 44/22 61/18
sought [1] 94/24
                                                               submissions [2] 8/10 9/16
sound [3] 100/14 101/4 101/18
                                                               submit [7] 11/4 29/22 69/10 92/16 92/17 92/18 92/21
sounded [1] 100/3
                                                               submitted [6] 7/24 24/11 24/25 67/12 81/4 81/5
sounding [1] 100/10
                                                               subsection [3] 20/25 21/1 21/6
sounds [4] 49/6 50/12 91/1 101/2
                                                               subsequent [2] 67/10 68/5
Spanish [1] 94/17
                                                               substance [2] 14/16 15/12
speaker [1] 99/16
                                                               substantive [3] 22/25 105/4 105/6
speaking [5] 10/23 44/2 62/22 63/12 63/14
                                                               substituted [1] 45/7
specific [3] 32/17 99/4 100/23
                                                               such [16] 6/3 6/22 7/2 7/4 16/1 17/8 17/11 20/21 29/10 75/20
specifically [4] 10/7 13/3 45/18 81/17
                                                               75/20 78/23 106/11 106/11 107/13 107/13
specifics [1] 82/8
                                                               sucks [1] 38/9
specimen [2] 99/10 99/22
                                                               suddenly [1] 33/25
speculate [1] 101/25
                                                               sufficient [4] 41/14 42/2 75/10 91/14
speculative [1] 33/16
                                                               sufficiently [1] 34/9
Spence [1] 109/12
                                                               suffix [1] 49/4
spin [1] 82/13
                                                               suggest [2] 52/2 94/21
split [3] 28/18 28/18 85/5
                                                               suggested [1] 7/10
spreadsheet [3] 81/20 87/18 87/20
                                                               suggests [1] 101/3
spreadsheets [5] 81/17 81/22 87/14 87/17 90/21
                                                               Suite [3] 2/4 2/11 2/14
spring [1] 96/15
                                                               Summaries [1] 85/16
squiggle [2] 78/18 79/1
                                                               summary [12] 84/19 85/8 86/20 86/23 86/24 87/10 87/24 87/24
squiggly [1] 82/21
                                                               88/3 88/3 88/8 88/9
staff [1] 111/19
                                                               supplemental [1] 103/5
stand [6] 51/21 62/23 99/16 109/6 109/19 111/6
                                                               support [3] 72/13 72/15 72/16
standing [1] 110/4
                                                               supposed [4] 16/4 31/16 67/7 92/21
stands [1] 96/22
                                                               Supreme [4] 21/8 21/12 22/2 22/5
start [13] 6/19 20/15 30/18 54/23 61/5 65/8 79/16 79/17 106/1
                                                               sure [25] 7/8 7/12 11/11 24/9 25/19 30/6 31/25 32/18 33/4 38/7
106/10 108/7 108/12 112/19
                                                                38/15 44/25 45/8 48/6 56/5 58/7 60/4 61/25 66/17 67/5 70/1
started [1] 95/7
                                                                71/7 79/8 97/22 113/18
starting [2] 42/5 113/8
                                                               suspend [3] 98/11 98/18 98/24
starts [1] 105/3
                                                               sustain [4] 61/17 63/11 74/6 77/18
state [2] 21/24 21/25
                                                               sustaining [3] 63/4 76/6 79/2
stated [1] 10/15
                                                               SW [2] 2/14 2/23
statement [15] 46/19 54/7 65/11 72/13 72/15 73/6 75/9 79/7
                                                               swayed [1] 29/1
83/3 83/19 84/6 104/6 105/14 107/3 111/11
                                                               sworn [1] 13/5
statements [4] 13/5 67/1 106/1 106/9
                                                               sympathy [1] 29/1
STATES [5] 1/1 1/14 2/22 17/5 22/5
                                                               system [9] 49/10 53/2 70/25 83/22 83/23 90/1 93/5 111/18
statute [9] 18/4 18/4 20/23 21/23 51/15 52/19 53/10 76/1 97/13
                                                                115/1
statutory [9] 10/21 11/2 19/16 20/15 21/4 27/16 29/11 30/16
31/8
stay [2] 65/13 108/25
                                                               table [2] 35/12 111/4
step [8] 13/4 18/20 42/19 63/16 90/5 93/25 109/16 109/18
                                                               take [41] 5/1 8/12 12/2 14/15 16/21 19/18 26/2 31/8 35/2 35/7
Step 5 [1] 90/5
                                                                42/19 43/14 43/16 44/6 44/16 48/7 51/19 55/6 57/6 57/7 58/11
sticker [1] 65/8
                                                                58/13 65/7 65/24 66/4 68/20 70/15 72/13 77/18 78/12 80/4
stickler [1] 78/23
                                                                83/15 91/19 92/5 92/7 93/25 97/9 105/25 108/10 108/14 114/3
still [10] 16/21 46/10 49/6 55/9 58/21 59/15 60/9 68/25 91/24
                                                               taken [1] 90/19
102/4
                                                               takes [7] 19/20 30/2 34/20 64/14 91/24 111/9 112/11
stip [1] 76/9
                                                               taking [6] 32/22 38/15 48/23 58/25 113/5 113/25
stips [1] 67/18
                                                               talk [32] 5/2 5/4 5/8 22/21 23/4 26/19 32/14 45/10 48/3 50/16
stipulate [1] 69/3
                                                                51/6 55/19 59/10 67/14 67/23 74/18 75/17 77/14 77/15 79/8
stipulated [6] 49/14 49/17 68/19 69/2 71/5 76/2
                                                                81/21 84/18 104/11 104/24 105/3 105/16 107/21 108/18 108/22
stipulation [23] 49/23 67/1 67/7 67/24 67/25 67/25 68/4 68/21
                                                               110/18 111/25 114/7
68/25 69/19 70/4 70/5 71/19 71/19 71/23 72/4 72/19 73/17
                                                               talked [1] 57/12
73/20 73/23 74/2 74/24 94/8
                                                               talking [14] 10/20 29/9 44/4 44/5 44/18 48/1 53/17 54/4 54/4
stipulations [7] 68/23 69/8 69/11 69/13 70/3 70/11 70/14
                                                                57/4 70/19 82/21 106/10 114/17
stop [2] 54/3 63/13
                                                               talks [5] 23/5 65/24 82/1 82/2 82/7
stopping [1] 38/4
                                                               Tampa [1] 2/11
story [6] 7/12 37/21 38/3 38/5 38/19 82/13
                                                               targeted [1] 53/6
straight [1] 28/7
                                                               TCPA [14] 10/18 14/1 21/15 22/7 22/13 26/23 27/5 27/17 29/10
strategies [15] 70/20 71/9 71/10 71/14 71/21 71/24 72/1 72/2
                                                                30/16 52/3 52/6 52/13 71/4
```

73/18 74/24 75/8 75/18 77/14 77/25 78/7 80/1 83/20 84/14 85/18 88/18 89/3 90/8 91/5 92/1 1 93/20 94/8 95/13 97/19 100/6 Document 299 Case 3:15-cv-01857-SL teach [1] 22/2 100/9 100/16 101/19 102/8 105/14 105/18 107/15 107/20 teaches [1] 83/5 108/21 110/7 110/13 110/15 110/23 111/24 112/5 112/8 113/2 technical [1] 53/7 113/20 technology [1] 111/17 there's [2] 38/3 69/18 tele [1] 71/5 therefore [5] 19/11 22/19 27/3 34/10 101/19 tele-market [1] 71/5 these [62] 5/15 6/19 18/13 36/5 45/16 45/17 46/4 47/1 47/5 47/6 telemarketers [1] 65/25 50/2 50/5 50/6 50/20 52/7 52/9 55/17 68/23 69/12 69/12 69/15 telemarketing [12] 5/18 6/1 6/12 12/12 12/20 36/9 71/3 75/22 70/2 72/7 72/10 76/14 77/16 79/22 80/4 80/12 80/13 80/18 76/1 76/4 76/5 76/8 81/10 81/19 81/20 81/21 83/5 83/24 84/24 85/18 86/15 88/22 telephone [15] 6/3 12/10 12/19 14/5 15/1 17/5 17/20 18/5 18/22 89/12 89/13 89/21 90/1 90/16 91/20 91/21 92/1 94/18 96/7 20/16 65/24 67/25 103/15 106/22 107/22 96/22 96/23 97/12 97/24 99/22 99/22 100/4 100/13 100/20 tell [31] 15/7 20/9 20/13 23/24 37/21 38/3 38/12 38/19 60/23 101/2 102/12 64/22 75/8 77/17 77/21 78/25 83/5 83/11 83/19 93/11 93/19 they [145] 104/6 105/11 105/17 106/11 106/20 107/9 109/2 109/18 111/13 they're [2] 18/11 97/25 111/15 111/23 113/22 they've [3] 67/18 67/24 97/15 telling [4] 26/11 41/22 65/9 71/8 thin [1] 16/17 tells [4] 21/7 58/15 83/16 103/22 thing [15] 7/8 43/11 52/20 52/25 57/14 58/22 73/8 77/4 82/14 ten [2] 35/2 72/3 84/22 88/6 106/1 106/5 112/2 113/8 tend [1] 20/4 things [24] 5/10 5/15 6/24 11/7 15/3 23/11 31/19 37/13 51/12 tendency [3] 49/9 100/12 100/14 51/18 53/23 54/18 67/5 67/15 68/16 83/10 86/9 86/15 90/16 tentative [6] 7/20 22/17 25/15 27/9 28/22 103/25 92/21 107/1 107/5 108/11 114/10 term [4] 53/10 54/8 102/2 102/21 think [92] 4/25 5/3 5/9 6/10 6/16 7/10 9/1 9/21 14/11 14/14 terms [3] 41/12 78/22 88/21 14/20 15/21 15/23 16/6 16/13 17/2 17/3 18/8 19/4 20/4 20/14 terrible [1] 38/1 21/18 23/21 27/1 28/6 29/16 30/2 31/1 31/3 31/10 32/7 33/13 testified [1] 100/2 36/23 37/3 38/17 42/22 43/22 44/10 48/6 48/25 50/10 50/18 testify [2] 90/17 101/2 52/1 55/4 60/8 60/11 61/4 62/2 64/14 65/10 65/13 65/14 68/10 testimony [28] 23/7 23/11 23/21 32/5 48/10 57/23 57/25 74/14 68/18 69/17 72/14 72/15 72/17 72/18 74/8 75/5 78/20 79/17 80/25 80/25 82/11 82/12 88/14 88/15 88/19 88/23 93/22 94/4 79/21 82/1 82/11 82/15 82/18 82/21 85/22 86/1 86/22 87/16 97/14 97/17 97/19 97/23 98/8 98/18 98/19 99/4 99/23 101/12 88/13 88/22 89/14 90/14 90/17 90/22 91/3 91/9 93/6 95/2 97/13 Texas [1] 21/22 102/2 106/12 106/14 107/25 108/10 111/12 113/1 113/19 text [2] 20/15 21/5 thinking [3] 7/20 7/22 31/13 than [23] 12/23 18/2 21/2 26/10 32/16 32/19 35/2 61/2 61/6 thinks [1] 70/8 61/8 64/16 71/2 72/8 72/8 72/22 91/24 96/17 104/21 108/15 third [5] 2/23 27/19 38/21 65/21 112/3 109/19 112/18 112/18 113/5 this [184] thank [16] 12/1 12/5 25/10 26/13 30/1 61/14 70/17 75/11 77/12 those [37] 8/1 12/13 17/19 18/21 24/3 25/11 29/20 31/18 35/23 79/9 89/1 95/16 95/20 101/8 115/3 115/4 41/17 48/20 53/23 54/13 57/1 58/25 59/15 60/18 64/23 68/20 Thanks [1] 96/18 70/14 70/19 81/18 86/8 87/2 87/7 88/4 90/3 92/20 93/17 93/20 that [730] 93/22 94/13 94/16 96/22 102/7 103/19 104/4 that's [112] 5/13 6/10 6/23 6/23 7/11 7/12 7/19 9/20 9/23 11/22 though [5] 13/15 19/7 68/18 95/17 109/22 12/14 12/22 13/10 14/6 14/7 14/8 15/22 16/2 16/4 16/18 17/2 thought [6] 33/15 52/25 53/14 59/8 92/23 99/20 17/13 17/14 18/24 18/24 19/2 21/21 21/22 22/11 23/11 24/25 thoughts [2] 28/23 100/11 25/5 26/8 26/25 28/6 28/16 33/3 33/11 33/17 34/9 37/25 38/8 three [7] 6/14 29/24 41/18 42/22 43/16 72/2 110/17 39/10 41/7 43/2 43/8 46/16 53/4 56/10 56/16 57/3 58/9 60/8 threshold [2] 19/22 22/9 62/2 65/22 66/3 66/19 68/4 68/10 68/17 69/17 70/3 71/18 71/21 through [22] 8/9 42/1 49/25 50/9 50/20 54/11 55/5 57/1 57/3 72/13 72/14 72/17 73/7 73/8 74/9 75/9 76/1 76/9 76/25 77/20 57/25 64/17 64/17 64/19 64/20 66/10 72/7 77/16 80/6 83/15 77/22 78/20 79/20 80/1 80/9 80/20 81/6 81/7 82/10 82/14 83/13 86/12 100/2 102/10 83/25 84/1 84/14 84/25 85/10 86/22 87/8 90/10 90/23 91/3 throughout [1] 71/22 91/14 97/22 98/5 99/10 101/4 101/24 109/7 109/8 109/24 throwing [1] 38/20 109/25 110/7 111/3 111/7 111/12 112/19 114/9 thrown [1] 33/25 their [30] 8/24 9/24 11/5 13/5 20/10 25/4 25/7 32/6 35/18 36/6 Thursday [6] 106/1 106/5 107/19 112/4 112/6 113/8 37/16 38/2 52/20 55/1 56/24 69/14 75/2 80/14 88/1 89/24 90/17 tie [2] 83/9 105/9 92/16 93/25 94/4 94/5 101/17 106/9 106/15 106/24 114/18 time [49] 4/4 5/8 17/12 22/15 34/24 43/18 43/19 46/5 46/7 48/23 theirs [1] 92/17 50/1 50/2 54/9 55/5 56/1 56/9 56/12 56/15 56/15 56/19 56/20 them [72] 6/18 32/11 36/7 36/8 36/10 50/5 54/18 57/2 59/2 59/2 56/23 63/22 64/2 64/15 70/13 70/19 71/4 71/6 71/20 71/22 59/3 59/4 59/7 59/8 59/11 59/13 59/16 60/16 61/1 65/14 68/22 73/25 77/22 91/9 92/17 94/7 94/18 95/4 95/5 95/15 96/18 98/14 69/11 69/13 73/6 74/12 76/4 77/1 77/17 77/18 79/6 79/8 80/1 106/3 107/21 112/1 112/10 113/1 113/2 113/16 80/2 80/5 81/11 83/16 84/7 86/18 87/18 92/2 92/6 92/7 92/11 timely [2] 26/9 69/4 92/23 92/24 93/12 93/15 93/23 94/15 95/15 95/19 95/21 95/22 times [3] 16/20 21/2 29/24 97/3 97/4 100/6 100/13 100/15 100/16 100/22 101/3 101/6 timing [1] 105/18 106/11 106/18 106/21 107/4 107/7 107/10 107/11 107/12 tiny [1] 112/8 111/21 111/23 tissue [1] 78/21 themselves [1] 35/19 title [1] 97/24 then [136] titled [1] 94/12 theory [1] 33/7 tittles [1] 78/6 today [1] 26/15 there [111] 5/3 7/4 9/12 9/21 12/21 13/13 13/20 14/20 15/20 16/20 16/22 16/24 19/4 19/12 21/8 21/14 21/24 22/9 25/19 today's [1] 103/2 26/16 27/20 28/17 31/8 32/17 34/1 42/12 42/13 44/7 45/3 48/9 together [6] 76/12 79/22 83/9 87/18 87/23 88/15 48/11 50/13 50/15 50/15 51/14 51/23 52/1 53/9 53/21 55/16 tomorrow [4] 7/14 7/18 14/24 104/20 55/21 55/22 55/24 57/13 57/18 59/10 61/16 61/19 61/20 62/6 tonight [1] 108/22 63/15 63/16 64/13 64/20 64/21 64/23 65/4 65/9 65/23 67/5 67/6 too [8] 23/19 33/13 46/13 61/8 77/23 78/10 104/11 105/22 67/10 68/3 69/23 69/25 70/1 70/5 70/9 72/7 72/8 72/12 73/18 took [5] 87/17 87/21 87/22 89/23 94/4

unreasonably [1], 38/19 until [8] 24/22 90/23 94/17 05/1 106/2 1 12/3 12/6 114/12 Т Document 299 Case 3:15-cv-01857-SL top [5] 43/1 43/3 43/5 47/13 101/1 unwanted [1] 65/25 total [2] 10/19 18/1 unwieldy [1] 113/21 totally [5] 13/9 46/15 58/21 58/24 108/15 touch [5] 36/18 109/14 109/17 109/17 111/20 **up [49]** 15/10 22/24 29/19 29/24 30/6 34/7 39/4 39/20 51/23 51/23 51/24 62/23 64/18 67/16 68/2 69/10 75/19 80/11 84/14 touching [1] 110/10 86/21 89/22 89/23 94/24 97/17 98/17 98/19 102/25 103/4 towards [1] 106/13 103/10 103/14 105/15 106/8 106/19 107/2 107/5 107/9 107/19 town [1] 107/23 107/21 108/7 108/12 109/4 109/23 109/25 110/5 110/9 111/6 Training [1] 98/4 112/19 112/23 113/19 transcribed [1] 96/12 up-line [1] 97/17 transcript [6] 1/12 23/23 24/2 72/16 116/7 116/8 updated [1] 108/18 transcripts [3] 5/7 23/20 23/20 upload [1] 80/5 treat [1] 82/6 uploaded [2] 90/1 90/3 treble [4] 28/19 28/24 29/3 29/18 **upon [3]** 66/25 70/15 113/22 **trebled [3]** 33/9 33/10 33/16 upset [1] 47/6 trebling [1] 11/3 us [14] 8/24 19/20 22/3 26/14 32/12 38/4 38/6 66/3 81/9 92/17 trial [41] 4/23 5/8 8/8 8/9 8/15 8/22 8/25 9/14 9/16 9/21 11/3 94/11 94/16 100/13 112/11 11/15 11/16 11/17 13/16 14/1 20/11 24/25 33/20 55/11 59/12 use [34] 10/16 16/25 35/23 37/13 43/10 51/14 52/10 52/23 59/24 61/22 63/24 70/12 77/25 78/12 83/6 83/20 84/1 84/9 59/19 59/21 59/22 60/4 60/19 62/9 63/22 64/1 64/9 68/1 70/12 105/2 105/3 105/18 109/3 109/8 110/14 113/16 113/16 114/5 73/6 74/8 75/24 76/25 79/6 92/23 99/23 101/6 108/25 109/6 114/18 110/24 111/11 111/15 111/15 111/21 trials [2] 62/20 63/24 used [50] 11/5 51/24 59/18 62/3 67/19 67/24 70/20 70/22 70/25 tried [1] 37/23 71/9 71/14 71/24 72/1 72/1 72/2 72/5 72/5 72/6 72/22 74/2 trier [1] 99/11 74/25 75/6 75/8 79/23 79/24 89/22 90/21 90/22 95/2 95/11 tries [1] 56/4 95/14 96/7 96/24 97/1 97/4 98/10 98/22 100/10 100/14 100/15 true [2] 7/12 47/22 100/20 100/21 100/23 101/4 101/12 101/20 102/6 102/12 trust [1] 62/4 102/19 102/24 truth [3] 46/22 47/11 72/9 user [1] 94/2 try [11] 31/11 44/21 52/23 63/6 94/21 106/14 106/15 106/24 uses [3] 53/23 71/20 91/16 108/16 109/3 111/10 using [13] 5/18 6/1 29/11 50/3 52/6 54/1 72/9 72/10 80/16 trying [8] 13/2 36/8 41/7 50/5 52/22 53/5 58/18 108/4 81/20 86/12 102/19 110/24 Tull [1] 22/5 utterance [3] 47/5 47/20 49/1 turn [10] 10/8 35/13 57/24 63/4 75/13 82/4 90/21 98/25 106/7 107/2 ٧ turns [2] 10/15 74/24 value [1] 34/16 tweaks [1] 15/13 venue [1] 68/17 twice [1] 43/7 verdict [20] 11/20 12/3 13/8 13/11 13/12 13/17 13/19 14/3 twist [1] 91/18 14/17 15/7 15/7 15/9 15/18 23/16 23/17 25/9 29/19 104/24 two [54] 2/8 6/14 24/19 39/19 40/13 40/24 41/4 41/10 41/23 105/9 108/19 41/24 42/14 46/22 47/19 49/24 52/1 58/24 58/24 58/25 58/25 verification [4] 65/1 65/3 65/5 65/13 62/24 68/2 70/19 70/20 71/9 71/10 71/14 71/20 71/24 72/1 72/1 vernacular [2] 53/24 67/22 72/5 72/9 72/10 72/22 73/17 73/24 74/4 74/5 75/6 81/21 88/8 version [2] 45/8 58/1 90/9 92/11 93/20 94/11 94/16 94/18 96/3 99/22 100/4 100/11 versus [3] 4/5 5/3 8/4 100/15 101/4 109/10 very [20] 32/11 32/11 33/16 57/1 60/19 61/11 62/20 63/3 63/23 two-page [1] 39/19 79/21 83/1 88/25 89/5 89/7 91/11 97/18 100/24 101/15 101/18 type [3] 32/21 53/4 90/12 102/4 types [6] 6/20 17/19 18/14 31/19 49/24 75/21 Vi [2] 96/13 96/19 typing [1] 47/2 view [4] 6/23 30/23 78/15 110/8 viewing [1] 93/13 U violated [3] 20/25 21/6 51/15 **U.S [2]** 80/15 81/19 violates [2] 29/12 97/13 U.S.C [1] 20/15 violating [3] 52/2 52/5 52/12 unanimity [1] 110/16 violation [7] 20/7 20/21 20/21 21/16 22/18 30/16 31/8 unauthenticated [1] 94/19 violations [4] 20/17 21/10 21/11 27/16 unbeknownst [1] 94/11 violative [1] 16/9 under [22] 5/17 10/18 18/3 20/16 20/25 21/3 21/15 33/12 34/10 VISALUS [83] 1/7 4/6 6/12 9/19 12/9 12/18 12/19 14/5 17/6 46/22 47/9 47/10 47/23 50/16 56/1 56/9 56/15 71/3 81/5 85/9 17/10 18/10 19/8 26/22 27/4 35/17 35/20 36/6 36/7 36/9 36/23 92/15 106/22 37/22 38/9 39/1 40/25 41/7 45/16 45/16 45/17 45/18 46/5 46/8 underestimated [1] 102/14 46/11 46/14 47/2 47/13 47/13 47/14 47/22 49/14 49/24 50/2 underlying [1] 85/15 50/5 50/6 52/2 52/5 52/8 52/9 52/12 70/20 71/9 71/14 72/2 72/5 understand [19] 5/10 15/23 19/9 27/21 36/12 36/12 44/19 57/4 73/23 74/25 80/4 81/14 81/15 81/19 86/10 89/22 89/23 90/2 58/22 63/2 70/4 76/3 85/21 87/3 87/15 87/16 91/6 91/8 102/9 90/9 91/16 91/22 93/22 95/10 95/14 96/4 96/22 96/24 98/10 understanding [3] 13/7 37/1 87/12 98/22 99/6 100/13 100/18 101/5 101/18 102/12 102/18 106/17 understood [14] 34/18 36/20 39/12 44/14 79/4 81/23 82/3 106/17 84/16 84/17 91/17 92/3 92/8 95/18 114/8 ViSalus's [24] 17/7 28/15 28/25 35/14 35/15 35/18 35/25 36/1 unduly [1] 29/1 36/8 36/11 37/16 38/1 39/21 39/22 40/9 41/2 45/13 49/9 50/9 unfair [3] 34/17 73/9 111/9 95/1 96/6 99/23 103/5 103/11 **UNITED [5]** 1/1 1/14 2/22 17/5 22/5 visual [1] 39/15 United States [2] 17/5 22/5 voice [27] 5/19 5/22 6/2 6/13 17/9 18/14 27/17 39/2 46/3 46/6 universe [1] 24/10 49/25 52/5 52/10 53/16 53/16 67/19 68/1 70/21 71/21 72/6 unless [3] 78/7 78/10 99/1 79/24 85/19 85/25 86/17 101/2 102/3 102/19 unnecessary [1] 13/4 voices [1] 54/1

24/8 24/14 25/3 26/22 26/22 27/4 27/20 28/19 29/18 29/19 29/28 30/730/24 52/4 54/8 62/13 62/14 64/5 69/23 83/9 94/9 Case 3:15-cv-01857-SI Document 299 voir [9] 15/5 104/22 106/6 106/7 106/9 106/23 108/20 110/18 102/12 103/21 104/25 106/24 110/19 which [39] 5/11 9/18 12/3 12/19 15/20 20/16 21/15 23/24 25/1 25/2 31/2 31/15 39/2 39/13 52/18 53/3 55/17 58/2 58/15 60/5 W 64/23 67/23 68/10 73/7 85/18 87/21 89/25 90/17 90/21 94/18 wait [3] 23/7 23/8 61/21 97/19 100/21 100/23 100/24 101/2 101/13 103/8 103/13 111/12 waiver [1] 28/6 whichever [1] 20/22 waiving [1] 114/14 while [3] 23/13 64/2 73/24 WAKEFIELD [15] 1/4 4/5 6/10 6/13 6/14 6/18 6/20 12/8 36/19 who [14] 16/25 17/1 17/5 17/18 18/3 19/21 36/5 36/12 41/3 37/4 37/5 37/20 38/3 62/10 101/1 48/14 48/19 48/23 94/2 115/1 Wakefield's [4] 7/10 7/11 31/24 38/5 whoever [2] 25/22 111/4 walk [1] 109/4 whole [1] 73/25 walks [1] 82/7 whose [1] 49/3 wall [6] 90/25 90/25 91/3 91/6 91/10 91/25 why [27] 13/17 20/7 26/10 36/4 37/22 39/5 39/7 42/10 42/15 want [90] 6/21 10/1 14/10 14/25 15/12 24/15 24/21 25/13 25/17 42/16 45/25 48/6 48/17 49/7 52/9 58/22 59/7 61/6 63/21 65/23 25/19 26/8 27/9 28/2 28/11 29/2 29/4 31/11 32/20 35/4 36/1 67/4 71/17 71/23 93/19 94/24 99/3 102/10 36/4 41/13 48/17 50/7 50/10 51/12 51/17 51/22 54/2 55/1 55/17 wide [3] 7/9 9/18 24/9 57/14 59/2 59/2 59/3 59/4 59/7 59/15 59/21 59/23 60/9 60/19 will [168] 61/16 62/15 62/15 62/24 64/1 64/6 66/1 67/23 68/16 69/5 69/13 willful [4] 20/6 21/10 24/3 25/3 72/16 76/13 77/2 77/6 77/10 77/14 79/12 83/3 83/4 83/13 84/18 willfully [5] 20/24 21/6 21/17 59/16 60/1 84/22 85/5 85/5 85/6 91/19 93/12 104/17 106/12 107/1 107/22 willfulness [37] 6/4 6/6 6/9 19/21 19/21 19/25 20/4 20/6 20/10 109/4 109/5 109/5 109/6 109/7 109/19 109/24 110/4 110/6 22/18 23/15 23/21 24/1 24/12 25/16 26/15 27/1 27/2 27/24 28/7 111/11 111/15 111/16 111/21 112/13 114/10 114/11 28/10 38/25 39/10 45/4 46/12 46/16 46/17 54/20 54/20 54/25 wanted [7] 7/23 13/15 23/2 30/11 45/10 74/18 101/9 55/7 59/13 64/10 77/18 77/20 104/18 113/25 wants [10] 23/4 62/23 63/18 73/18 74/10 74/14 77/15 78/25 willing [1] 33/12 101/5 111/25 win [1] 41/7 was [120] WinBack [6] 40/14 41/6 41/25 42/15 43/8 50/8 wasn't [3] 8/23 21/25 36/25 winning [1] 114/16 wav [4] 98/10 98/12 98/20 98/24 wins [2] 32/3 32/5 wish [2] 4/9 98/17 way [43] 4/25 6/21 12/4 13/11 16/4 17/20 17/21 18/24 19/6 21/18 22/21 23/19 29/1 30/22 31/5 31/10 31/16 32/17 32/19 withdraw [3] 64/8 67/1 72/19 34/3 39/9 48/25 51/2 51/21 54/21 56/13 57/16 58/17 61/15 withdrawal [1] 60/13 62/19 69/17 76/14 78/5 92/4 93/15 95/12 97/12 98/15 98/16 withdrawn [3] 5/11 60/15 64/11 99/7 99/8 99/14 113/5 withdrew [1] 92/19 ways [1] 23/3 within [5] 17/24 70/22 74/15 109/15 110/10 we [296] without [15] 7/9 11/15 38/19 42/6 43/5 43/12 52/24 53/14 53/24 we've [2] 67/24 87/18 65/11 76/7 102/7 114/13 114/14 116/8 Wednesday [7] 4/24 11/17 55/12 105/18 105/20 105/25 112/9 witness [46] 23/4 23/5 23/7 23/10 23/12 23/15 30/19 50/9 68/11 week [6] 14/9 26/12 103/10 104/24 105/3 105/16 68/12 68/13 74/11 74/11 74/13 74/14 78/17 82/13 83/16 84/6 weekend [1] 55/10 90/16 94/5 98/9 98/9 98/13 98/19 98/20 98/23 99/7 99/23 100/2 weigh [2] 32/8 34/15 107/9 108/18 109/20 109/20 110/1 110/2 110/3 110/3 110/4 weight [1] 88/17 110/5 110/5 110/25 111/7 112/3 112/6 113/9 welcome [10] 51/21 57/11 60/16 83/11 83/18 85/22 104/6 105/8 witness's [1] 109/21 107/2 111/15 witnesses [7] 69/14 75/2 93/23 94/4 97/3 106/2 111/20 well [30] 10/9 13/10 25/21 25/24 26/25 31/1 31/20 31/21 32/20 won't [9] 54/19 54/25 59/7 59/9 65/12 76/21 109/13 109/24 33/22 47/24 52/11 54/17 60/19 60/24 61/5 62/5 63/3 66/15 68/11 71/1 78/22 82/10 86/2 87/8 88/25 101/17 105/2 111/2 wonder [1] 20/7 111/7 wood [3] 109/15 109/17 110/11 went [2] 36/7 39/2 word [6] 43/19 51/1 57/17 74/8 75/24 97/9 were [57] 6/4 6/19 6/22 7/1 7/3 7/3 8/21 13/16 13/25 15/24 words [12] 35/24 37/13 41/15 42/20 42/24 43/15 43/18 62/25 19/16 22/25 33/21 36/6 37/1 38/13 40/13 40/24 41/24 42/13 63/3 63/7 71/2 73/5 49/25 52/22 52/24 60/5 67/6 67/7 68/9 68/23 72/8 72/9 72/10 work [9] 7/6 37/24 37/24 55/10 55/13 57/1 57/3 111/8 111/17 72/25 79/6 80/12 80/13 80/15 80/18 81/17 88/8 88/9 89/3 91/4 worked [3] 36/24 80/4 82/10 92/12 92/21 92/23 93/22 94/11 95/11 95/14 96/14 97/12 101/18 working [2] 72/9 76/12 101/20 101/20 103/19 104/4 111/4 works [2] 36/12 107/24 weren't [1] 38/15 world's [1] 114/15 Western [1] 21/22 worried [1] 59/21 what [158] worry [6] 19/19 39/10 52/15 60/18 62/6 64/12 what's [17] 5/1 5/14 5/16 11/13 22/3 35/25 51/2 61/12 65/8 worst [2] 14/24 23/13 66/25 72/25 84/19 90/14 95/5 101/16 101/23 111/9 worst-case [2] 14/24 23/13 whatever [7] 24/21 51/22 69/13 79/12 105/9 107/23 110/6 worth [1] 28/23 when [37] 7/15 10/23 18/20 22/12 23/2 27/23 28/9 29/14 40/19 would [87] 4/24 5/1 5/3 6/11 7/7 7/17 9/1 9/3 10/18 13/2 14/7 45/6 50/1 50/2 52/20 53/21 54/2 54/13 55/19 59/23 68/25 71/12 14/20 15/18 15/21 18/22 21/14 23/24 23/25 24/7 24/13 24/19 75/1 75/17 77/5 78/18 78/19 82/20 84/10 88/12 91/25 95/7 25/4 25/6 26/5 29/17 30/16 30/22 31/24 32/19 33/12 33/20 34/9 95/10 95/21 99/16 99/16 107/20 111/23 114/11 34/12 36/21 37/7 38/6 45/2 45/5 47/12 47/21 47/22 47/23 49/5 whenever [2] 53/19 98/7 49/21 53/3 58/19 61/1 61/6 61/17 61/20 68/13 68/14 75/3 75/3 where [36] 8/22 9/4 13/2 17/8 17/10 19/8 29/16 36/9 38/15 75/18 75/19 75/21 76/6 76/6 77/16 79/11 80/4 80/5 80/6 80/8 39/19 40/5 40/16 40/20 41/7 45/19 45/19 46/8 47/13 49/15 84/12 85/14 87/9 89/9 89/18 91/11 92/13 93/6 94/24 95/2 95/15 63/24 69/18 71/4 73/1 80/21 85/24 85/25 92/10 96/17 96/25 96/4 97/20 98/23 98/25 99/15 104/24 105/2 106/18 107/21 98/8 98/9 109/19 110/9 110/25 111/2 111/3 112/21 112/22 wherever [2] 110/9 111/16 wouldn't [3] 41/13 42/2 76/15 whether [34] 5/25 7/14 8/6 9/13 11/4 11/5 19/11 21/16 21/17 wrap [1] 105/15

W Case 3:15-cv-01857-St Document 299 Filed 05/15/19 Page 139 of 139 wrap-up [1] 105/15 write [1] 16/20 writing [3] 24/15 24/16 107/6 written [6] 17/11 19/9 19/13 24/17 69/7 74/3 wrong [4] 25/22 38/23 47/15 53/18 Yeah [3] 46/2 65/23 66/19 years [2] 73/17 73/24 yell [1] 109/24 yellow [1] 55/25 yes [57] 6/25 7/5 10/13 11/9 11/23 12/13 12/16 12/17 15/16 15/23 15/25 15/25 19/4 26/1 26/13 30/10 33/10 33/23 40/23 45/23 48/3 50/17 55/3 55/14 55/15 57/5 57/21 59/5 62/12 69/6 69/21 71/16 75/15 78/14 81/3 82/6 85/12 87/5 90/13 91/19 92/20 93/1 93/2 93/16 96/10 97/4 97/11 98/10 98/23 102/4 103/1 103/14 107/20 108/9 109/24 111/1 112/15 yet [3] 46/25 64/5 96/9 you [432] you'd [2] 75/13 75/13 you'll [6] 7/25 29/21 40/8 105/8 105/12 106/11 you're [11] 10/20 11/7 18/8 32/18 33/21 71/8 83/11 84/10 92/10 107/2 109/3 you've [5] 77/24 92/10 100/15 100/16 101/14 your [224] Your Honor [103] 4/4 5/13 6/9 7/7 7/10 7/23 7/25 8/13 9/5 9/12 10/8 11/9 11/14 12/5 12/25 13/14 13/19 13/23 14/13 14/20 16/2 19/4 25/18 26/13 27/12 27/14 29/5 31/1 31/23 32/17 33/6 33/24 34/18 36/3 37/20 37/25 38/24 39/12 39/20 40/2 41/6 42/4 42/6 42/17 42/19 43/4 43/12 43/22 44/14 44/23 45/21 46/7 46/21 46/24 47/12 50/4 55/3 60/22 61/4 61/25 62/12 66/3 69/7 71/16 72/20 73/11 73/21 74/20 75/11 77/12 79/5 79/9 80/20 81/3 84/19 85/10 85/12 86/5 87/1 87/9 88/6 88/25 89/6 89/21 92/8 92/15 93/17 96/3 96/4 96/8 96/20 97/2 97/8 99/6 99/21 100/11 101/1 103/4 103/7 108/3 108/6 110/23 112/2 **Your Honor's [3]** 9/15 59/17 67/15 yourself [2] 4/8 109/22 Zachary [2] 2/10 4/19 zero [1] 112/9